

Use of Support Services, Wave 1 and Wave 2 : Primary Applicants *

Service	Visa Category					Total
	Preferential Family/Family Stream	Concessional Family/Skilled- Australian Linked	Business Skills & Employer Nomination Scheme	Independent	Humanitarian	
Wave 1						
Looking For Work	44%	72%	12%	50%	27%	45%
Financial Matters	20%	35%	40%	35%	18%	26%
Taxation	34%	54%	53%	45%	17%	38%
Housing/Accommodation	24%	44%	36%	39%	53%	32%
Education or Training	18%	30%	27%	25%	28%	22%
Qualifications Recognition	10%	23%	9%	26%	10%	15%
Learning English	44%	15%	30%	12%	86%	36%
Interpreting	17%	3%	12%	1%	51%	14%
Translating Written Documents	11%	6%	11%	4%	29%	10%
Finding About Immigration/Sponsorship	4%	3%	5%	4%	6%	4%
Legal Advice	3%	6%	25%	7%	3%	6%
Social Security Services	15%	22%	7%	17%	66%	20%
Health Services/Health Insurance	58%	59%	56%	59%	73%	59%
Child Minding	3%	10%	5%	10%	5%	6%
Aged Care	0%	1%	0%	1%	0%	0%
Torture/Trauma Counselling	0%	0%	0%	0%	12%	1%
Other	4%	6%	7%	0%	3%	3%
None	10%	4%	9%	14%	1%	9%
Wave 2						
Looking For Work	35%	40%	10%	31%	45%	34%
Financial Matters	18%	30%	28%	31%	18%	23%
Taxation	26%	34%	50%	38%	6%	29%
Housing/Accommodation	13%	25%	15%	17%	31%	17%
Education or Training	14%	19%	16%	17%	22%	16%
Qualifications Recognition	7%	10%	7%	9%	8%	8%
Learning English	32%	10%	23%	9%	71%	27%
Interpreting	15%	3%	9%	1%	37%	12%
Translating Written Documents	8%	3%	8%	4%	20%	7%
Finding About Immigration/Sponsorship	9%	7%	9%	11%	11%	9%
Legal Advice	5%	9%	24%	10%	6%	8%
Social Security Services	14%	16%	3%	11%	48%	15%
Health Services/Health Insurance	45%	40%	42%	41%	49%	44%
Child Minding	4%	9%	4%	10%	4%	6%
Aged Care	0%	0%	0%	0%	0%	0%
Torture/Trauma Counselling	0%	0%	0%	0%	12%	1%
Other	3%	3%	9%	3%	5%	4%
None	18%	18%	19%	18%	2%	17%

Source: Longitudinal Survey of Immigrants to Australia,
Second Cohort Wave 1 and 2 data (for settler arrivals between 1/9/1999 and 31/8/2000 inclusive) as at 06/01/2003.

* Multiple responses were allowed for this question

So that outcomes for Wave 1 & Wave 2 can be compared, this table only includes results where the Primary Applicant was interviewed in both waves