

## Use of DIMIA Support Services, Wave 1 and Wave 2 : Primary Applicant \*

Proportion using DIMIA services , by Visa category	Wave 1	Wave 2
Preferential Family/Family Stream	21%	23%
Concessional Family/Skilled-Australian Linked	13%	11%
Business Skills & Employer Nomination Scheme	16%	14%
Independent	20%	11%
Humanitarian	31%	24%
<b>All Primary Applicants</b>	<b>20%</b>	<b>19%</b>
 <b>Friendliness of Dealings with DIMIA</b>		
Very friendly /Quite friendly	72%	80%
Neither friendly nor unfriendly	10%	12%
Very Unfriendly/Quite unfriendly	4%	4%
Don't know	14%	4%
<b>Total</b>	<b>100%</b>	<b>100%</b>
 <b>Whether help received from DIMIA was satisfactory</b>		
Yes	85%	91%
No	15%	9%
<b>Total</b>	<b>100%</b>	<b>100%</b>

**Source:** Longitudinal Survey of Immigrants to Australia,  
Second Cohort Wave 1 and 2 data (for settler arrivals between 1/9/1999 and 31/8/2000 inclusive) as at 06/01/2003.

So that outcomes for Wave 1 & Wave 2 can be compared, this table only includes results where the Primary Applicant