



Australian Government
Department of Immigration and Citizenship

21. eVisitor Fact Sheet for Airlines and Travel Agents

From 27 October 2008, the new eVisitor service will be available, free of charge, to citizen passport holders of European Union member states and European ETA eligible countries. The introduction of eVisitor is a result of a commitment between the Australian Government and the European Commission to introduce reciprocal short-stay travel arrangements. Please note that there will be no changes to the ETA service available to airlines and travel agents through the SITA network.

eVisitor is a 'label free' authority to visit Australia for tourism or business purposes. eVisitor holders can enter Australia multiple times over a twelve month period, staying for up to three months on each occasion.

An eVisitor can only be applied for online through www.immi.gov.au and applicants must be located outside of Australia to be granted an eVisitor. Travel and migration agents seeking to lodge applications on behalf of their clients can use the online eVisitor application form that will be available to the general public.

Most applications for eVisitor will be auto-granted. Those that require further assessment will be manually processed within two to ten working days by DIAC officers in the Hobart eVisitor Global Processing Centre. The status of the application can be checked by using the department's online enquiry service at http://www.immi.gov.au/e_visa/check-progress.htm

To be eligible to apply for an eVisitor applicants must:

- be intending to visit Australia for tourism or business purposes,
• hold an eVisitor eligible passport, and
• be located outside Australia.

It is a condition of holding an eVisitor that clients:

- be in good health (including free from tuberculosis), and
• have no criminal convictions for which they have been sentenced for a total of 12 months or more, whether or not the sentence/s were served.

Citizens of all ages who hold a valid passport from one of the following 35 countries are eligible to apply for an eVisitor.

Table listing 35 countries with their respective flags: Andorra, Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom, Vatican City (Holy See).

What does eVisitor mean for ETA and e676?

When eVisitor is introduced on 27 October 2008, it will replace the Internet ETA for eligible European passport holders.

The Internet ETA will continue to be available for other ETA eligible nationals.

There are no changes to the ETA service available to airlines and travel agents through the SITA network.

There are no changes to the e676 service available to clients and registered agents.

More information? More information on eVisitor is available on the departmental website <http://www.immi.gov.au/visitors/tourist/evisitor/index.htm>

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