



## Subclass 457-Business (Long Stay) visa Information for workers

### Accommodation, family and health care

#### What type of accommodation can I live in?

In Australia you can live wherever you like. Some sponsors may offer to provide accommodation, but you can choose not to take up their offer. If you do, rental arrangements are a private matter between you and your sponsor. The Department of Immigration and Citizenship (DIAC) recommends that you familiarise yourself with the local rental market to ensure the arrangement you have entered into is consistent with what is locally available. Rental accommodation is usually advertised in the local newspaper or on the Internet. Local community groups or the local council may be able to help you find accommodation. If rental payments are deducted from your salary, they cannot reduce your salary below the Minimum Salary Level (MSL). For information or help with home rental matters, contact the residential tenancies authority or office of fair trading in your state or territory. Contact details for these agencies should be in your local telephone directory or at [www.immi.gov.au/living-in-australia](http://www.immi.gov.au/living-in-australia)

#### What is the Medicare levy? Do I have to pay it?

The Medicare levy is paid annually by resident taxpayers and used by the government to fund public health services. The levy is deducted automatically from your salary as part of your taxation deductions. If you are not entitled to Medicare, you may be eligible to receive an exemption from the levy. To receive an exemption from paying the levy, you need to get a certificate from the Medicare Levy Exemption Certification Unit of Medicare Australia and lodge this with your tax return to obtain a refund. For more information, phone Medicare Australia on 1300 300 271 or visit their website at [www.medicareaustralia.gov.au](http://www.medicareaustralia.gov.au)

#### Who should pay for my medical costs if I or a family member is sick in Australia?

If you are from a country that has a reciprocal health arrangement with the Australian Government, you may be entitled to Medicare. More information is available on the Medicare website at [www.medicareaustralia.gov.au/public/migrants](http://www.medicareaustralia.gov.au/public/migrants)

DIAC recommends that you and family dependants have health insurance for your entire stay in Australia. If your sponsor has arranged health insurance on your behalf, they should give you the details of your health insurance policy and what health treatment is covered. The health insurance payments should not be deducted from your salary without your agreement and must not reduce your salary below the Minimum Salary Level. Generally, any cost charged to you or your dependants for treatment in public hospitals when you are admitted as a public patient is the responsibility of your sponsor.

#### Can I bring my family dependants to Australia with me? Are they allowed to work?

You can bring members of your family to Australia providing they satisfy the requirements for the visa, including the agreement of your sponsor to sponsor them. Your dependants are eligible to work and study in Australia without restrictions. If your dependants choose to study, they may be required to pay international student fees. For further information, phone DIAC on 131 881 or your education provider.

## Do you have any questions?

For more information, go to the following question and answer sheets:

- [Pay, tax and superannuation, recovering earnings](#)
- [Sponsors, contracts, unions and workplace conditions](#)

## Important contacts

If you have any complaints or concerns about how you are being treated by your employer while working in Australia, contact the following organisations.

Department of Immigration and Citizenship	131 881	<a href="http://www.immi.gov.au">www.immi.gov.au</a>
Workplace Infoline, at the Workplace Ombudsman	1300 363 264	<a href="http://www.wo.gov.au">www.wo.gov.au</a>
Human Rights and Equal Opportunity Commission	1300 656 419	<a href="http://www.hreoc.gov.au">www.hreoc.gov.au</a>

If you have a complaint or compliment about DIAC services, contact the Global Feedback Unit on 133 177 or go to [www.immi.gov.au/contacts/forms/services/index.htm](http://www.immi.gov.au/contacts/forms/services/index.htm)

If you need help in another language, contact Translating and Interpreting Services (TIS) on 131 450 or go to [www.immi.gov.au/tis](http://www.immi.gov.au/tis)