



400 series visa processing location



Changes to processing location for 400 series visas

Location of processing

From 1 January 2009, new 400 series visa and sponsorship applications (of the subclasses listed below) lodged in Australia will be processed in the department's Australian Capital Territory and Regions Office (ACTRO).

This applies to the following subclasses:

- Exchange (subclass 411)
- Foreign Government Agency (subclass 415)
- Education (subclass 418)
- Visiting Academic (subclass 419)
- Sport (subclass 421)
- Domestic Worker (Executive) (subclass 427)
- Religious Worker (subclass 428)
- Diplomat (subclass 995).

All new Media and Film Staff (subclass 423) visa and sponsorship applications lodged in Australia on or after 1 January 2009 will be processed in the Sydney Entertainment Processing Centre (SEPC).

Lodging your application

We encourage you to lodge your application directly with the relevant processing office (ACTRO or SEPC); however applications will continue to be accepted at your nearest state or territory office. If you lodge at an office other than ACTRO or SEPC, your application will be transferred for processing.

To lodge your application directly with ACTRO, post it to:

Specialist Temporary Entry Processing Centre
DIAC ACTRO
GPO Box 717
Canberra ACT 2601.

To lodge your application directly with SEPC, post it to:

Sydney Entertainment Processing Centre
DIAC
PO Box 9984
Sydney NSW 2001.

Contacting your case officer

Once your application has been received in the relevant office you will be contacted by your case officer if further information is required.

If you would like to provide additional information or enquire about your Media and Film Staff (subclass 423), you can contact the processing team either:

- via the online enquiry form at <http://www.immi.gov.au/contacts/forms/email/eform-processing-centres.htm?30> (preferred)
- by fax to 02 8861 4301
- through the general enquiries line on 13 18 81.

If you would like to provide additional information or enquire about another 400 series application (being processed in ACTRO), you can contact the processing team either:

- via email to act.specialistentry@immi.gov.au
- by fax to 02 6195 6104
- through the general enquiries line on 13 18 81.

Contact with other offices

Staff at your nearest state or territory office will continue to assist you where possible in providing general information about your application. Your case officer and the ACTRO and SEPC teams, however, are best-placed to answer any specific questions about your case.

Pre-lodgement enquiries

If you are in Australia any pre-lodgement enquiries can be made via the department's general enquiries line on 13 18 81. If you are outside Australia you can contact your nearest DIAC office overseas with pre-lodgement questions.

More information

More information on applying for a 400 series visa is available on the department's website.

See:

- Exchange (subclass 411) – <http://www.immi.gov.au/skilled/specialist-entry/411/index.htm>
- Foreign Government Agency (subclass 415) – <http://www.immi.gov.au/skilled/specialist-entry/415/index.htm>
- Education (subclass 418) – <http://www.immi.gov.au/skilled/skilled-workers/ev/index.htm>
- Visiting Academic (subclass 419) – <http://www.immi.gov.au/skilled/specialist-entry/419/index.htm>
- Sport (subclass 421) – <http://www.immi.gov.au/skilled/specialist-entry/421/index.htm>
- Domestic Worker (Executive) (subclass 427) – <http://www.immi.gov.au/skilled/specialist-entry/427/index.htm>
- Religious Worker (subclass 428) – <http://www.immi.gov.au/skilled/specialist-entry/428/index.htm>
- Media and Film Staff (subclass 423) – <http://www.immi.gov.au/skilled/specialist-entry/423/index.htm>