



Australian Government
Department of Immigration and Citizenship

Lodging Certain Humanitarian Applications in Australia from Applicants in the Middle East and Parts of South West Asia

Countries: Afghanistan, Bahrain, Iran, Iraq, Jordan, Kuwait, Lebanon, Oman, Pakistan, Qatar, Saudi Arabia, Syria, Turkey, United Arab Emirates and Yemen

Who does this information apply to?

This information applies to people who are lodging an application for consideration under the Special Humanitarian Program.

People who reside in one of the countries listed above, and whose application for an Offshore Refugee and Humanitarian visa is accompanied by a proposal form 681 must lodge their application at the Offshore Humanitarian Processing Centre (OHPC) in Melbourne.

Which applications must be sent to the department's office in Melbourne?

If the application:

- Is for a Refugee and Humanitarian visa (form 842); AND
- Includes a Proposer Form (form 681); AND
- Is from an applicant who is present in one of the countries listed above.

Please send the application to:

Offshore Humanitarian Processing Centre

DIAC

By Post **or** **By Courier** (no hand deliveries)

GPO Box 241 2 Lonsdale Street

Melbourne VIC 3001 Melbourne VIC 3001

AUSTRALIA AUSTRALIA

Other applications from people in Afghanistan, Bahrain, Iran, Iraq, Jordan, Kuwait, Lebanon, Oman, Pakistan, Qatar, Saudi Arabia, Syria, Turkey, United Arab Emirates and Yemen must be lodged at the nearest Australian mission.

You will find addresses for all Australian missions at:
www.immi.gov.au/contacts/overseas/index.htm

What will happen to applications lodged incorrectly?

Please follow these instructions carefully. If the application is lodged in the wrong place, it may be invalid. The department cannot process invalid applications.

What will the department do with the applications?

After receiving the applications, the Offshore Humanitarian Processing Centre in Melbourne will:

- acknowledge the receipt of the application and confirm the proposer's contact details;
- assess applications against the legislative criteria for these visas, including all subclasses;
- refuse applications that do not meet the criteria; and
- depending on the circumstances, either refer the other applications to the Australian missions in Amman, Ankara, Beirut, Tehran or Dubai for finalisation, including conducting interviews and health and character checks where appropriate, or undertake these activities itself.

How will I know who to contact about the application?

At each stage of processing both applicants and proposers will be informed in writing of the location of the application and where to direct queries. Therefore it is important for you to notify that office if you change your address.

Further queries

You can email the department's Offshore Humanitarian Processing Centre (victoria.ohpc@immi.gov.au),

check the department's website (www.immi.gov.au),
call (in Australia) **131 881**

or contact your nearest Australian mission (see www.immi.gov.au/contacts/overseas/index.htm).