

GI:072P80E 107è 1ê

Western Australia

77A 8x G05F\$

F6è
Korean

2009 x 1 8

DD8° : 2009 x 1 8

98G^-G: : 1800 8p)• 48%LÈ 98G^-GÈ 8°L 98Gd72P +” ,h8”):E 98G)• +”
4!è 98G4 .0%È . 13 Gm8t 13008p)• 48%LÈ -GÈ 4!è 98G4 .0%È
60300 -C 1800 -G&t 5 :080E3L\$ -J72P+ 17%T 3L 830Hh\$E\$2P
1270È 7ÈHh\$E\$ 98G4 957%È

13, 1300 Gm8t 18008p)• 48AÈ 6È -G: Gl:0 772P 98G° - ñä , Gl:0j -G18-
61 8x +p9484Gø 0 8x 9P7F• :ø! -G17t F\$ 98G^-G!° 84!47X . Gl:0 !è2P :0
Gm8B80 :ø! 7:72P 80 98G° 4 7È :ø! -G!° 84GøF\$
98G^-G!° 84!47X

-05 +9P15j : Department of Immigration and Citizenship (8°04-0.) 7t 408” .,
2Ày8Ä 0%T È !è80E 9IG2e8x dF\$., =y872P \$è !è8t 3L4)•
-HIH 3L\$ 830 ., =y880E9I.(7 80E8p)4ce F• 60 2Ä” -C 2A7 \$F2P\$
8°04-0. -C 408È 6È =y8\$ 686x 6È

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 GI:09I., :09I.´ , :9I.É /x9I.´ .2P7t Fœ GI:0 ¼0-0&À \$Á• 2P/x30
 9P)F0E 83#., =y8Ä 87Ý 4#• 59¹ 2P/x30-C :67 \$F" ,ä 6#72P
 90Bx F" 3L8Ä :õ \$F" P88x 9P)F" & 8#
 8" =y8Ä 8Ü #F" 8-08Ä ,ä G88#F• +Ü 4 GI:0 8-08Äx \$16p)•
 F0E CH¼75:0 8-08Ä -C 8008CE 8BÄ ,ä 88CE G08Ä -C 2P/x30
 9P)6#Ä 9D8x +É 83# .!@ -C 8008CE ?B# F#Department of
 Immigration and Citizenship (DIAC, 8-04-0.) 72P -PF# =058- 9I.(° =! F0E47X
 ., =y8Ä 9I# :04!47X .GI:072P 117è 10x 48Ä0E 7) ., 8T7# 8# .
 7) 9I=] 2P/x306#è -CLiving in Australia6E 8- D8:6- www.immi.gov.au/living-in-australia 72P 4#• 48Ü 0DD8x 1#F06° F#1 802P 4 8# +p94
 8#p4!47X8" .:8t GI:072P8CE=8€ +»:08 :6F0E %T C#• ,I9P& 4F" \$
 83#
 GI:072P 117è 2G8x 48Ä0E F" & .NÉ ,I9P&t .)8ÉCE 8T%958#
 +Ü8" d\$ 3L\$ 8#p+¼ DF• ,7 18F.É .(1\$:06è :ü 3L83# . ä 2e)8t
 5CE %8Ä F#E 2T80CE1(ACE #0 50CE ¥ 7 F0E \$X 83#GI:07 7X
 8x G05F0E F78x /#. !

1. **G** **F6° F" 8°**

6x(8CE 30E 50E GI:07 8F• G0"z 48° !8 F06° F" 8 4:ô :E7E•
1588F4:6] =5" 44+2P =AE• F0E47X

9DE•



A Tax File Number (2l< &%)'-G1) 46



B Medicare &%)'-C 1â 80E 48')X



C 8tF½B8Ù P2X



D Centrelink &%)'



E Health Undertaking Service 76±



F 756èA(BØ &%)'



G 8Ä F, &%)'



H 708 +Fü 46



B8! 2P/x30 2PCE-717 4F• 9l.(° 66x .(4)*" 9P2 8Ù756èØ Ø .(4!47X
9l=] 9P-L 157 \$F2PÈ 9P4 8Ù6817 Ø Ø ° .(4!47X

A. Tax File Number (2l< &%)'-G1) 46

8E 48Ù +p94F06° F" 888 GI:0!82P 3L88x 6ü 88F2PÈ Tax File Number
(TFN) (2l< &%)'-G1) 4 Fx7E8 . 3L88t :8Ù2P -OÈ 8< Gm8t==, 9l.72P !7E
3L\$, à 7< 9ACE 88Ä E F5E C8Ä 3L8C8x E F58

Tax File Number 46 -E

GI:072P Australian Taxation Office (ATO) 7 98GF0E 4=âP° .(!8 F" 3L 838
Gm88° :087 7 8; F0E 24 48 !8ATO 8-18C72P TFN 8x 4=5" 3L 838
4=âPÈ DF• White Page 98G-G1.7 d)%P Centrelink shopfront Gm8t ATO72P8
488

Australian Taxation Office (ATO) 76±

98G^

13 2861

TFN 7(8- 46

[Online individual TFN registration](#)

P8- -] 46

[ATO shopfront locations](#)

[Centrelink shopfront locations](#)

ATO 8-18Cì

www.ato.gov.au

21Z 4F• \$ 8ÄF• 9l.(° 88F2PÈ 9P 78Ù78x =19F0E47X

B. Medicare &%)'-C 1ñ 806 48')X

GI:0 9I. Medicare (° F 9P\$ B 8CE :D \$F• :88x 9P)F9I. DF• 86E¼ GPB9P(PBS) F02P \$.80CE 86E¼ /x78x :8F Medicare -C PBS Medicare Australia 4 456

5 Medicare 7 48F" 8 8x 3L8p+ 8CE 2P/x30-C F8);(Bx :½ -O8p4 3L 83E F 2P/x30 ,h*)ñ .8 ?CE ,.87- ?CE .(97t 86E¼ .(9x %8" 83+Ü 8:08Ä \$Medicare 7 F\$ 8 %L 8" 6x8x :0:5E 8" :E7E F\$ 8 7.° 66x .(d 88F2P Medicare 7 7E0° F

Medicare 19 P8p)• -74%P 'Information Kit' 8 8p+ 756) %B 9D8ÄC 7 7X CD ,à ?2IC) 4 , 2X2P7 Medicare 7t \$ 9I. 8CE 2P/x30,à 8CE GPB-C 3L8x 88F• 8 7 2*%L6è 8 Medicare 1ñ 2ÄMigrant Resource Centre Gm88-18C' -JIF" 47 8° a 7E50E47X

Medicare &%)'-JÉ

Medicare 7 %) 'F0X" GI:07 \$G7-10 8° d 7 Ä 7 F½2PCE-C 75:0Ä /x8Ä :éIF0E47X+Ü %) ' 7E" J 6±3:0 G7 7D8p)• %Ld 8986 17" Medicare ?& -GI° -O8x3L8 83\$.80CE ñä 8CE /x78x :76° F0E !IE7 8:° /x78x G0Z -OÄ %80E hFE .(6x6° F" 7ä 7-1088x d8 Fx7E68" %) 'F0E 84 -GI° 7E" 3L4 836

8-. CE E)88Casualty' Gm8t 'Emergency' .%72P 24 48 466

Medicare 7

- 98G° 13 2011
- P8- -J Medicare offices
- Medicare 9I.(A0i Information Kit
(756è878CE 66) 4)
- Medicare website www.medicareaustralia.gov.au

Medicare 72P @-F0E 6E 2P/x30 7<?0E\$.80CE 6ñ 2P/x30(4)\$0 G0D° @-F 7i26x 9P)F 7) \$A• 1ñ 8CE d8 83959F• 1ñ 8CE d8x 66x .(4)*" Yellow Pages 98G:GI.72P 'Private health insurance' 9P+YF0E!78x .(4!47X

1ñ 8CE .(G7 \$F• 18IF• 9I.(° 8F0E"11 8Ü8CE 8 =19F0E47X

C. 8tF½B0Ü P2X

GI:072P \$P \$x 8tF½ :0B 8i 9F•(building society) Gm847Y 9F•(credit union) 7 .(4F\$.80CE .==0 =* ,à 9I. 3L8t 9Ä :0E :0% . GI:088t 8tF7& -C 47Y& \$A0E 17F0E 836 .

50P \$G06 :0 8E 8tF½B0Ü P2X0E 8" 98t8 48G88x 88F" \$P 7 Ä Fx7E F0E 836 :0 8G0E E 48G88" B0Ü P2X Fx7E0E %L 8 +8t 2P0E 6E ñä 6Ä %T: + 8tF½ 50CE Tax File Number(TFN)° 9P)F0p)4ce 88Ä 3L87 \$F• 2l< D+" GPB8x-O8p4 3L836

8tF½9Ä P2X \$F• 8ÄIF• 9I.(° 88F2P 6x(i 8-18C' -JIF0E47X .

- Smarter Banking – G7FCE www.bankers.asn.au

D. Centrelink &%)'

9E3L4@P6F8
Centrelink (° F8E 9L' .2P° BE"
9P)%#B€ #F• #08Ät :õF7- d3T 89I -C 4)\ @30D4* 88F•:88x
6d 88F"Centrelink 7 %) '8x F" 3L 838 Centrelink 7 Tax File Number 4 88p+
68 :0% 7\$%L:ô 68 F0E 88F" Tax Office 7 4=á 9E3L* F0E 3L 838 #t
. Centrelink 7 7E8E !0d :0% 88äi 3L 838 GI:07 #F8E
!0d :0% 8868 F0E 88F2P8E , !0 7E6° F0E14 8° 8T8 =á
9E3L4@P6F8

8808CE 888 Centrelink)•Bd 88d 3L\$ 88X .7 % #F88t GI:07 #] Gø
7 8° 8T8 =50E #] Gø 8° 18 =á 888x 4:ô Centrelink 7 7E0E 7E•
:ó14 8° 8T8 =á 9E3L4@P6F8 #10F• 9L.(° 8F0E" 8 880E 16Á /8' 8x
=19F0E47X

884 88p4 7E 68U/x .(9# 88F•9L' .(9# Family Assistance (49# :8 3L\$)8x
-O8p4 3L8 838

10IF• 9L.(° 8F0E" 2 880E 756è8 , 7 880E :õ C 8 880E 16Á /8' 8x =19F0E47X

Centrelink 7(

98G^ 13 1021

756è878CE 668 :8 13 1202

P8- -] Centrelink offices

Centrelink 8-18Ci www.centrelink.gov.au

4 8-08Ä8x 88F" Have you recently moved to Australia to settle

\$ 668 %F9I.(Centrelink assistance – we speak your language

E. Health Undertaking Service 7(

F780E Department of Immigration and Citizenship (DIAC) :0D8CE 7E8p)• Health
Undertaking (Form 815)7 2P+F0E 7äGI:07 #] Gø Health Undertaking Service 7
98GF06° F8

Health Undertaking Service 7 7E0E" 4E 8CE A8 \$F" 988x -O8p4 3L
88p+ , 72P G2Á 8CE :8x -O8p4 3L 838

Health Undertaking Service 1800 811 334

(9am – 4pm, 87E72P 7E8E)

F. 756èA(B0 &%)'

7568 80886x F8E 8t +7ä :E7E0E 58CE 2e)958- 9L=8x 88F•:E7E• 7EÀ
%#7568 +8x 8ì +F0E" #] Gø 48 /æ 756è -d7ä 8x l)YF0E
ÄE8

GI:07 =B€ #F• 168x 88F•756è@30 Adult Migrant English Program (AMEP)
72P 9P)%# .1ü#-08p)2P 5E10 488CE ,h* 756è3L68x -O8p4 88X
88x 3L 838 AMEP E 7) 4:ô F8é 7i28x 9P)F0E :88I 49I Gm8tdAô \$
87 9150E 7 98H1/756è -d7ä 3L 838

G. 8Ä F, &%)'

GI:0-É 8EE 5 2I72P 15 2I6CE 6x88t 80E958p)• F7 8° F058CE
8Ä 8F• /" 48° !č F7 80)'4A26° F0 10IF• 9I.(° 88F2P# 9P10 8Ü
8U0 (8' 8x=I9F0E47X .

H. 708 +Fü 4é

50E 75:0À /x8Ä 2ÄTFCE 88p+ 756èGm8t)8%P 8p)•Bd8CE -7I):N̄P Aß
G8F708 +FiÜk 275CE 4+" 8] G0=8€ 3 P8 %68t 7088" F(8,8,
8G70 7088x F0X" 95FF• GI:0 708 +FiÜk 275CE° F0 . 8E 8)" 4G,
4d :0F4G ,à 4)Y B50i F0x 7E0 . GI:072P# 708 +FiÜ :0 -C :4:0
9I.72P -PF70

Aß +FiÜk 275CE 68t 7E F0é F4:8k -Od 88F" 708 8)" 4G7 F76°
F0

Department of Planning and Infrastructure

13 1156

838h 730)80x 7:

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Website

www.dpi.wa.gov.au/licensing

=I9: :43LF6° F" 60• GI:0 8é -C 80 708 -E 83010IF• 9I.(° 8F0E"
9P5 8Ü GI:0 E C 8x=I9F0E47X

708 +FiÜk -7I):N̄E 88F2P# 9P 28Ü756è0 8x=I9F0E47X

2. 756è:8

-71 -C Bè! 2P/x30

Bè!

Bè! 2P/x30 (TIS National) 72P 20 7 P80E66 98G^Bè!8x 9P)F" 3L83 4!è Bè! (Hh\$E\$ 1àÝ 480E7Èt 50E 957%) TIS National 7 98GF" 3L83 TIS National 8t F0E24 48 8:087 7 88" 40E GI:0 6B72P8 h= 1672P :0F" 3L83

756è +F" 3L6 756è 8FF" 3L6 9l.' d47 7E" Fx7È 88x nã F\$ d47 TIS National 8x 7È0E 50E , d4080E 80Bèx :0F0E F0E47X ..(Bé 98G^Bè! 2P/x30 9P)%L:0, Fx7È nã9l.' d472P Bè!48" :0E \$+F0E :02TF" 3L83 9l.d472P Bè!1à /x78x :079l.' d47 7E0E 987 F\$ d480E 0,h488x G0E47X

+8° 9l.' .2P80E8% 98G^43Bèx 8FF0E ,19P4 88p4+TIS National) :0E 98GF0E47XTIS 72P 8t 8 8

80E 98,187À :0 -08x 6 Bè!10E :08" Fx7È nã , 88A Doctor's Priority Line 7 8E TIS National 7 7E0E 98G^Bè!1à :02TF0E 7È50E 3L83 80E 98,188t 7È%T nã G8:0Bè!1à 76E" 3L8 83

Translating and Interpreting Service (TIS National) 131 450

TIS website www.immi.gov.au/tis

Centrelink 7 7E0E 8F0E Bè!8" Fx7È nã 6x(1 7E) Centrelink 7 -H) 98GF0E 3L83

Centrelink (Bè! :0) 13 1202

Centrelink website Centrelink 8-180Ci www.centrelink.gov.au

TIS National 8t 756è8780E 66è 1à7È GI:0 :0116À 2e88À 0:0p) Bè! 2P/x30 9P)F0E 0:0 Bè!1à 8F0E 8F0E GI:0 75:08À -C 4-080E ,180E G0E5F0E756è 2À F0E0E \$ 66è 0E0E F0E nã TIS National 0 0:0 Bè!1à :0y 4=0x)0E 3L83 82IF 9l.(° 88F2PÈ TIS National 0± +047À 1300 132 621) 7E0E Bè!1à 7Ý -C % 97 \$F" ,180E47X

'I need an interpreter' ?&

TIS National 8t 'I need an interpreter (Bè!1à Fx7È ?& 9P)F0E /x756è 1à88" Bè! 08" Fx7È 6 1à7" 3L83 F0E :57 W8x 3L83 Ad80E 8" ?& National Interpreter 4.08" 88p+ /x756è 1à88" 9l.d4, :0116À \$è -C 16èè 80Bèx F" Fx7È 88x 6 Bè!1à 7È0x :0F0E +6088

?& 6' +80E DD7È /x756è 1à88 2TGIF0E 66è d)'%L0 F0E %è+7TIS National 80E 4 d8%L6è 838 .8" ?& GI:072P 756è8780E 66è 1à70E Bè!1à 8770E 80Bèx F" Fx7È 88x 80Bèx 8F0E 1à 1à7" 3L 838

TIS National 8t 8" ?& 7) 9l.' d4, :0116À \$8 ,à /x75à d47 ,h) 9P)F0E 5 :0116À -p /x756è 1àÝ Q&À -dE F0E F0E 8" ?& TIS Client Liaison and Promotions (TIS Q 7E -C G0) D47À 8+8° tispromo@immi.gov.au :0,IF" 3L83

:E7È 2PCE-71

GI:0 9I=βx 88F" Fx7È• C9I 2P8CE 764 -P? F•-75-718t *Department of Immigration and Citizenship* (8°04-0.) 72P ,h)* 9P) %T3L83E., 2PCE D -C 6p :N2P, 708 +FüNBU 8XN -C 7Y 4)\ 47Y 96À %8x E F5E

,h* -71 2P/x30 75:0ÄÄ Gm8tGI:0 4-0ÄÄ+2P GI:07 8F0Gø Gm875:0ÄÄ -P=%P:ô 2 X 8Tè 4=506° F# .-71 7Eá 2PCE Adult Migrant English Programme (AMEP) 2P/x309P)6ùè BÈ" 9E3L4A26° F# 6x(ì =19x

dAô 2PCE-718t 8T* 2P/x30 F#E)8- -711à BÈ" 9P)%T 3L83E58CE 66è F\$F#E)8- -711à 80P ,(4)X" National Accreditation Authority for Translators and Interpreters (NAATI, -71 -C Bè! 4)8- d4) 8-18C1 -JIF0E47X

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NAATI website

www.naati.com.au/

2e8-8°08Ä 756èF8)X(Ü (AMEP)

2e8-8°08Ä 756èF8)X(Ü (AMEP)

GI:072P 2e)958p)• 9I=FCE P895 16Ä5 8P95 +É• 2e?F0E 88F" ?F6° F" 48Ü :E7È6E 4=F• # 756è 80E 8# .F\$ 8X" %Tnä ,2e8-8°08Ä 756è F8)X(ÜAMEP) 72P d.,958- 756è3L68x 9P)F" 3L83E+p 8E 81058- 16ÄG0 8° 6ù 168x 88F•756è 88" %T8E

AMEP 7 F\$ 8X" %Tnä\$ 510 48Gm8t d85 756è 80Ä E 8" :E7 +p94F" 8756è 3L68x -O8x3L83EGI:07 7X 98X" ,I % 6Xè 68x 4:ø 808CE 88Ä° nä Gm89I F; 8U8x 8ì -O:ô +F• nä756è 3L68x \$ +8" -O8x3L83E

AMEP 3L6ù8X 7.° 66x ,(d 88F2PÈ 756è+F0E8d ,6E -C & d8x B60F" ,(6x6° F88°0 4=8CE 8G6E)• F772P 756èB60P -O:ô 68t nä , GI:072P AMEP 3L68x 88F•%)'8x F" E B60P 44F0E %E

GI:07 8F0E 75:0Äx -O8t :ô 3 P8 8Tè F\$:ò! AMEP 72P AMEP 3L6ù%)'8x F6° F88° X !è 3L68x 48Ä6° F0E ,):ô 68p+"AMEP 7t8CE756èF8é dGÄ 86è -è 3L83E%)'8x F• 8G7 498" :8Ü Gm8tdAô =y89I6° F" 158" 2Ü 3L6ù=I2Q8" 6X:ü 756è3L6ù48Äx 78F" 3L83E

AMEP È 7) 4:ô 6Ä• F8é -JÈx 9P)F# .EA8, Gm8D@CA88p)• 3L68x -O8x 3L83E+p+AMEP 88 F88p)• 49I72P -d7i 3L83E+p 6x# 49I ,18CE 88p)• 756è -d7i 3L83E .F6ù 7Sm8" %L:ô68t 8Ä %näE 3L68x -OÈ %67 ,h* ,(8U87 +I 3L83E

Enquiries Line

131 881

AMEP 8-18Cì

www.immi.gov.au/amep

Settlement Services Locator

www.immi.gov.au/living-in-australia/settle-in-australia/find-help/where-to-help/index.htm

8F0EAMEP 7 F\$ 8X 7.° 6Ex.(l 8F0E" 4Eè 2P/x309P)6èè
(6x(l 7(%)7 7E0E47X

AMES WA
E Block
Carlisle Campus - Swan TAFE
Cnr Oats and Bank Sts
PERTH WA 6101
98G: **9267 7335**
Fax: 9267 7331

Perth CBD
Central TAFE
Level 3, 25 Aberdeen St
PERTH WA 6000
98G: **(08) 9427 1377**
Fax: (08) 9427 1981

58CE :017 8E Migrant Resource Centre(9P4 8U6B7 # E
=l9)t Centrelink(9P7 8U7Y =l9)E AMEP -C 756è FUAa 3L8E dAô-JÉ 4F•
9l.(° 9P)F#

dAô 756èF8é -JÉ

756è3L68 ßU 7Y :8U(DDEEWR) -C :0/:4:0 9l.4 4Eè Cí01ö
F8),(8x BE2P 4E8DEEWR 7E % 7Pm (15-64 2l)8CE2e88x 88F•2 P8CE
7Y 4)\ 66è F8),(8" 83#

=ß-¼ F8),(8t 66è Gm8756èJY8" .9F0E 2dE ,l9P)• 8F" 7Y 6X6"
8E 1EÀ 800 488CE 66è -C 3Là ßU8x 9P)F# **Language, Literacy and
Numeracy Program (LLNP, 66è -C 3Là F8),(Ü)8#**

AMEP @30 8", 00EAMEP 4=ã F%L:ô 68x ñä **Language, Literacy and
Numeracy Program (LLNP, 66è -C 3Là F8),(Ü 7 :8F0E 3L83#LLNP E**
756è68, +F0E & , 8d, 3LF• -C:67 4)%P F88x E F60E :8x :8F# .
4=á 88x 88F2P **Centrelink 7 :6ù 4=8-(Job Seeker)8p)• 8)'8x F0E° F#**

Centrelink 13 1021
756è +F0E ñä 13 1202
LLNP 8- D8:ô [www.centrelink.gov.au/internet/internet.nsf/
services/literacy_numeracy.htm](http://www.centrelink.gov.au/internet/internet.nsf/services/literacy_numeracy.htm)

%, -¼ F8),(8t **Workplace English Language and Literacy (WELL, :8U 756è-C
66Y) F8),(88" F8),(8t 756è-C 3Là JY d8x 88F" :888x G)F#**
d47 88l:88x 9P)F#

WELL Program 1300 363 079
8-18Cì www.deewr.gov.au

DEEWR 8t DF• **English as a Second Language for New Arrivals (ESL-NA) (4
8"08Ä 88F•9P2 66è 756è F8),(Ü F02P 18 2l -,+8CE 8X" %LÉ 1j) \$F•**
F2&À ;E 756è3L68x 9P)F# .8" F8),(8t /x756è2P 1j) \$F•
F2&À ßU dGÀ 2e?° :ÑA8 8x +E)FCE 88p+ã , -jÉt 756èJY8x
P-PFCE .,09l ßU G% =l7 ° =>:4A8 8#

ESL-NA Program 1300 363 079
8-18Cì www.deewr.gov.au

'DF• 756@30 dAô ßUd4 -C @,8\$ 2pBd72P 4E8 . 9P 78U7Y -C 9P10 8U
:6ù ß F0CE ßU C (ß' =l9#

3. 8= . 2P/x30

h= 1672PÉ , 000 8x 8770E" 6x(j)• 70E" 40E

- **Police** (ñd)
- **Ambulance** (64)\$0
- **Fire Brigade** (24P)

000 (C@ 9P)• B6E ,h8B64 86E" 56E 2e+! :02À -C 98G^-G (F\$4)7t 8F0E 2P/x300E :0IF0E +64F" :04!47X .

756e F0E 3L60p+" ,h3Ü0E" Fx7E•0 G0ZÀ +p94+F6° F0E (\$PH¼ "Police(ñd)", " Ambulance(64)\$0, " Fire(G8)(° +64F0E7E G0ZÀ 56E 66e +64F0E47XTranslating and Interpreting Service (TIS National, -7 Bè! 2P/x30• :0E 7E" %T8;0 98G°!;0 4!47XTIS National Bè!48" 56E :02À-C dAô 158x 66x !ð 88F" ñd, G8à Gm864)\$0 2P/x30 :0F" 8E

Police (ñ)

h46• 8" -P2F" ñä , 000 7 98GF0E " Police"• 7E50E47X

h=168" 6x\$ ñä131 444 7 98GF0E :0! ñd2P7 7E0E47X . ñd2P -G!E White Pages 98G^-G!7 'Police stations' (E F+Y d8%L6è 83Eñd 2P/x30 ,h8E

GI:0 ñd8t \$7t 7E%L6è 8!0 68p+q 9I?0E 47 F0E 63E GI:0 ñd8t :0!16À0E 8+1 -C 8!0x .(GIF0E -0 7- -C B:50E DG° 8T:5E +958x %, 83E . ñd8t 49l .88! 8U=05, 2e95Gm84 05 F\$4 70)%T ñä 49l ,!9P7 47 F" 3L83E

Ambulance (64)\$0)

64)\$0 Fx7E" ñä , 000 7 98GF0E " Ambulance"• 7E50E47X64)\$0 .88p)• h= 7èL8x F0E :5958- 8CE =PCE F0756e +F0E ñä 98G° !;0 47X . F0E +F0E" Bè!48" B6^ :E7 0i 8E

60 :0! B6E GI:0 9I. 7E 3L)m8Ä Health Care Card (9428) D4%P 16C Centrelink 72P -P=F" :0E 2A• 16E 64)\$0 2P/x30 ,h* Gm8F"8%T 3L83E8" GPB8x-O:0 68p+" 64)\$0 2P/x30 48° 3L88p,0 64)\$0 +~4 %L4E 1ä 8CE .(G7 48F0E 8" D5E9P 11 8Ü0E ð =!9E

St Johns Ambulance

9334 1222

G8à

h4672PÉ 000 7 98GF0E " Fire Brigade (24)"• 7E50E47X Fire Brigade (24)E G8à :0%0E G8à ;p72P 8+8x 0CE 430 -C GF;p8" 88GF• 1672P 9E 800x F0 .88=F• ñä 6x\$ ñäE White Pages 98G^-G!8CE Fire brigades F+Y d8%P 98G^-G!• 170E47X

/x1õ 98G^-G|&

8T7F• /x1õ 98G^-G|& 50E :õ!80E White Pages 98G^-G|. 6' +7 d)'%L6è 838
6x(† =19#0E47X

Poisons Information Centre

13 1126

(24 48 (8-)

Child Abuse Prevention Services (CAPS)

1800 688 009

(24 48 ,h* 88= (8-)

4. 6&H7 88x 7E8E

07 8-08Ä 88F•9I 2P/x30

Department of Immigration and Citizenship (DIAC) 72P 88I:8F8E 9I=] (98 F8)(Ü
(Settlement Grants Program, SGP) 8t 8808CE 88)2P 8 8F• 75:08Ä
7568 .9F• 49¥ 8(8-08Ä 9I=] 2P/x30 9P)F8 .

6Ep8Ä (Prospective Marriage) /x8Ä 287t 84 -d78Ä (Provisional Spouse) -C
16I80Ä (Interdependency) /x8Ä 8% 84 /x8Ä 286Ä E F8 d3T 8-08Ä CE
.6Ä08 756è 8" .9F• 4 :8! .6Ä98 8" 2P/x30 87F" 3L 838

SGP F8P 7) d48t 17è 8-08Ä 8] Gø48CE 2Ä1¼ 8ÄD8x GI2eFCE
GI:016Ä)D78E =I7 F" 3L 88% :8F8E F8)9QC 88F" 88I:8 %8 F8)9QC
.6E GI:0 6è:8!16Ä P-P -C B88" %T88

SGP 4 88I:8F8E d48CE 8ÄIF• 88x E F88CE SGP 9I.(E 6x(72P =r8x 3L
838

Settlement Grants Program (SGP)

www.immi.gov.au/living-in-australia/delivering-assistance/settlement-grants/

Settlement Services Locator

www.immi.gov.au/living-in-australia/settle-in-australia/find-help/where-to-help/index.htm

Adult Migrant English Program (AMEP)

AMEP 18t 756è 4?" 1 6x8 GI:0 2G• 8 -C 8tF88 30F,..ö 4=a ,ä
:8!16Ä =I7 8% 81058- G%8x 8FF08 88 88 .58CE =78t /x3E•
167 =F" 882P 8T7F• 988x !8 3L 88x 88 . AMEP 7 4F" 12IF• 9I.(
8F8E" 9P2 8Ü 756è8 8 =I9F8E47X .

Settlement Services Locator

www.immi.gov.au/living-in-australia/settle-in-australia/find-help/where-to-help/index.htm

-09¥ -C :8!16Ä 8

5CE %8 88 3L 888 8p)• 6I8" 3L 888 28L -09¥ -C :8!16Ä 88 +8"
83888t [Yellow Pages](#) 98G^-G.7 Clubs -C Organisations F+Y 3L)'%L6è
83858CE Migrant Resource Centre Gm8t Migrant Service Agency 88CE Fx7E8
44 7 +E A)1 -C 88è +)8x 9P)F" 8 88

8808CE 88Ä 88F• 8 9I 8

8-04-0.8CE Integrated Humanitarian Settlement Strategy (IHSS, 8808CE B895 9I
98(é)8t 18 8F• 8808CE 88Ä 88CE ;E95 9I=] :88x 9P)F8E 8P 6±
6 P88 44% 8F8E 88E =Gø 68x 8E 1(8x 88F" 78ÜT 3L8 838

IHSS 8808CE 88Ä Fx7E 08• Cíø 88x 9P)F8p)4ce 48• 88A
88x 88 %8 8x +E)• F8 . @48304ä 9E0-8x B8CE 8808CE 88ÄCE
Fx7E 88x D@6yF888 9P)8x 88F• @4830F@(8 P-P%8 .

IHSS 4 801:0F#E 2P/x309P)6#0CE 8ÄIF• !78x E F50EIHSS 7 \$F• \$ 8ÄIF•
9I.(# 6x(72P F" 3L83#

=2Ä 2P/x30

8Ä 4)\ 9188t =2Ä0 F#e 8F#E 88x J# 68" 8# 1(88
88t Youth Centres, Migrant Resource Centres -C :0180Ä2P 8F#E =2ÄÄ
9I.(, 86 -C 6p8F• G6E !72P8CE G%8x 9P)F#

The Source # 98t88x 88F• \$Ä• 9I.(° 9P)F#E 7\$P1.' 8-18C8#

Kids Helpline (24 48 (8) 1800 551 800

Kids Help website www.kidshelp.com.au

The Source www.thesource.gov.au

Parent Help Centre (6ÄU :8 2pBd)

18 2I#CE 68" 6ÄU7 4)F• 9I.(, 96i -C 7(=i

Parenting Line 9272 1466

4:0! B68Ä 1800 654 432

Family helpline 9223 1100

1800 643 000

-85 96i

+Ü :0 -C B50#E -858- Ä -C 80E7 \$F" 6x :0 1#É 4388x G7F" 3L
88x 2P/x30 9P)F#E :0!16Ä \$Ä 83# .

Legal Aid WA 9261 6222 /

1300 650 579

16Ä80 4F• -É ,!9P :88t 6x(BCE 7(=P 87F#E47X .

Social Security Appeals Tribunal 9229 1300

1800 011 140

Website www.ssat.gov.au

E!)Y

49I72P8CE E!)Y (domestic violence)8x E F50E -80 Gm8E!)Y8CH28Äx %# 7)
GIB8CE2P/x30 83# . 88t 49I Gm849¥ E!)Y8x 8Ä (F#E 30)30
45#E !Ü -C 49I8x % 83#9P 5 8ÜG! :0 8 C É 8 =!9F#E47X

Domestic Violence Counselling Services:

Crisis Care 9223 1111

Country callers 1800 199 008

Women's Domestic Violence Help line 9223 1188
Country Callers 1800 007 339
Men's Domestic Violence Help Line 9223 1199
Country Callers 1800 000 599
Violence Against Women (24 48 (8)) 1800 200 526

Violence Against Women website (756è878CE 66) %P9I.(E F)è
www.australiasaysno.gov.au

Child Abuse Prevention Services (CAPS) 1800 688 009
 (24 48 ,h* 88= (8-)

CAPS website www.childabuseprevention.com.au

2A8Ä

Ombudsman (.1É D4) 1à48t 9l.´ d40 C9IF• /x:80 .68CE -08GÄZ \$F•
 .18x 9#5088t .1É \$F• F88, =\058- F88° -]50E 50Ä 9I\$F•
 0° F0E P8F0

Australian Communications and Media Authority (ACMA) B)498 -C (87X ,à
 8Bdk0 M8t -PÖ 2P/x30!èY :E .959F• !èY 4F• -088x 9#50 . -088t +p94
 2P/x309P)8ÄÄ F6° F0-088" F%L:0 68x ñÄACMA 7 .14158x .(!è6°
 F0\$ 8ÄF• 9l.(° 88F2Pè 6x()• 98GF0E47X

Australian Communications and Media Authority (,hB0) 1800 226 667

TTY (6606'8ÄY) (03) 9963 6948

ACMA website www.acma.gov.au

Australian Competition and Consumer Commission (2A8ÄGIGEGÄ , ACCC)8t 4Y
 /x80 -C.\$F• 48Ü 4)t ,9PE1698 757!72P .\$F• 15887 \$F" 2A8Äx .(GIFCE
 830

70è 98G~0Iè 6x(7t M30

Australian Competition & Consumer Commission 1300 302 502

Commonwealth Ombudsman 1300 362 072

Advertising Standards Bureau (02) 6262 9822

Banking and Financial Services Ombudsman 1300 780 808

Credit Union Dispute Resolution Centre 1300 780 808

Financial Ombudsman Service 1300 780 808

Insurance Ombudsman Service 1300 780 808

Financial Co-operative Dispute Resolution Scheme 1300 780 808

Private Health Insurance Ombudsman 1800 640 695

Superannuation Complaints Tribunal (SCT) 1300 780 808

Telecommunications Industry Ombudsman 1800 062 058

WA State Ombudsman 9220 7555

,h98G~ (D30 878CE :0!) 1800 117 000

mail@ombudsman.wa.gov.au :02)WA State Ombudsman (WA :0ñ 16.1E
D42)Y 8+88x .(!4 3L 838

Local Council (:76)

:7! 2P/x30 4F• 9l.(E A7è Gt Gm88GÀ 1à272P\$ 40088tWhite Pages
98G^-G1.7 'Local Councils'(E 9P+70E +4%L6è 838 . (9P14 8Ù:7!9l.' 49P

Seniors Information Service (8- 9l.(2P/x30

., 2P/x30)m8Ä -C 4)8Ä & \$F• ,h* 9l.(7t 70 2P/x30C 2P 8%8x 9P)F0 .

Office for Seniors Interests and Volunteering

6217 8855

Freecall STD

1800 671 233

Infolink

Infolink E 6x(i :02Ä 88?00E 8E :0 9l.' 9816^ 9l.(430 2P/x30+ :02E 6x(7t
M30

Alexander Library

3rd Floor, Perth Cultural Centre

James Street

PERTH WA 6000

98G: 9427 3111 Gm8t1800 198 107

The Australian Government Regional Information Service (AGRIS, GI:0 9l.' :7! 9l.(2P/x30

Australian Government Regional Information Services E 79l.' 2P/x30-C GI:0 :q
-C 48x 88F• F8),(Ü 4F• 9l.(2P/x300 The Australian Government Regional
Information Directory (E =y8" -P8%L E 6x(i)• 98GF0E" -O8p4 3L 838

Australian Government Regional Information Service

1800 026 222

AGRIS Regional Entry Point website

www.regionalaustralia.gov.au

h= GI

+8° /x10 4(y , 80E Fp!E , 44 Fx7E0E 7ä 6x(7t M8t /x9l.' d47 80x
7E50E 3L 838

St Vincent de Paul Society

9475 5400

The Salvation Army

9328 1690

80x 7E5E 7 \$F" %)8F0E 4!47XF80x 88F• C9IF• d:48" 80x 3L
80p+ 8A• 1672P 80x 9P)F" 3L 8E 7) 900E d48" 838 .

GÀ \$è Gm8t7!=á % dAô /x9l.' d47 7E0E F\$:7!72P 40 8" ,h68:6
=r6x .(4 3L 838

rd

Australian Red Cross (Gl:0 954!8A) 988q !08 -C =D\$ 85)• 8-5• ?•6x 88F•
25 -C +4:6 2P/x30 9P)FCE 830

Australian Red Cross

9325 5111

4:0! B68Ä

1800 810 710

88=16• 98G^16

:0 7 8; FCE 24 48 88=16• ,h* 98G^16x 9P)FCE Lifeline 8x E F52P 7) 98G^
16 2P/x30 400 . 5E 9<F0x 8 847t \$G4 Fx7E00 0
-C 80l 98,l4 Gm8=2Ä 16 2P/x30 8FCE 3L\$ 88x 80

Lifeline (24 48 ,h* 88= (8)-

13 1114

Lifeline website

www.lifeline.org.au

Crisis Care (8846• 98E

., 2P/x30 24 48 8= . 167 \$=FCE 830 . 49IE!)Y, 49l,l9P -C dAô 8= . :67
80x 9P)F0

Crisis Care

9223 1111

4:0! B68Ä

1800 199 008

8p -C dAô 40

Relationships Australia 8 P8, @F@C 495x 88F" 16 ,8U -C :E8à 2P/x30
9P)F02P/x30x70t 50CE 3L87 &(° 957,Y .0 %87Éá 47 B0!1a
:02TF" 3L830

Relationships Australia

1300 364 277

Relationships Australia website

www.relationships.com.au

Men's Line Australia 8 !D0e&" 49l2G8!l d.,958- 40e7 2h ,l9P° %8E
?72t09l.(-C 2R 2P/x30 9P)F08E DF• -d70Ä!Dì Gm8t?0 \$F"
70)F0E 7 2e& -C 49¥ 2e88x 88F•9l.(-C :00 9P)F0\$ 8ÄlF• 9l.(70Ei

Men's Line Australia (24 48 (8)-

1300 789 978

Men's Line Australia website

www.menslineaus.org.au

Family Planning Association of WA (WA 495Ä GEGÄ

Family Planning Association (49¥ 6Ä GEGÄt 2e4)\ .(" , ,h0Ä 84 -C 87 4)F•
,l9P & \$F" 90i -C ?72t0x 9P)F0

Family Planning Association (FPWA)

9227 6177

Country Callers (4:0! B68Ä)

1800 198 205

-C 30A 72t5

Association for Survivors of Torture and Trauma (ASeTTS) (Bé -C 30A 9P GEGÄ
ASeTTS) 8TG180Ed6x 4:0 16Ä 88F• ?72t5 -C :68x 9P)F6

8" 8t 7) 66e 15E 8Ä48x G1F028p+ :88" 15CE +F6E 66e
88F2P B7!48x :02TF" 3L838ASeTTS 9\$4 6x# 91?058p)• :E8+
/x-48x 8T:56

ASeTTS

286 Beaufort Street
PERTH WA 6000

98G: 9227 2700

Website :www.asetts.org.au

88l 2P/x30

GI:07E \$Ä• 8tF½ .(G, 7\$ -C C8Ä 9P8t 2P/x30 9P)F6 88l 4)\ 21äp0
2P/x30 9l.4 84F• /x:80 802P+ 9P)%6

Understanding Money Website

www.understandingmoney.gov.au/content/

5CE 2Ä2P 8x IA60E .9l:5• 16Ä" 88x 3L838 +8° 08l
/x:80 8i8Ä, .(G, 7\$, C8Ä -C 88l ?72t5 \$F" .4158" 88x nä Gm8lC8Ä
\$F" 9lG% 9l.(° 8F0E" **Australian Securities and Investments Commission**
(ASIC)7 7E" :04!47X .

ASIC Infoline

1300 300 630

ASIC website

www.fido.asic.gov.au

8tF½

8tF6hE 8tF8l :0B8i9F (building society) Gm8479F72P 9P)F6G88x
85X" 8tF8p)• 44# 6x#" **ATM**(8% G8< 80)72P 8tF½?8t
PIN(/x-4-0l)° 12F0E" %6 . **PIN 8x 8tF72** 956è%:ô 4!47X8tF72
4F0E nä 580E 8tF72 :42 .(F06° F6 .

8i8Ä476.

8i8Ä476. (loan or credit) E 8x /E G0!E7 88Ät Foe NEE 86
8i8Ä0E P88i8Ä , :0B8i8Ä , 47Y& -C 88D %888i8Ä /x78t 8i8ÄCE
90E =xÄÄ Gm8116088l 88Ä -C 3L3L* %7 8(° +7ä \$ 3L83816CE
7 8T4 %L:068p4 nä 8i8Ä Gm8476° 13F0E 6E 8" :E7E .
+8° .7 8 :88x 86è -)X 168E 6Xè nä 168x 90IF" 3L838 86"
Fx7E• 78CE 7Ei

Centrelink's Financial Information Service

13 2300

Financial counsellors (88l ?72t))8" /x-4 8T:0 F0E ,h* 908x 9P)F6 .47è
7 8E 88l ?72t)° =rd 88F2P Australian Securities and Investments Commission
(ASIC, GI:0:Ä -C C8Ä88GÄ)Gm8t Centrelink80B8l9l.(2P/x30 7E0E47X

Insurance (G) 168 8i i %L68x 86è - 88G8p)•Bd (GIF0E 88F" +x
89IF• 68L8CE8x :7E 88 .HF• 9E :0B.(G , 49I2AT,p (G -C 8%=\
(G8" 838 . = 2ATFOA %L+ "1x 18-βx \$0E F8E 75 \$/xF0E
(G7 26° F8 DF• \$ G8t -88° @-F8E =(y 9F•(G7 48F0E 3L8
838

Citizen's Advice Bureau (4-0 8Ä d4)

., d48t 74ä 4x 4F• \$E 66è 9I.(° 9P)F0E 6x(i 7E=72P +\$!0 9IF0E
2I< -C 88I95 8i 4)\ -E5 988x 9P)F8 . \$-,ä +\$!0 9IF0E° F8 .

Citizen's Advice Bureau

25 Barrack Street
PERTH WA 6000
98G: 9221 5711

2I< 6p

GI:080E1Z\$ (Gm8t 'financial year' 7 8 1 8:Bd 6 8 30 888 . GI:0 -E ö
\$.8CE 1(8t +x 6 8 30 8° 8G8Bd 10 8 31 8° 898 tax returns (2I< -LGCE
4= Australian Tax Office (GI:0 2I=7 9P)E %L6838

Tax Help 8-,IG95 66858p)• 6A• -dñ 888:0-0 8 Gm886'88x
88F" 9P)%8 . Tax Help 8 ,h* 2P/x38+ 7 8.Bd 10 8 31 88 488 .
50A 8X 88 7.7t :0!72P 48U 4E **Tax Help Centre 8088?CE 66x.(d**
88F2P 6x(8CE 98G-8I° 87F0E47X

Tax Help

13 2861

5. GI:0 -É -C 43é

GI:080E430 -Éx 8FF0E" GI:016À 9587. +8t 00" % 7) ,IG7t
89' -d8x 4:0 10 8è :0 6A• 1688

GI:088t 2l0 72P 73GI:0880E 6±45 D2pC# F772P DF# .4Ü :E
F• +8" F7- 28887564)700:0 GI:072P 12%LE 66E 8:0-0 66è
E 60E 6±300 P88GI:088t DF• 6A• 9" 4:0 838 .

GI:072PÉ +Ü 10" -É0E B0A 102P GI:088p)2P80E 2A08p) =17 F0E 8A80E
,IG95 995 98B0x EG8 -C 8T:5" 8AT4 838=87E ,) F• 6Ae7 80MF0E
68x 3L0 838F0E A00 A080E 25 -C 98B0 86x 7(9:EF" 7ä 17è
100E Bd987 2e)958p)• 9I=F0E %T88

=y8, -C 40E

7A GI:072P 7588F0E 8AT7t D08t +Ü 10" =y88x 8F72" 7ä 408 .
5E GI:07 480E :A0 -0:0958- 100E -48x :00EÜ 88x 89IF0E
E 770E)9IF• GI:080E98Bé4?08x 8° 8p)• d8% .

70E 4?E GI:080E8AT -C -0:0:080E 16A0E 0# 9P)F# . 8" 4?E 6x(†
E F0E

- P880E D0% , E88 -C 8AT° 9:E
- EG880CBAT
- 9, -C 2I2Á 9I.80E 8AT
- 80E 8AT
- 80A -0:0:080E -C -É080E :0
- -É 6'7 D0%
- !Ü D0%
- dGÀ D0%
- D0^
- .7#• 10x 88F• 470 16I 9:E -C 8A 808p)• EG8%LE D0%:080E

D0% -C 41\$

5E 9:E -08x 8t 500E 7E A00 %%F0E)%T A 838
84:0 5E \$ 10x (GI:072P B68 50E M8" 8"08x 7& 1068)
9:EF6° F# .

79I.' -C :0/:4:080E/x=0Z 8(° 6A 88 1B" 89' , 95, 2e-0 , 6p40 , 84,
9I?05, 995 4" 4=06' Gm82e-0 2TGI)• 8F" A00 =\0 \$7# -06x2P# 6%# .
8E 7Y 8U, 3M-I, 1E8, à 80A 8tF½-C GIB0 M8t \$.80E 2P/x30
F\$%#!2e0 7 2e8t -É 6'7 ,à dA0 +Ü +958x 88F" D0%F# .

GI:0E 98B058p)• 6)"80E 8AT4 838F0E 89, 2e-0 , 6p1B , 84 -C 9I?05
995 47 0F0E \$ 10A Gm8t*8x +Ü0E 7E x :0# .10A0E F0E
88GEF0E 8t 88-08 .

Living in Harmony (GF0 96) F8) 8872P 6=F• GI:080E4?0E
 \$A• -d80E 16A 87 16I 80E -C 8F° :NAB 888E DF• F7F" 3L
 6E F887 \$F2P\$,I9P4 F88E 6x(i) 158x 44F8p)4ce 86E

- :0!16A F8)9QCì
- 04080E 9PHh
- +x 3 8 21 8°Harmony Day (GF80E !0x E F6e \$:E 9I.(98(é

\$ 8AIF• 9I.(° 88F2PÈ 6x(i)• 7E0E47X

Harmony Day 1800 331 100
Funded community projects 1800 782 002
Living in Harmony www.harmony.gov.au

Australian Human Rights Commission (GI:0 8A 888GA)È 8A/x=λø -C 16A80E
 757!72P 7\$P!.' -Èx 4F"FB

Australian Human Rights Commission 1300 369 711
 TTY (6606)8A' 1800 620 241
Website (756è8780E 66P %P9I.(E F6e www.hreoc.gov.au

-È F88

-8588E \$P -Èx 88-LFÈ F%8p)• 8:0%L+α GI-À" 88GI:07 8E +0
 1(0t GI:080E+0 -Èx :43LF6° F8 . -È88 -C GI:0 ãd80E 7!F"7 4F•
 9I.(È www.apmab.gov.au/pubs/PoliceGuide.html * -JIF0E47X8 P 6P 4#).

+8° -È88° +704# ãd8" -È88° F8E 88" %T9I.(° 83LF• ñã
 6x(i)• 7E" :04!47X

Crime Stoppers 1800 333 000

995 ,IG95 G%8t d9" GI:0 -Èx :43LF6° F8 . 7% &" :0 -C :4:072P80E -Èt
 7 2e2ed9\$ -C 49I72P80E E!)Y8x :5E

49I E)Y Gm849¥ E)Y

A072P7t 84:0 A87 \$F• E!)Y8t GI:072P 88-È+α 6x:0 4 5F0E \$è
 88" E!)Y8t 49I -C 6p !02P 49I Gm849¥ E!)Y8p)• 8è :È E!)Y8x
 E F649IE!)Y8t 8U=05 2e95Gm84 85 F8 -C 2A0 , I9P95 2e4ø , I9P95 8
 Gm80P95 /%8x 6F0E %)8FÈ H28A 4FÈ F%88 .

The WA Police Family -C Domestic Violence Unit 131 444

8 868 TTY 98G^4# . 9374 4399

Violence Against Women (24 48 (8) 1800 200 526

Violence Against Women website (756è8780E 66P %P9I.(E F6e
www.australiasaysno.gov.au

Men's Line Australia (24 48 (8) 1300 789 978

Men's Line Australia website www.menslineaus.org.au

Domestic Violence Counselling Services (491E)Y 72t5 2P/x30:

Crisis Care 9223 1111

4:0! B68Ä 1800 199 008

Centrecare 9325 6644

Women's Domestic Violence Help line 9223 1188

4:0! B68Ä 1800 007 339

Men's Domestic Violence Help Line 9223 1199

4:0! B68Ä 1800 000 599

Multicultural Women's Advocacy Service (9G-dñ 7 2e .(Gl 2P/x30) 49l -C 6p ,l9P 4)\ E!)Y -C F\$6CE /x756Ä -dñ 7 2e -C 87Ä :8 -C 968x 9P)F# .

Multicultural Women's Advocacy Service - Northbridge
9328 1200 or 9227 8122
whs.org.au/services/whch/mwas.htm
h* B6^ 1800 246 655
8+8° info@whs.org.au

/x756Ä 0 7 2e8x 8i 3L 88 \$ %,,d48t 6x(7t M38

Women's Healthcare House 9227 8122

ISHAR Multicultural Centre for Women's Health 9345 5335

!De 8Ä 8BA

Men's Advisory Network (MAN, !De 8Ä 8BA)E 838h7X0)86x:0 !De (+8
 7\$m7 F\$8CE I, .):ô -C dAô 83% 4)%P 2P/x309P)8Ä, d4 -C P88x 88F•4õ
 d488Department of Health (.())72P 88l:68x -O38

MAN 8t +8 7\$m?i8CE !De8x 88F" 8F# 6Ä• .68CE 2P/x309P)8Ä, d4 -C
 98,l88x :8F8MAN 8t DF• 959F• 2P/x30-C 98,l88 4F• 9l.(° P87Ä
 9P)F8E 8°L :8!1678 +8 7\$m?i8CE !De8Ä 75F8x !?# 83% 84F" 3L
 88% 8U8x 9P)F8 .

Men's Advisory Network (MAN) 9218 8044

Website www.man.org.au

2eE!)Y -jô 2P/x30

D38CE Sexual Assault Resource Centre (2eE!)Y 8Ä 2pBd SARC)72P# D30 8:õ
 8CE8l4)\ -C ?72t5 2P/x30 9P)F8

Sexual Assault Resource Centre 9340 1820

(Crisis Line) 9340 1828

4:0! B68Ä 1800 199 888

Website www.kemh.health.wa.gov.au/services/sarc/index.htm

**Princess Margaret Hospital for Children(F82l30 8)O 6x% .8) 72P8CEChild
 Protection(6x% .(Gl) .2P# D30 8:õ!8CE3 2l -,+8CE 688Ä 2P/x30
 9P)F8**

Child Protection Unit

Princess Margaret Hospital for Children

9340 8222

Sexual Assault Resource Centre
800 800 800

Sexual Assault Referral Services

Albany – Albany SARC 9892 2222

Mandurah – Allambee Counselling Services 9535 8263

Kalgoorlie SARC 9091 1922

South Hedland – Acacia Support Centre 9172 5044

Bunbury – Waratah Women’s Support Centre 9791 2884

Broome – Kimberley Sexual Assault Information Service 9169 1117

Carnarvon – Gascoyne Mental Health Service 9941 0560

Geraldton SARC 9964 1833

1800 800 800

1800 800 800, 1/2 A6080E 2e40 %80E 3L8E A -E 89IFE I8E GI:080E5
:0\$ \$.%80E7\$m -,+80E =2A0 2e40 +.E 8t .E+0 8” -E x 88-LF”
47E :EGI8” &° 3L83E

83Eh 730)80x72P80E -E5 %80E7)m8t Ü +Ü,, 16 218E EÄ =P E -E p)•
(GIF-E5 %80E7)m7 \$F” \$ 8ÄH¼ 6E° 8F0E” 80E7t \$GF0E 2e.(“
A# Gm849I 6Á A# , Gm86x(i d4 :E F0E 7E0E47X

Youth Legal Service

9202 1688

Country callers

1800 199 006

6x%80E

GI:0E 6x%80EBA (GI7 +8t)Y8x d78+0 8E 6x% 6AU0 4)F0E 8° ,IG95
430 \$ 3L83E GI:0 -E 88-d%LE 8° 430t 9d 0p0 7 2e 2ed 9\$ x
E F5DF• 6x8° \$!()• .(I6è 19P 9d 0p Gm87 2e 2ed 9\$ x 4A0
\$ 1(0p)• F0E< 8° :02TF0E F E \$.1008& 4F½ \$F• 90E ?F” 3L
8E d48” 83E

6x%8t 49I72P! F72P 4=05, 2e95 ,ä 9I2P95F\$, -P0E -C E!)Y8p)•Bd -E5
(GI° -O8p+D0 (GI° 88F” 959E• 90E 85016° F0E=0t 8°L958p)•
F0E 4 5F• F° F” ñä.100=0t F72P F0%L:ô 63E

4F8: 6x%8! =2A7Ä F° 8HÄ F° 8HÄ 2Ä 80x ñä 6x%.(GI2P/x30
(Child Protection Services)72P 6x%80E980 .):0 88F” 47 F” 3L\$ 83E50E Gm8t
50E 6E 8E 844 E!)Y -C F\$)•Bd .(GI4 Fx7E• ñäñd8! 6x% .(GI
2P/x30 7E6° F\$.

6x% (GI

Child Abuse Prevention Service (CAPS)

1800 688 009

(24 48 ,h* 88= (8-)

CAPS 8-18Cì

www.childabuseprevention.com.au

9d Sp

**International Social Service (ISS)
Australian Branch**

1300 657 843

ISS website

www.iss.org.au

7 2e 24d I -C 8À

7 2e 24d 9\$ Gm8f7 2e 24d° -50E I1ö 88T)• F7Eö 6E dAô 4F8
GI:072P .108 DF• 6x8° \$!()• .(!6è 8° F7E \$ 1(8p)• F0E<
8° :02TF0E F0E \$.108GI:07 8F0E 7 2e -C 7 6x8E 8) F• 4F8p)• 8F"
I1ö ,19P° 4:ü 3L\$ 838 88x 8i 3L8E Cíø d48" 838

Women's Information Service (WIS)

1800 199 174

WIS website

www.women.wa.gov.au

708

GI:072P 708F0E 88F2P8E 708+FiÑk 2A6° F0E 708F0E =(8" 9I.7
8%)%L66° F0E+FiÑ 8%=\ 8%)'7 4F• \$ 8ÄF• 9I.(E 9P1 8Ü8/ G7 6°
F 8 8x =19F0E47X

BÉ88-L47E 0:EF• -8x ,pñ 708 +FiÑ ?2À, 4 :6è 76 =F0E %T
3L4 838 . 708 :E Hh\$E\$ 178t 'F:78ä 'A0' 177E 6E F• 88-88 .

+Ü =(7E 2e8-C 2e8E 6x%8x 88F• 698-Üi('restraint (.GI 8Ü)'(\$ F0E
8386ä 6x% -C 8T6x° 88F2P8E 9I.4 38F• Cíø .(GI 8Ü 806° F0E .
-É 80E =(7 8E +Ü 1(8t 698-Üi Gm895FF• 6x% :0° 1776° F0E
B0ä !D ñä :% äd7 .(F6° F0E

8° :0172P8E 6x% 698 .(GI8Ü 8\$F" 3L838 50E :0172P8CE ,) F• 2P/x30
40.° 66x .(d 88F2P8E 6x()• 70E47X .

Kidsafe WA

9340 8509

**Help in languages
other than English**

131 450

Website

www.kidsafe.com.au

BÉ CH¼02Á 807087 \$F" 688 . 6@7' F0E :0 Gm8t4:08
=84 88p+7 708+FiÑ 8%=7 8(° 8708 :E 80E .108 . \$ 8ÄF•
9I.(° 88F•7(8i

Alcohol Guidelines

www.alcohol.gov.au/guidelines

Metropolitan

9442 5000

Country

1800 198 024

0± , H7\$ -C 80

0± 2Ä -C 177 4F• -E" +300± 4)\E8x 88-LF" ñä :EGI8" 8° 3L
838GI:072P8CE 0± 4)\ -E" .1E 88x 177E 1(Ä 88x)=, 21ä Gm8t
DD+° BÉ• /x:80 F0E 1(8x .F0E .

H7\$ 82À :AFCE 8\$:ò 82)E \$.3CE 9l.' 4=á8CE A#
 :8Bx E F6\$.13CE :07t B502P#)3B(À 30F.2pBd72P\$ 78#
 7\$ 7!8t 774 81\$ \$.3CE 7\$no smoking' E•DD8p)•):5#
 -,2eX8Ä :118 2l -,+8CE 16À 7À \$d° DD+FE 8t .1E+±-,2eX8ÄÄ \$d°
 9F# F88\$ \$.3CE :07t B502P :5CE 83# .
 GI:072P 80# -058p)• F7%L:0 C9IF• 480 C9IF• 82A2P 40060
 16À :0CE 18 2l -,+8CE 16À -,2eX8Ä 7À DH# 9F# 8t 88-8DF•
 -,2eX8Ä P8- 4910 M8t 1058- 2AT:0 9P7F• 82A2P 80FE \$ 88-L8#
 80# 8°)) 82A2P# :0#

Australian Drug Information Network
 (756è878CE 66# %F9l.(E F#e

www.adin.com.au

G6E

6e G6E -C 8Ä\$GI# GI:088Ä :E7E# . F4 68" 6#° -)XP
 7X04A0 Ed,p8x =IF# 8t .1E+±62 % ,p, ,pd, 9PCE -C 4,p8t -Ép)•
 .(GI%#F44 Fx7E• :ò 66x .(d 987# 1à!# Gm84,p8! 9PCE =x8x
 F2P# 6%# .1+ 6x# National Parks (F8) 8t H02Ä:0 88F" Cf#
 957%#

28E

0#• 28E2P GI:088x .(GIF# 8x -Ép)• 9IFCE 83#4)\ 918t :0 -C
 B50 8(° \$± F\$:0!8" 16!0)6!0 Gm8t0:047 8(° \$
 \$=058p)• 87÷ :0-0&t 4!^ -P2F# 207# 4\$F# 8Ä -P2F# 0# " €
 Gm8687 -P2F" # :0!=0! :0/B50 G# Gm8#d7 4F" 3L\$
 83#

% ,p

GI:0# % ,p8" 8ÉF# \$è :0 %.(ò 6~ !èX %# 72P -Ép)• .(GIFCE
 83#9187 8# % ,p8x :18# 8t :0L6è 83#% ,p8! 9CE F\$F#
 16!t -0!8x -0# d2%T 3L 83#60# % ,p8x 49172P d° 3L 8#
 :0É !Ä 83# . P7t M8t 49l 6"7x% ,p8t :0 8GA %)F6° F# White
Pages 80Government' 2m202P 'Dog' 8(# F+0x =r6x .(4!47X

6"7x% ,p8x 4:ü 7ä 959F#E %.(+m8+±#CE 8T:5" =y88" 83#8t
 6"7x% ,p8t 9ld958p)• 7-01à +6x6° F# 6x8# \$x 7ä 3L80# ?0#
 F6° F#GI:072P# 6"7x% ,p8x 2IFCE 8A)08x :08F" 3L 8#p+± 8# :088CE
 =y88d\$ F#0! 3L80# % ,pF\$ -10 88F)6, GEG(RSPCA)72P \$ +8t
 9l.(° 68x 3L 83#

Royal Society for the Prevention of Cruelty to Animals (RSPCA) 9209 9300

RSPCA website

www.rspca.org.au

16À +ù7t \$G^

16x =8E +!0 7ä 1\$-3CE 8x -H(:(+± 720p)• 1\$-3CE 72Ä 6y3LF#
 108#2P)• +# 108- 7# +!0 € \$=0 A00 E 7m8xF# 63#

GI:08&t \$G° F#E 1(ACE 8x -H(°E 8E 9A 0 86d° & 8E
E48#F#E 6# 1(8E)A F#E 8" .DF#E F#E \$G8#A F" 3L\$
83#

+8t GI:08&t =8€ +!E 1(AAP lB;" 6p, 8A Gm8# M8t :i8x -O# 8x
.DF#E 25F#

6# 1(ACE 8(2e8x 9P7)+8p)• 2R -O:ô 6E F• Gm8t, 1(ACE 8(2e8x 9P7)8x
1A#E 7E%T 6 1\$-#CE GI?; -C 2e8x 1A#E 8" 1#8# .(7<Mr 7%Ms
3Q3QMrs /@(7èDr à :88l ?• 1#E :0)• 8* (2e9P7)8x 1A#E .#

)2Ä• F%

GI:08&8t 2P/x3ØGm8t,h68x 7E# " € \$P " please"(° +F#E 84 #t :0#
,h684° :8 € \$P " thank you"(° F#E "please" 7t "thank you"° +F#E 68x #ä
,h)tF#E .(8Ä %#

GI:08&t 1(ACE :08CE !EÄ F" € \$P " excuse me"(° F#E 43L)• 1(Ä
.Ä #E "sorry"(° F#E GI:08&t DF•)) 8DÄ \$ 1(ACE 72P C#x
F#E #Eexcuse me" Gm8t "pardon me"(° F#E

+88l 62A#E 488x F1ö :A# F6° F#E .# %T#E -,ä 7E6° F#E
8E 98,1958- 76Z2P 6x:0 :E7E# .8E -,ä 6# 6~ # %T#ä #x ,p66°
F#E , 768x Q#E %Ld #8# .F1ö # 1(Ät 4)2e8" 6E 1(Äp)• 8:0 %T
3L\$ 83# .

2P4 #8x -O8x #ä !# F#RSVP' 4 E F#6T 3L83#8E 5CE #5• 1(Ä
58CE =12Q7.° 6€ 4è F#E 8Q8#,)F• #ä F\$!# \$8x F#E
8" 786# .

\$.#CE GI:08&t 2ÄL8l Hh: # @° E+# .(\$ -H\$#)• E:ô 63#?8x -#x
4:8#8äxd° F" € +8t 1(Ä "bless you" (° +F#E 8E 9958-
8Q# 68# .

6# F%8t ,h)tF" 1+ 6x# 88-É#88x :0:50# 8" :E7E# .7% &"
)8DÄ2P 7E#E 10E#E))G8#8l P8G8#8" 6x\$ 8DÄ2P 2Ä Gm8t
\$-8x .(E 8#

.)8Ü

GI:0E \$Ä• 16#8 .1(Ä" 8E .)8BCE \$Äe8t 8) F• 16ACE \$Äe8x
-L75F#8t 1(Ä" D#8# 16#5 16• Gm8t88d7 +Ä ?#8E
(x)4958- .)88x 8E #B' 83# .D +8t 1(Ät CH¼C#ø F1ä %7
9958# 43#58- 98Bé80#x 88Ä F" 8#

.)8Ü \$F• -#l ?#t #CE 6# 8ÄÜ G#E C#IF• ;p72P C#IF• .)88x
866° F#E 7E#8" 83#7% &.)1#Ü2P 6#81ö 88T)• 6#8 8G^ -C \$•
+8Ä 46# F#E #d, # -C 8:" /x:8# :8&t 8T#08x =7#6° F#E

A)10 75G4 ,ä dÄö 8DÄ2P# Q&" \$IFCE #• .)8Ü -C 959F• 4-P8x
=7#6E 7E" 3L\$ 83#

8:" .)8Ü 3#88t # 10Ä" 3L\$ 83#7% 86:" 7 2e&t # 4 F•
)88x F" 3L4 83#88x 898 48CE d:48p)• DD#E +6x6° F#E .GI:072P#
7 2e8CE)88' 6#E 87 ,)F• .)88x #. 3L:48" !# 6x# !#e8CE 44 8x
!# 88F•8p)• F2QF#E +6x6° F#E .

GI:04 EG8

7) 81058- GI:04 EG88! 266 GI:07 1) \$FEE 16A 22A" 3L838
 68 EG880804 G%2CE 68t na 69P& ,18028 %8 . +»4:ô HF• 74 8€
 M38

- **Bring a plate** – 185 +8, Gm8t8U F12 \$-06x “bring a plate”(° 7Ea -08t
 na\$ 16A Fce +m8x3L8E 8€ F•9E4° 4917E 80B8 .
- **BYO** – 8" +8t :0E :03ØGm888L! ,p8x E Fe “Bring Your Own”
 drink(58ACE 8SL° :êl)° 80E88:’)308t BYO ° F078P8-
 :0CE 4:ô 6è < 3L816 \$P 8T8E x 9P)FCE 2I=FEE
 /x7(corkage’ (° .j 8" .0%8 .
- **Fortnight** – ‘fortnight’E :088x 80E8+8t GI:088t 2:0 \$.==8x
 -038

6. :0B

P8:0B Gm86xD@ 8\$=

\$P ;p:0° \$50E 8FEE .%1ä 6ùè B50E \$:0B Gm870B4 6xD@Ci
 (flat)° 8=F” 3L88p+α Gm8tp:0° B5” :0E 8=F” 3L8 838 8=9 88F• ;p8t
 4,17 E%L+α CH¼3L780 B0E7 ‘To let (8\$)’, Accommodation vacant (%)
 3M2Ä4p F+72P E%8.%1ä 6ùè 1ä2Ä -JIF0E 48• 8=\\ ;p +)78x
 7E5” 3L8 838GI:072P8CE 0:0 88t 6X 3L88p+α 8=È /x44 3L838

GI:072PÈ +Ü 918” 3Ä G%L8 8=80 8\$8- 187 02P° 8ÄeFÈ 8x
 2TGIF8‘lease (8\$=)’ Gm8t ‘residential tenancy agreement (:0α 8\$=\\ 02P)’È
 8=80 8\$8- 188CE 02P8+α \$P 6 P8 Gm8t 12P8)• 91%L:8 2P+FOE 8987
 8=\\ d87 \$F” ;p:0 Gm8t%1ä 6ùèt GE8CE 3L83891%P d88” !‘!Ö €
 8=9 e4F” 3L8 838

0± d88” !‘!d 8987 8\$° F6E” 7ä /x78x ,p66° %T3L88p,8 =6E d8
 .(\$ \$ h 8\$ 08x F0E 638 .;p8x 15CE ,12P8CE918x 7x98H/8FFCE
 988 2P+FOE 638 .0Z 2P+F” 7ä -658- 2Ä8” 8Ä %8 . \$ 8ÄIF•
 91.(° 88F2PÈ 6x(8CE 8=88CE 8 8 8 =19F0E47X

8\$4 48%T € 8°L958p)• 8\$.(:Ñ Fø F\$?8CE8\$° :076° %8
 .(:8t ;p:07Ä :0%L+α :0)• F\$?8CE8\$* .(\$ +:0 638;p:0 Gm8t
 .%1ä 6ùÈ 8” .(:8k :0α 8\$.(:Ñ d4 (Residential Tenancies Bond Authority)7
 9E3L4@P6F8

81à 7Ä 987 ;p8CE 1B4 ‘condition report (1B .(2P)’(° FÈ ,12P7 d)’%L+α 8È
 8=80 ;p:0 Gm8tp:08CE \$88” 8ÄeF8 .8” ,12PÈ ;p)• 815” € 8-; 8È
 H02Ä1B° d)‘FOE 8Ä 87 81ä !k € (8x FpFÈ 88” %88\$:0B
 Gm86xD@C72PC(F” € .(:8k =r8x 3L8È 8\$4 -48 660E ;p8”
 8E• 1B)• H02%L:0 668E € ,8” 488 .

8\$.(:Ñ -C =8F\$ 8\$ 2T.¼/x7Y \$F• 89l :0 4=8x FOE 3L8 838 DF•
 8\$:0% 88” %LÈ 8=\\ :8 (Rent Assistance) 8Ä” %L4 3L8 83888 /x7Y
 :07 \$F• 91.(È Centrelink72P 488

8=88CE 8 -C y8,

P8958- 3M2Ä 8\$F” 48CEÄ -C =y87 4F• 91.(° 88F2P8 Tenants Advice Service
 (8=8- 8Ä 2P/x30TAS) 7 70E47X8” 2P/x30 0 8=87Ä :0!16Ä -È
 2P/x30 9P)F8

- TAS Tenants Advice Lines:**
- Metropolitan** 9221 0088
 - Country** 1800 621 888
 - Website** (91.(-C 8Ä E Fø) www.taswa.org

838h7X0)88x :091.È **Department of Consumer and Employment
 Protection**(2Ä8Ä -C 7Y .(GI.) • B5” 8=8- -C dÄ0 ,19P7 \$F• 91.(° 9P)F88”
 d48t 2Ä8Ä .(GI ?U+7 4F• 988x E F8 =y8Ä -PF7038=y8È 8” d472P
 :0,l 8F” 3L88p+α \$€ 8-18C72P =r8x 3L838
[http://www.docep.wa.gov.au/ConsumerProtection/PDF/Publications/what we do.pdf](http://www.docep.wa.gov.au/ConsumerProtection/PDF/Publications/what_we_do.pdf)

:0B Gm86xD@ 8'

DD+° 88F• :0B -C 6xD@CÈ\$= 4,17 E%L+ 8Bdk72P\$ E%T 3L 83\$
DF• .%1ä 6è2P DD+° 88F•:0B +Y8x 9P)F" 3L 83\$50E GI:072P
=86p)• :0B8x +F0\$" GI:0 9L.72P 9P)FÈ First Home Owner Grant (=ß:0B
2ÄT8Ä :8<)Ä 4=50E 3L 83\$
.%18x +F088F" 8x 8i8Ä" Fx7È 88x nã8tFØÄ \$ 8id47 70E"
.(4!47X .GI:072PÈ .%18x +4 \$= 611ä Gm8t%1ä 6Ä ?=88x 7F0E
8äÄ 9< BÈCE ,l2P=à (F0E F\$. & 19x 88 , 02P 88x
7x98H'8FF0E 987È 6&Ø 02P7\$ 2P+F02PÈ 6%\$

) :0B

50E Centrelink 3L8x -O 4# 9428Ä" 9L.' :0B8x 4=50E 3L 83\$
9L.' :0B8x 88F• \$d 488t 0F0Ä FÈ 8DÄ, Ad -C Fx7Èe0 h=2e7 &(° =84
83\$

Department of Housing and Works È 9428Ä 1(Ä" 6p1%P 0:0 =r\$ %
83\$:0B8x 8=F0E +FÈ 6Ä• \$ %È 7) 4:0 -È 88x 3L 83\$
)) :0B 9L.(7 4F• 7(È :

Department of Housing and Works
99 Plain Street
EAST PERTH WA 6004
98G: 9222 4666
or 1800 093 325
Website: www.dhw.wa.gov.au

Emergency housing

60E 167 48Ü 95FF0E h= :0B8x :8F" 3L 83\$ d48" 7) P4 83\$ 6x(i
7(È 87F0E47X

- Metropolitan Migrant Resource Centre** 9345 5755
- Centrecare Migrant Services** 9221 1727

Fx3L958-49I2G• 2P/x3Ø

8\$ F08 +° F08 ;p7 2X06° F" 7) 49I7Ý 2P/x3Ø 83\$1ü ;p)•
81ä 4d +8" 987 8)F• 2P/x3Ø9P)8ÄÄ -,ä BÄ° F0E47X

49I7Ý 2P/x3ØÈ 2P+F0E 987 F\$ 2P/x3Ø 2G7 Fx7È• :0 G506° F\$
60 1(Ät 84 :0B7 0F0E .F0E 3x 880E98d)= 0Z 2P+F• 7\$
80049I7Ý 2P/x3Ø 88F• 08x F0E 2P+F0E 8987)=8Ät80E 0± 9I8x
8FFÈ 8" :E7È\$.

98d, 43Ø -C 3L\$

Synergy 13 1353
www.synergyenergy.com.au

Alinta Gas 13 13 58
www.alintagas.com.au

Water Corporation 13 1385

98G^

)d60-Telstra GÀÀ E F50E 98G^GÀÀ Yellow Pages 98G^-01.80E Mobile
telephones and accessories (Hh\$E\$ -C 6y2l2PÀ, Telephone – long distance (98G^
4798G) F+Y 3L)'%L6è830

8& :E 60 2P/x30 7\$ 3L3L4 Fx7E" :0 +02P7 2P+F00 987 F\$
2P/x306ùè G00x F" .(4!47X 2P/x306ùè 8À&0E 2P/x30 70%P /x70x
9l50E 9ld958p)• =2P° .(!0 80+8° dF• !0 :0E 8" 40" ñä
Gm80080E 6• :0P.(\$ \$ 958t 68L80E80t :0P° 2TGIF00" -H)• F\$
2P/x306ùè 70E47X . 0P98G0 40" +7ä 0E 3L80p+0 /x70t 42À0E
095%T3L8300P98G0 :080E +0d50E 1270E47XGm8t
2T.7& 00898C72P 840)° 1270E 3L0 830

Gl:080E+8t 10" Hh\$E\$ 98G° 4:0 80 Hh\$E\$ 127 6x:0 /x44 3L830
8°L958p)• 98GB0E 0P98G^ Gm80)• 98GF" ñä E F50E . \$ Gm8t 300
488" +0 3L830Hh\$E\$ 8F00 987 80l -C-05 80E :080EÀ 10è
(6x 7x98H'8FF0E F00° F0

Telecommunications Industry Ombudsman (Bà @,(04820E 10ù 7h.14p) 8t 0À•
Q 837 4F0E 756è-C \$ 600 +8t 9l.(° 8FF00300 82IF• 9l.(°
88F2P0 8-10C0 -JIF00 6x()• 70E47X

Telecommunications Industry Ombudsman 1800 062 058

Website www.tio.com.au/publications/FactSheets.htm

7. 7Y

:õ

GI:0 % 488t 88" 4 F" 3L 83017è 8:08Ä 6ð /æ :88x F" 3L
 888 8P95 7E- 8ÄN -C d3T, F8E :8' ,ä 8Ä• !{72P8CE C8I 8TGI8CE
 :87 75F8x -,?" 3L8 88E C8I 16• %7 8(° 8

:88 4,18t CH¼B087 job vacancies (:ð(Gm8t 'Positions vacant') • EF8
 :88 8Bdk72P8 =r8x 3L 838 Yellow Pages 98G²G1.7t 8Bdk 7Y ADD7
 d)%P -08 7Y 688 838

GI:0 75:088t 8!ì :õ 88x 88F" **Centrelink -C Job Network 7** %)'8"
 4888\$ %)'8x F8E" **Job Network** • 8%L8,8t 78x :8F8E 88F"
 GI:09l.7t 88x +.8t -088è:8!168è-C 9l.' 88 2e%L6è 838

1) 8F8E 188 8 88E 7Y ?78t) Gm8**Centrelink Career Information**
Centre 7 78E 88E :õ -jE" 959F• :ð CH¼8Bd/\$ F8E 68x8" 88x
 78G8E 8" 99' G8+F• 48 %T88

Centrelink 7

Job Search Information Line	13 6268
756è878CE 66è :8	13 1202
P8- -j	182Ä 88?CE
\$ 668 %F9l.(<u>Centrelink assistance – we speak your language</u>
8-18Cì	<u>www.centrelink.gov.au</u>

Job Network 2P/x30

Job Network F8E 7) 7Y 2P/x30 488 .6x(ì 188" 87 E F88

- **Job Search Support Services** (:õ :8 2P/x30 Centrelink Gm8t Job Network GÄ
 %)' :½ F\$:8ÄÄ 488E :8ÄÄ 488 /" 48 !8 :88x
 =r8 :8F8
- **Intensive Support Services** (;E :8 2P/x30 – 8Bd/\$ G!Ü 488 88E
 7:07Ä 8Ä8x 8ì 28F8E -jE %8x 9P)F8 .
- **Intensive Support – Job Search Training** (;E:8 – :õ G!Ü) – F\$:8ÄÄ
 P8958p)• +8E 88x 9P)F8E Job Search (:ð d3T FÜÜ -C Job Search
 Networks (:õ 88A) G88)Y2P -C:64=á d3T8x E F8E G%) %8"
 838
- **Intensive Support – customised assistance** (;E:8 – +8I :8) – F\$
 :8ÄÄ 888° 88x 9P)F8E :88CE 7Y 888x .2QF8E :88CE 87
 +8è :8F8
- **New Enterprise Incentive Scheme (418ù =>:8 F8);(Ü , NEIS) – 468Ä**
 8Ä8CE /x:88 4888E %38 . =17 88 NEIS :88x -08x 3L8 88E
 88E /x:88 =ßF%6| 2ÄÜ 18ù G!Ü 3L8' :8 -C 988x 9P)F8 .
- **Assessment Fee Subsidy for Overseas Trained Australian Residents (F78U**
 GI:0 888x 88F• D8* .(98- 4G -C D8 /x7Y :8

Job Network 9P)6ùž %)'F#E 8p)• :68" .(8%L#E 8t 6x8x :0:506° F#
7ùGÀ :#4A0 88F" 95-958p)• :6%8x F06° F#
+Ü :6Ät Centrelink 7 8#Job Network Access ,h* 428x 17F" 3L 83#
7) Job Network Member d472P#E 98Gd, .)1d, D#Ø , Bd?C#0# -C @(FBd(8Bdk
E F#2P/x3Ø 9P)F# . 8#.* E F#E 2P/x3Ø \$F• \$ 8ÄF• 9I.(° 88F•
7#i

Job Seeker Hotline 13 6268

Job Network website www.jobnetwork.gov.au

Centrelink # F7- d3T 89I7 \$F2P\$ 2ÄF0E :0!72P 4# 7Y 2P/x3Ø \$F•
90Bx 9P)F#

Centrelink 1#48t :07E :q 2pBd1 6x# +8t \$:0!7 88?#E 83#1#4
88?#E White Pages 98G^-G1.80#Centrelink' -C Centrelink 8-1#C7 3L)' %L6#3#

\$ 8ÄF• 9I.(

Australian Apprenticeships 13 38 73

8-1#Cì www.australianapprenticeships.gov.au

Workplace website www.workplace.gov.au

Australian Jobsearch website www.jobsearch.gov.au

Skilled Migrant Job Seeker website <https://skilledmigrant.gov.au>

Jobguide website www.jobguide.deewr.gov.au

8#i

50E 8#i)4958p)• 89I -OÀ F0E 8" 93#,) +; 7ùGÀ -C 50E
350E .67t M8t 98) .672P 0,hF" dGÀ :#%T 8#.

d3T8#

)F•É 2Á 8#ù 98d Gm8t@48Bd# :6ù 8#i 8#p+" ,) F• 8#i GI:072P
6Ä 89I8" %L#° 6x(i d472P 2XF" :8 3L 83# . 83#h 7XØ)8#x7
#0F0E #ä 6x(i)• 7#E47X

Trades Recognition Australia

GPO Box 9879
CANBERRA ACT 2601
Tel: (02) 6121 7456

F772P ,180E #ä 6x(i)• 7#E" :02I7E

Trades Recognition Australia

GPO Box 9879
CANBERRA ACT 2601
98G: +612 6121 7456
Fax: +612 6121 7768
E-mail: traenquiries@deewr.gov.au
8-1#Cì www.workplace.gov.au/tra

F88

C9I :672P 88Ä =r 88Ä nã Gl:0 d3T 89I 9I.((Australian Skills Recognition Information) 8-18C7 7(8• 8%)'d4 , 88Ä Gm898,l6ù d47 788Ä47X

:0 -C :4:0 Overseas Qualifications Units (OQU)72P F772P ?8• d3T -C 88Ä 89I -O8 %38\$ 8ÄF• 9I.(° 88F•78Ä

Skills Recognition website

www.immi.gov.au/asri/os-qual-units.htm

Australian Education International-National Office of Overseas Skills Recognition (Gl:0 9P 8U -C F7- d3T 89I 4 d4, AEI-NOOSR)8x B8"Department of Education, Employment and Workplace Relations (DEEWR)72P F7- 88Ä /x,7 8F• 9I.(-C 8Ä8x ,h)• 9P)F8 . \$ 8ÄF• 9I.(° 88F•78Ä

AEI-NOOSR Hotline

1300 363 079

AEI-NOOSR website

aei.gov.au/AEI/QualificationsRecognition

=I: AEI-NOOR 7 788Ä 8987 Overseas Qualifications Unit (OQU)° G88" .(4!47X Fx78• nã , OQU 72P 88Ä 88Ä :8 88

68 nã F772P 8U -O8t 98,l88" Gl:0 4-0ÄI 75:088° nã F772P 3LF7 :6ù 8U8x Gl:072P 89I-Od 88F" Fx78• 78 F68x 88F• Fx 986• Gm8t 8:8x :88Ä :88Ä-HELP 7 F88Ä 88x 3L8 838

FEE-HELP

1800 020 108

Going to Uni website

www.goingtouni.gov.au

ASDOT 88Ä F8)•(Ü F88Ä d:48x 88Ä C9I :672P F7- 8U 98,l88x 88F• 88Ä D4 -C 4G /x78x 88Ä 89I :68x 9P)F8 .

ASDOT Hotline

1300 363 079

ASDOT website

[aei.gov.au/AEI/Qualifications RecognitionInformation/Asdot](http://aei.gov.au/AEI/QualificationsRecognitionInformation/Asdot)

88Ä 88Ä 88F• ,l2P4 7568 %L688 68p+" -78x F88° F8 . 9P2 8U 7568 8 8 =1988Ä47X

0,h 9478/ 78- 8•)

GI:088888t 957%L88 788I. -C :0/:4:0 -É F88P 8 4:88 .(GI -O8x 88Ä 838 . 88 -8t 7Y 0)888Ä 8- 94 8< -C 94 % 98 888888x +4F8

Workplace Authority (:88) 88Ä 7888Ä -C 78 +88, 88F" Gl:0 :8U 48 4387 8F• ,h* 8Ä -C 9I.(° 9P)F88 F8 78 :888888Workplace Authority 88 DF• :8U 8± 9E3L° F88 ,) F• 88")9IF•8 D4F888888Workplace Authority 88 +88 :0 3L8 888888 88p+ B8! -7 2P/x38 B8" 98G)• 788" 3L838

:8U -É 6Ä 957%L88 4F" 788888 88x nã **Workplace Ombudsman** (:88 7h:8p)8" 88 Gm878 :888888 88-d18j 7.° 988" 3L838888DF• :8U 7h:8p8t 78 :8U -É 88-d%T3L8 888 +88 F% Gm86jh° 988888 78 :8U -É 4F8888 88F" -8I 2Ä8x 48Ä" 3L888888 Workplace Relations Act 1996 (88 88 1996) F88P 2Ä8 \$188888 \$18Ä %T3L8 888 0)88Ä 8-8" 3L8 838

88F2P Workplace Infoline (800) 88F2P
88F2P Workplace 8-18C7 -JIF 3L 83

Workplace Ombudsman website www.wo.gov.au

756 878 66 :8 13 14 50

Workplace Ombudsman Helpline 1300 724 200

Workplace Infoline 1300 363 264

Workplace website www.workplace.gov.au

Workplace Relations Act) 7 8(° +Ü 70)8Ät %9F7 48FÖE
48FÖE 68x Ä 8387:0E 0)8Ä %9F7 48FÖE Gm848FÖE
6E 88T)• 0)8Ä FF" 3LE 68810IF• 9L(° 88F2PÄ **Australian**
Council of Trade Unions (GI:0 %9F• 75GÄ , ACTU))• 7EÖE47X .

ACTU Helpline 1300 362 223

ACTU website www.actu.asn.au

7\$ (Superannuation)

Superannuation (78t 9lx C(:8x \$/xFÖE C:1¼ 6F• 8Ü C8Ä8 .78t
9821058p)• 9lx C(:ö 94E Gm8t7\$ 3L8'8p)• 680 838% d8 %6ÖE 7\$
C8Ä 9lx C(:ö G8ÖE(8Ä JFÖE 6%L688 .GI:072P 8ÖE +Ü 7Y
0)8Ät 7\$ D& GÄ88

GI:072P8ÖE78t .(Bé '3LD'(Super)'(° F8

\$.8ÖE nã 7:08t -E 8(° 7Y 0)8Ä 28Ö% 7 F\$E 68L° 7Y
0)8Ä 2TBF• 7\$ d8p)• 95F6° F87Y 0)8Ä E 68x 95FÖE 8"
4887:04 58ÖE 7\$ 957 959IF• 68x .8 G8ÖE 88F2PÄ 58ÖE
7\$ D& 4E 1ÄÄ 7EÖE 66x .(4!47X\$ 8ÄIF• 9L(E 6x(7t M38

ATO Superannuation Infoline 13 1020

ATO website www.ato.gov.au/super

Australian Securities & Investments Commission (ASIC) 1300 300 630

ASIC website www.fido.asic.gov.au

2I<

Tax File Number (TFN, 2I< %) -G1)**Australian Tax Office (ATO , GI:0 2I,h2P)72P**
P8- C \$E -PF7E 8T-G18+ä +Ü 98ÖE 2Ä Fx7EÖE %8 .TFN 4=ä
72TÄx %4!47X 1ü 9I=j07Ä TFN8x 6E 48Ü /"ä -J8t 8Bdk8x 87FÖE
887(8-TFN &%)8t 8° :08°7 8° FÖE 48 488Fx7E• 1E8t 7 Ä
8E 9L(7t GI:0 :0288 .6±0 8° G8 7D8p)• TFN 8x -OÄ %L4 885E
TFN8x .(GIFÖE° FÖE :E8! Hh\$E\$ 98G^% 8F" 3L 8E 7 948E2PÄ
6%8

4=2PÄ Centrelink 1än 4 72P 48ÖE ATO (2I,h2P) 8-18C72P F86F" 3L 8 8¼
6x8TFN Helpline 8p)• 98GFÖE 8F" 3L 8 838TFN -PF1=888t 28 888

88x 48ÄÖÄ %L+7:04 TFN Declaration(TFN 4) 6Ä8x 68 F" 8+ä ,E
58ÖEFN 8x 6Ä7 68+° %86x:ö 5ÖE TFN 8" 6E nã 7:08TFN -PF1/9<1
488" :ü 98E 911058- 2I< 818ÖE 68L° 9PF" 3L 688

7958- nã 9P7FGE GÀ x67 8 180 68 308° 18")7 3L88" 88p+" ,
 F" 10 8 31 85 **Income Tax Return** (3L8¹ 2l< -LG0E x 9E3L4@P6F#088p)2P
 5E GI:0 -E0E 9578x -O8p+income tax return 8x 8AeF" E GI:07t F772P ?E• +Ü
 3L88x -QH0 7E%LE 8" .(B0E
 GI:0E \$.80E E472P 10 D2pCB- **Goods and Services Tax (GST, .4 4?0E) 4**
 .7 % GST E :0x FE 47 E F06Lè 830d.,958- 4E¼, \$.80E ßU -C
 80E 2P/x30(8U -C 6)7t M8t .6E GST 4 +9P%
 +8° /x:00 7E5F" nã **Australian Taxation Office** (GI:0 2l,h2P) -C \$
 /x:0080E 88F" GI:0 /x:00 -GI (ABN)4 Fx7E010IF• 9l.(° 88F2PE
 Australian Taxation Office 7 7E" .(4!47X

Australian Taxation Office (ATO) 70

- Tax File Number Helpline** **13 2861**
- Business and GST enquiries** **13 2866**
- Personal Tax Information Line** **13 2861**
- Tax Office website** www.ato.gov.au
- TFN online registration** www.ato.gov.au/individuals

F7- 8ÄC8Ä -C 3L8¹

GI:08- 088t 982I02P -¼ 3L80 \$F" 2l8x !Y0E 2l-LG0E (tax return) 7
 78p)•Bd80E +Ü 3L88x 4F6° F0 50E 2l< +958x 88F• GI:0 08-(resident
 of Australia)8:0E 7 .E 5 167 8(° 8l%L66° F0GI:0 2l=á (ATO)8t 2l<
 80E7 \$F• 8F° %d 88F" 8-18C7 9l.(° 9P)F0

ATO E 6x(7t M8t 3L8¹ ?=7 \$F• 9l.(° 9P)F" 3L830 .

- :04 -C 8\$;p0 M8t C8Ä
- 88Ä -C)7(D\$
- F772P80E /x:00 G%
- F772P -O E 7\$

F772P 02l \$10 28" 88x nã 28" -P2F• 472P 2l8x .0F0x:00 28x
 4F6° F0 .F7- 28" GI:072P 02l \$16" %Tnã , ,ã , 28 \$F" F7-
 2l8x !Y0x nã F7- 2l<)9P7 F\$%T 3L\$ 830 .)9P4 F0%LE 2l8x)9P
 2l<(creditable taxes) 8(° F0 .

GI:0 2l72P +9P4 %LE F7- 28x 4F6° F08" F7- 28t GI:0 -C F7)•Bd
 ?E• D4 \$10 3P3L87 \$F" !Y6° F" 2l68x 08" E)%T 3L\$ 830

50E 88l 168" .)8E nã 2l,h1a 70E GI:0 2l=0CE 8Ä8x -O8x3L
 830

ATO International Tax Essentials

www.ato.gov.au/individuals/pathway.asp?pc=001/002/012

8. 16A.(8U)

GI:0 9L. 9L. 9L. =F. 16x :8FCE 8A58" %L)X)YF 16x :8FCE
2P/x30 9P)F8p)4ce 16A5 0P95 2e?7 d7 FCE 830 . 16A88t :0)
Centrelink (° FCE 9L. d48x B5" 9P)%# . **Famiy Assistance Office** 498CE
:88x 9P)F8

:0!White Pages 98G^-G1.72P Centrelink 1a4 88?0C Family Assistance Office 88?0E
=r8p4 3L830

Centrelink 3L\$

Centrelink 3L\$ GPB878t 58CE /x8A A(30 -C 3L80 8aax E Fce C9IF. 167 \$X
830GI:0 75:0AA %L26e F8 3L\$ \$d d88" 957%# 6x(i =19)
756e +F0E" Centrelink 72P B7!48x :02TF" 3L83058CE +0)Centrelink 7
6x(i 98G)• 7FCE 3L830

Centrelink (multilingual services)

13 1202

Centrelink website

www.centrelink.gov.au

Centrelink 3L\$ 4=50E 48G% 2PCE A -C 7 F1/2P, 8tF1/2 9A !0! -C 3M2A
4) 9L.) • 9P)F06° F8 48G% 97 4F. \$ 8AIF. 9L.(E 888098G^G1°
B5" Gm86x(i Centrelink 8-18C72P.Bd " Proving your identity to Centrelink
(Centrelink7 48G% 9P))° \$)80p)4ce Gm8t1d A° A50p)4ce
400

3L81 :6 3L\$ 8x -Od 88F2P Tax File Number (TFN, 21%)' -G1) 4 806° F8 .
Centerlink 72P Australian Taxation Office 7 9E3L4AaTFN 4=2P° 9P)F" 3L830

\$d d8

8°L958p)• 1j, \$F. 8°08E GI:072P 2x %6| 75:0AA :06° F0E , G0
\$.8CE 16A8U 3L\$ 8x -O8x3L4 8E 8E 468L\$:BL\$ F23L\$ -C, 7-+8t
3L\$ 8x E F50GI:072P 75:0AA .(li d8+8" \$dd88p)• 0%08- -C
86'8A 7\$ 8x -Od 88F2P GI:072P 10 X8 0F6° F8 .

\$d d8 +9P

0 Gm8808CE ?B 2A• 8°08E 2x \$d d872P +9P)%# . 8E F\$
8°08A GI:07 \$F8x 8°, 88CE 40 GI2e%L600p+" ,8CE -d78A -C
.6A 878 7!4 , d872P +9P %0

GI:0 4-08CE D@Ck -C .6A9¥ ,a 75:0AA 2A•2 x %6| :6 16A
\$dd872P 9P7)%# .dA0 957%LE \$ +9P4 88x 3L830

\$.8CE 3L\$ 8t GI:072P 1e 75:0 0 F4° -O8t 16A 400Fp?CE +F"
168CE -G)• 8F" 9L. =F. 9a \$d d8 %67 **Special Benefit** (Cí0 3L\$) (°
.E 3L\$ 400 .8" 3L\$ 8t +7a 9PF%P7a 40088x =r:0 +F0E
8A" 000 Special Benefit 7 \$F. 7. 88T4 %T3L 600 G0 .(:N
(Assurance of Support)8p)• 8°0 7X 9aE 58CE G08E 50A :0%P 68x
160E %T8

8.F" ñä Carer Payment (8.8- 3L\$ 8x 8x 3L\$ 8p+ \$d d87
 F\$%L:ô 63DF• :2058p)• 8.8x FCE 8x ñä \$dd8 %67 8.8- 3L\$
 F\$ 8x 8x 3L83

GI:07 FCE Gø,+8,-86"8Ä Gm8Di+Ü %L26x ñä 3L\$ Gm878x -O8p4
 3L\$ 83 . +6± 9P 16Ä .(8Ü 90Z F\$%LË ñä GI:07 10x %6| :ñ Fx7É68"
 78x -O8p4 3L\$ 832009 x1 8 G88àGI:022 Pp 16Ä .(8Ü 08x =5•
 1B88

808CE 88Ä 88F• 88d 3L\$

2008 x1 8 18°Bd **Crisis Payment (88d 3L\$)** 8x 2008 x1 8 1 87 Gm88Gø
 GI:07 FCE 808CE 88Ä 78ÜL68p+ 88t \$€ M8t /x8Ä :E FCE
 2756° F

- subclass 200 – Refugee (!E)
- subclass 201 – In-country Special Humanitarian (Iè CBL 808CE)
- subclass 202 – Global Special Humanitarian (2Iø CBL 808CE)
- subclass 203 – Emergency Rescue (h= 9P), ,ä
- subclass 204 – Woman at Risk (88d 7 2e)

8" 3L\$CE 8x %Ld 88F2P Centrelink 7\$ Gm8BL\$8x 866° FCE 88I95 (8x
 P 866° F8F88t GI:07 Gø7 8° 88 ÌE 8] Gø 8° Iè =á
 88x 4:ô Centrelink 7 7CE 7E• :ô 14 8° 8Iè =ä 9E3L4@P6F

1j• F• 808CE 88Ä 88F• 88d 3L\$ 84.8+ 8E F\$ 8x %LË
 16ACE 9I=] Fx7É :8FCE 88F• 88I :88 . 88d 3L\$ 68LË P88CE
 Centrelink d., 3L\$()@Ci.(9x Gm88CE¼ 3L\$ M8t 8/xË 9P7)80B:08?CE
 60 M3

Family Assistance (49¥) 3L\$

.6Ä 8Ä 8Ë ñä GI:0 9I.72PË :8Ü 4188x Fce F6° FË 49I8x :8FCE
 88F2P **Family Assistance Office** • BE" \$Ä• 3L\$8x 9P)F" 88:07È 49¥
 3L\$8p) Family Tax Benefit (49¥ 2I< GPB) -C Child Care Benefit (.8U 3L\$), Child
 Care Tax Rebate (.8U 2I< Gø, Baby Bonus (6xd .(3) Maternity Payment
 (8ä 3L\$) -C Maternity Immunisation Allowance (8ä 7-9E9' 3L\$) 4 838

8°L958p)• 8x 78p)Ë GI:0 75:0Ä /x8Ä 866° FË +»4:ô 7Z4 838 . 8"
 3L\$7Ë \$d d88" 68849¥ :8 3L\$8t 3L8' .(9x 7!F"8x F" 18:ô 2GF6Z
 ¥• 68L4 6x8x 8F" FCE 8" :E7É . Family Assistance 3L\$8t 3L8' B80'
 FCE 8IF

Family Assistance Offices (49¥ :8 1ä4) Ë Centrelink, Medicare -C Australian Taxation
 offices 7 83868 3L\$7 4=8x 88 4F• \$ 8ÄF• 9I.(° 88F2PË
 Family Assistance Office 7 7CE47X

Family Assistance Office 7

98G 13 6150
756è878CE 66è 13 1202
 TTY (6686'8Ä) 1800 810 586
 Family Assistance website www.familyassist.gov.au

16 2l 8180E 88t Youth Allowance Gm8t Austudyt M8t 16A8U 3L\$ 88" %T3L
838\$ 82IF• 9l.(° 88F2P# www.centrelink.gov.au° -JIF0E47X

Youth and Student Services

13 2490

756è8780E 66è

13 1202

Centrelink Gm8t Family Assistance Office7t 70E" 88-

\$48x \$4F2P Centrelink -C/Gm8t Family Assistance Office7t 70E"16À Gm88è
(‘nominee’)° :ôF0E 3L838

8t y8,

3L88x -Od 88F2P# :@P6° F" 98" 838 .:À0 68p4 ñä 3L\$:è8" -õ
Gm8tE:0T 3L838

Centrelink

3L88x -O8p4 ñä -0P 168x Centrelink 7 68XP 9IG% 68" :0%L8 F06°
F#-058t 8E M38

- 3L86• -õ
- :02À -õ
- 6p Gm8t# 7.´
- F6ù 48À Gm8tE:ô 7.´
- :8U 48À Gm8tE:ô 7.´

DF•Centrelink 4 .(!E +0 Di0 8± Fx7E• ñä \$8x F06° F# .

Centrelink# Q80E +7 0 d7B+q 8° BE" 2P/x380E:8x F0A8?#8!l
9P6l15j Gm8t44 158" 88x ñä 6x(j)• 70E0E47X

Centrelink’s Customer Relations Unit (,hB6)

1800 050 004

756è8780E 66è

13 1202

P89l.(GI – 580E P89l.(E -E F070E F4%P ñä Centrelink Gm8t Family
Assistance Office72P 88" 3L838

Family Assistance Office

3L88x -O8p4# ñä 3L\$ 88" 75F8x -," 3L88 49¥ 16• -õ \$F2P Family
Assistance Office7 B506° F# .580E À -C=y8.7 \$F• \$ 82IF• 9l.(°
88F2P# Family Assistance 8-18C† -JIF0E47X

**Centrelink Multicultural Service Officers (Centrelink \$G^ 2P/x30
1àn4)**

Multicultural Services Officers (MSOs)# 8°08À -C !0 :0!16À 88F• Centrelink 80E
70P/x38872P# Q -C:0!16À 88F• F8),(Ü -C 2P/x30 \$F• 9l.(°
9P)F# Centrelink 4 2P/x30 F0Aà 3L88%# 8À 2P/x30 6À0E
9P)F#

91.(

Centrelink

Centrelink F\$ 2P/x30-C 3L\$ 4F• +8t 9l.(° 9P)F\$. 1j• \$F• 8°08Ä -C :0
 66ä 756ä 6x\$ 1äx 88F2P 'Welcome to Centrelink' 7t M8t 8°L 6|è E F52P
 -71%P E-88F• 9l.(° 9P)F\$., 6|è 8Ä -71%P 9l.(° 8F0E" 13 1202 7
 7\$0E GD8:8- www.centrelink.gov.au ° -JIF02P ' We speak your language°
 2TBF0E47XCentrelink GD8:72P ' individuals° A50E Gø Moved to Australia°
 2TBF0E"Centrelink 3L\$ -C 2P/x30 4F• \$ +8t 9l.(° =r6x.(4 3L4 836x(Ì
 98G^-G|° 1ä70E" \$ 9l.(° -O8p4 3L83\$

Centrelink multilingual (756è8780E \$ 66è :8)	13 1202
Appointments and opening hours	13 1021
Employment Services, Newstart, Special Benefit	13 2850
Age Pensions and Pensioner Concession Cards	13 2300
Parent or guardian	13 6150
.+Ü Gm8t(GI8Ä	13 6150
Youth Allowance and Student Services	13 2490
86' , :ü -C 8GI8-	13 2717
Centrelink F7- 2P/x30(F7- 7\$	13 1673
New Apprenticeship Line	13 3633
Q Fp&-e	1800 050 004
Centrelink TTY (6686'8ÄY	1800 810 586
Customer feedback TTY	1800 000 567
F772P 98GFÈE 7ä	+613 6222 3455

Family Assistance Office

Family Assistance Office E DF• 2P/x30-C 3L\$ \$F• 9l.(° 9P)F\$. 1j• \$F•
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 7\$0E Family Assistance 8-18C† -JIF0E Multilingual Services° 2TBF0E47X

9. Bè

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-30 2P/x30

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Western Australian Government Railway (WAGR) 7 7E02P F\$:018p)• 4E -30
 -C d=7 4F" ,180E47X .

Transperth Information

13 6213

TransWA - Regional Public Transport WA

1300 662 205

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 830-30 GÀE Yellow Pages 98G^-01.7 'Bus and coach scheduled services(-30
 -C 47-30 304:" 2P/x30' F+7 3L)'%L6è830
 Bè F"8- ?& 870 F\$%T 3L 830

B4 2P/x30

B4E GI:080E\$.30CE 8D72P FCE 24 48 7E70B48CE dDD 8880E,Bdd4
 7E x !A0B4 GÀE Yellow Pages 98G^-01.80E taxi cabs' F+7 3L)' %L6è
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Register of Encumbered Vehicles (REVS) WA

1300 304 024

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Royal Automobile Club (RAC)

13 17 03

www.rac.com.au/ecar

GI:072P 708F0E 88F2PÈ G8F1708 +FiN" Fx7E0E Driver's licence • ?&CE
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 :4/x° 4A0 preschools Gm8kindergartens, 8T6x&x %.(E child care Gm8day care
 2pBd, ,a 6x8&CE .+U\$.+U 49\$)• %.(E family day care %8"
 83\$

DF• 6x8&" 2P)• 670° -d7ä .+8' \$GF0E 9I.(%8x !@ 3L8E .+U
 8&CE +8) , playgroups \$ 83\$

Playgroup WA

1800 171 882

Website

www.playgroupaustralia.com.au

AMEP 3L67 =I2QF0E %6| -,F)m 6x%8x 88F• ,h* .(8U8" 40' 3L83\$ AMEP
 3L6ùF"\$ 488x 0• G0\$ F6ù F8),(8x F" 73E .(8U/x4 :0%L:ô 68p,0
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- \$A• ,IG95 -d0x 4:0 6x%&x 88F• 2P/x30

Child Care Access 9I.(2P/x30 70E047X

Child Care Access Hotline (788 8 4 – 700 4, 87072P 70)

1800 670 305

TTY (6606'8A)

1800 639 327

.(8U -C \$ /x7&x :0F0E 88F•Child Care Benefit .(8U 3L\$ -C Family Assistance (49\$
 :0) 3L\$&x -O8p4 3L\$ 80&x d60E47X(9P8 8U 10A8U 00)

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Preschool(8T?058t 4 2I 6x%& +0,7A 400Preschool 8t 6x%&" F7 0è
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 school (Gm8t 'secondary school'7 \$ %0 .

50E 8A)F, Gm8t157 .(!0 3L83\$F\$:0!8CE F, 60x
 .(4d 88F2P0E White Pages98G^-G1.7 8E Schools F7&x .(40
 8-10Ci www.education.gov.au)• -JIF0E47X

**Government school(0F,)8t ,h10 8U8x 9P)F0E \$.0CE F0t F, 8U -C
 30 ?T F8),(8x 6A0E 88F" d.8x 7E0:00t F:+0 8E**

. F+Ü' 9P)FÖE F# 9P)FÖE F+Ü' :Ö' 3L8ÖE Ö 8U
 8Ä 2P/x3Ö 83Ö . F+Ü' 8Ä 7Öx, DÖ Ö2P -C F, 8TÖÖ (FÖ%T
 7Öx 9P)F6° F" 7Ö 83Ö .
 =I9: 84/x8Ä 2Ö• F28t Fx 9868x !YF6° F" 3LÖ 83Ö8ÄIF• !Ö8t
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Education Department of WA

9264 4111

www.eddept.wa.edu.au

Non-government school (1Ö8t 3L6Ö .ÖFÖE 995 .2Ä d48Ö CÖIF•
 8U=ÖÖx 4:ö 8Öx 3L83Ö1Ö 8U7 4F• 9I.(4 Fx7ÖÖE .+Ö 1Ö 8U
 4)\ ÖÖx =rÖ 2TBF• F7 :ÖE 7ÖÖx ?F" 3L83Ö

Catholic Education Commission

6380 5200

<http://web1.ceo.wa.edu.au/>

**Association of Independent Schools
of Western Australia**

9441 1600

www.ais.wa.edu.au/

Suite 3 / 41 Walters Drive
 Osborne Park
 Western Australia 6017
 Email: admin@ais.wa.edu.au

Mailing Address:
 PO Box 1817
 Osborne Park DC 6916
 Western Australia

ÖÖE 8Ä 7Öm7 +Ö **after school care** Gm8**school holiday programs** 7 4F" F\$
 F7 ,l8ÖE .(4!47X

/x756Ä 8Ä

756Ö +FÖE 8-0 8ÖE 6Ö° 88F" 8l8Ö%P intensive English programs (;E 756è
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 ÖF7t 6 P8ÖE:EÖF# 83Ö

Beaconsfield Intensive English Centre	9335 5806
Highgate Intensive English Centre	9328 3725
Koondoola Intensive English Centre	9343 4617
Mandurah Intensive English Centre	9535 5800
Mirrabooka Intensive English Centre	9344 8655
Nollamarra Intensive English Centre	9349 5866
Parkwood Intensive English Centre	9457 4721
North Lake Senior Campus Intensive English Centre	9314 0410
Cyril Jackson Senior Campus Intensive English Centre	9379 5156
Mandurah High School Intensive English Centre	9535 3800
Melville Senior High School Intensive English Centre	9330 0300
Balga Senior High School Intensive English Centre	9247 0226
Perth Modern Senior High School Intensive English Centre	9380 0533

756 1270 6# 9PF%P756 F# F+Ü -C.(GI8t F7 B7148x 7E0E
87 4)F• ,19P• 8E 3L 83DF• F7 7E0E 88F" **Translating and
Interpreting Service (TIS National)** 87F" 3L\$ 83\$

Translating and Interpreting Service (TIS National)

13 1450

TIS National website

www.immi.gov.au/tis

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E F# 2PCE Fx7E" :\$ +8DF• 74 9E9'2PCE 9P4F" Fx7E 8x 3L83\$

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**VET (Vocational Education and Training, 68U -C Gi) -C TAFE (Technical and Further
Education, d3T -C&% 8U) @3# :6ùd3T -C 16ù d3T8x 8F# F28x 88F" +8è
988A• @3# 1%L6è 8# 9l.(d3T ,/x:80 2P/x306xCi -C -,86è ,4E
-C GIB^4)\ 2P/x30E -C 720, E1ä)F• 8x E F# 83\$. VET -C TAFE
College # 3L6ù .0F# \$=> F28CE 8A)• 8a 8F# .6# @3#
9(secondary school) 8CFY8x 7E# 10IF• 9l.(° 88F• 7E#**

TAFE WA

1800 999 167

www.tafe.wa.gov.au

\$F#

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8F• -C @3# 4F• 9l.(° 88F2P# F\$ \$F7 7E0E **going to university**
8-18C# -JIF#47X

8-18Ci **Study in Australia 72P#** GI:0 8TF7 4F• 8T7F• 9l.(4 12 P8CE66#
4#

Study in Australia website

studyinaustralia.gov.au

Going to Uni website

www.goingtouni.gov.au

Curtin University

9266 9266

Edith Cowan University

134 ECU (134 328)

Murdoch University

1300 MURDOCH (1300 687 362)

University of Western Australia

6488 6000

University of Notre Dame

9433 0533

\$F# 0918CE /x78t 3L6ù ,.3L/x7Y8P/x, 3M2ÀC 8°L 2G*x° E F#4#
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Youth Allowance (16-24 2l 1â) -C **Austudy 3L** \$(25 2l 81)8t)8%P F68x F6E
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d88" 957%\$, 88I95 :6 9P8 4F• 12IF• 9I.(° 88F2P Centrelink 7
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11. 80E 9P\$

Medicare

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%8t @-FCE 63\$ Medicare 7 4F• 12IF• 9I.(É 9P1 8Û \$] G7 É° É 8
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Medicare website

www.medicareaustralia.gov.au

Centrelink Health Care Card

+8° Centrelink 3L\$8x -O 4ñ 2Ä" 1ät 7ä 9I.4 -PF7E Health Care Card
° -O8p4 3L\$ 83\$8" ?É 7) 4:ô F"8GPB8x .7 FÉ 6E/¼ -C 80E 2P/x30
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\$.80E 45 2P/x30-C 6A)\$0 G2Ö %8x E F\$ @-FÉ /x7Û 90E
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BÉ' .(4É 8" :E7E .

8Û)x

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1. **30% GEE** – Medicare 8X F\$%L+ , .8 ?CE @- , 8°L ?CE ('.9x
(ancillary)' Gm8t.4 (extras)) @- , Gm88" %,4:ô @-° +Û,, 9P)FÉ 95-É.
80E .(G8x 4:ô 88x 7ä , +Û GI:088t 30%80EG8x =É" 8X
838 (65-692180E188 35%80EGE , 702I 8180E 188
40%80EG8" 957Y).
2. **Medicare 4 3L<** – \$.80E GI:0 188t Medicare 3L8" 2L<
Y E F\$ Medicare 4 3L8t É 1% .48p)2P , 959E• 1ä
80E .8 @-7 48%L6è 8½ 6~ C9IF• 3L8' F\$ 68x 9FCE -É
18Ä .0% .3L8' F\$ 68t G8888\$ 7\$ GI:0.¼ 70,0008+
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3. **D2 80S** – 8" 9PÉ 9d7 .8 @-7 48FCE \$ 8)KCE 88F•
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Private Health Insurance Ombudsman 1800 640 695

Private Health Insurance Ombudsman website www.phio.org.au

Commonwealth Carelink Centres (70Pl.' .(G1A 2pBd)E 8- -C 86'88x %.(E
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Commonwealth Carelink Centres 1800 052 222

Carelink Centres website www.commcarelink.health.gov.au

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Gm8t Pension Concession Card 2A0E47X

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400

160" 88=F0E0 68x ñä general practitioner (8°L :0CE))•Bd 80E 00x -O8p26°
F0

HealthDirectE 8:087 8; F0E4 48 ,h* .(" 10 98G^2P/x300+p94 70E0E°
F" 8t 00E 9ld958p)• -JIF0E 8000800 400E 68x ñä HealthDirect80E
08" +8t 8G11A 000E ,19P4 60 88=F•0 ,ã 6A F6F" :0 \$F•
98,1958" 42A• 908x 9P)F" 80HealthDirect E :0 -C 70Pl.80E 9P00

HealthDirect 1800 022 222

Website www.health.wa.gov.au/services/detail.cfm?Unit_ID=799

8°L :0E (GP)

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80E 2pBd7 426° F0 .80A Gm80E 2pBdE 00P 2TBF0E 3L830- [Yellow](#)
[Pages](#) 98G^6|0 'Medical practitioners' (7 3L)'%L6è830

802 =2P° bulk bill(2x 9L' .6))• =5" 3L838855E
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B0!

80E 8CE :0 %67 72T3P88 98G2T8x1270E 50E 88F" B0!47A B0!F0E F"
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 7a G80 B0!1a 76E" 3L8 838

TIS National Doctors Priority Line (24 48)

1300 131 450

TIS National website

www.immi.gov.au/tis

98,18CE

GP° -JIF0E 8987E 98,18CE-J18" 440 F•# 80E =G0 ?0E 88F" 50E °
 \$ 80a Gm8specialist (98,18CE)7A 85" 3L8 838

86E¼

80E 50E 86E" Fx7E0E 25F" 7a chemist (Gm8pharmacy)7 49l< =i088x
 4ce8 3L838F29P° /x)E• 7) 6E0a =i088" 86E° F0+8°
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 :E7E086E¼ 4F• 9l.(-C 00" Fx7E• 7a 612A 86d F0E 6x(i
 7(=)• 98GF0E47X

Medicines Line

1300 888 763

(87E72P 7E0am

72P 6pm)

Website

www.nps.org.au

Child Health Centres Gm8t 'ClinicE 072P ?F• X)m 0CE 6x% &8CE-P\$0918x
 4=d -C d)'8x F0 5 %0 F0E 88p+ :02A -C 98G-CHE Healthinfo 72P F"
 3L81007\$ (±l

HealthInfo

1300 135 030

-C 66058p)• \$A• -dñ 80CE 8A %^+Ü 8t Ethnic Child Care Resource Unit (2A -09¥ A6x.(8U 8A) 72P A6x.(8U 9l.(° F" 3L 83

Ethnic Childcare Resource Unit

Community Health Centres (:825Bd)

Community Health Centre +Ü 7m80E1A !at /x78p)• 2P/x30 9P)F# +Ü 2pBd4 \$ %8F• 2P/x30 9P)F# 63# .,) ! \$= 4# 2P/x30 8GI, .(" 8U -C :p,20E0E0CE 8GI , ?72t0 -C 16A .):0 E F6# .

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914 I ,19P -C 914 :G8x 88F" 06" Fx7E• 16x 88F" 7) 4:0 2P/x30 1%L6è 83#\$.80E 7ä 914 180E 670x -.)F# 06" Fx7E• 16x general practitioner (8°L :0E Gm8t Community Health Centre (:0! 80E 2pBd7 70E6° F# .

,IG95 , 66058p)• \$A• -dñ 8 8-08A 88F• 2P/x30

\$L80E .8 -C \$GI 80E 2pBd7E :0! 8-08A 16A 88F• 2P/x30 9P)F# 80E 98,14 D48" 83# . 8" 2P/x30 ?72t0 , 90j 70 2P/x30 80E 9l.(° E F6#50CE 66è ,*8x 88F• Multicultural Health Worker 4 80CE 7 .E :0! .8 Gm8t Community Health Centre 7 98GF" .(4!47X

Migrant Health Unit 8t 4 80Ax 88F• I :0 -C 80E 2P/x30 9P)F# 80l:0%#

Migrant Health Unit 9221 4445
17 Murray Street
PERTH

6x% 608 -C 1à 7j

GI:0 6x%17-GEA- Kidsafe E /x9l.' d48p)2P 6x% 608 -C 1à 7j 9l.(7t 2P/x30 .+Ü -C :0!16A 9P)F# .8° -71%P 6j08" Kidsafe 8-18C0E 830h7X0)80x -C /yB0x 2m202P 400

Kidsafe WA 9340 8041
Help in languages other than English 131 450
Website www.kidsafe.com.au

7-0E9'

7-0E98t 60x 60x F)7è D7072P .(GIF# . 7-0E98t 80E958p)• 44F# 8t 6x0 +Ü 80x 88F" 00#> +>:07t :4:0 (NSW, VIC, TAS, ACT)72P# A6x420 F7 0è < 0 7-0E9' d)'8x 7E08° BE" A6x420 F# 60 604 7-0E98x 44F# 66E :0 6A %#7-0E98t D\4ä \$d4 Gm8t0! Community Health Centre 72P 44F" 3L 83#

Community Health Centre Gm8t0180FA2P 7-9E9' 2P/x30 8F" nã ,zÀ
7FE0E 60 7-9E98" 40CE 69P 44%T 3L 80 66x .(6x6° F0 .
.8U GPB8x-Od 88F2P0 8A 00 7-9E98x -O0 7-9E9' +9P4 %L66°
F0

National Immunisation Infoline **1800 671 811**

Australian Childhood Immunisation Register **1800 653 809**

National Immunisation website <http://immunise.health.gov.au>

0E 2P/x30

600E :0!7 \$P 2P/x3070x .0F0E 1ã ?0B0B" 830?0E :ã°
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:09I.' -C B00 9I.0E DF•Centrelink F"8-?& 2/0AA 9PF%P-08 !02P ,h*
?0E ?0E 9P)F09P)%L0E 2P/x30 :0)• :0é -C d.,958- ?0E ?0E-0 C0
E F00F\$:0! !0CE 8AIF• 2P/x30 80E 2pBdGm8t87 70E" .(4 F"8-
2P/x30 F0F0E 66x .(4)X"Centrelink 7 70E0E47X (9P8 8U 10A8U 09P
d.,958- ,h* ?0E ?0E 0F72P 11 F* (-00E2 F*)00E +0U F2&A
9P)%0?0E ?0E 88F•9d P80 7-1 -C I I 0U7 +8t 7!9D8x%,
830

\$ 8AIF• 9I.(° 88F•70Ei :

Department of Health www.health.wa.gov.au/services/category.cfm?Topic_ID=9

0- 8GI 2P/x3087Y

0:0 0- 70A 8GI0E 49I72P \$ 8'0 1è3L60E 08x 88F•2P/x30+0 49I7 0" 3L
60E 88T0E .8I! 80" , 1088=F• 10•8GI80E Fx70E, 49¥ Gm8t?• 08" 80p+0 Gm8t
\$ 00" 680E 49I 2G0" H0 00° 3L0 8300- 70A (care home)72P
9P)F0E 8GI.(\$ 958t 00" Fx70E• 88t 0 8T0i :0B Gm88tC(/0)R"
3L0 80x 80

Aged Care Assessment Teams (ACATs, 0- 8GI D4 D48t 08" 49I72P 0A
2GF0E 88F2P0E 60• 8TGI809I.' :0 2P/x30 Fx70E•0 Gm80- 70A
48A6+ F0E \$F2P 908x 9P)F0

0- 70A) 7bdd° 8F" nã 6x(7t M8t 5 P80E0 830

- 8X 7.' D4
- 70A =rd
- /x7Y 10
- 957Y
- 8'1à -C 9I=]

0- 8GI ,I9P7 \$F• 00" Fx70E nã 6x()• 70E0E47X .

Aged and Community Care InfoLine **1800 500 853**

Seniors 8-10Ci www.seniors.gov.au

Commonwealth Carelink Centre 0- -C 80"88x %.(0E 10x :0F0E 9I.(°
9P)F0\$ 8AIF• 9I.(° 88F•70Ei :

Commonwealth Carelink Centres **1800 052 222**

Carelink Centres website

www.commcarelink.health.gov.au

8GI 2P/x30(.,880E 49I8! :0!16À 1è 8E 1(Àx 88F•8GI) -C
0:ô 8GI 2P/x30 4%G| Gm8IGI307 1è 8E 1(Àx 88F•8GI)4 88À
400830h 7X0)80x80E 8- 8GI d4 -C 2P/x30 White Pages
98G~0I.72P 'Aged' F+Y F0E \$L !7(%L6è 830

Commonwealth Carelink Centre 72P F\$:0!80E 8- 8GI 2P/x30 \$F• \$° 9I.(
20 9P)F0

Commonwealth Carelink Centres

1800 052 222

10IF• 9I.(

,7- 10IF• 80E 2P/x30-C 9I.(° 8F0E" :0! 80E 80E 2pBd, Community Health Centre,
.8 Gm867 ,180E47X

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67- G%

GI:0 7 7 1/2 .48A(bushwalking), ?È...-C 3Ø ?T7t M8" 67G%7 958- !ì8\$
,) !ì 6772P d6E6° F" +»4:ô 6p8 3L?8" 83\$

- F=72PÈ F1ô 988" D4FÈ :7!72P+ 3L75F0E47X69P!ì w-P
1872P+ 3L75F0E° F8+Ü F=72P 988" 3P=dFÈ 63\$
- Gp8ÄP 3L75F0E !4FÈ 8x FpF0E47X
- F»7 A8 Fp.68x 7-F0E 88F"+8Ä 6\$!47X8È CH¼687Ä
:E7È• 158\$ +8t F72PÈ 7* d8 %67 F8x 4È +8Ä 6\$
I9F0E 83\$
- B6ÄGI A8x -H4!47X .68!ì 3D!@G72P F" 3L83\$
- total fire ban (G)Y 7x98:ô d8 %67È .8x Fp7È +8¼ -H/xAÈ
8%8GY 7x98:ô !Ø \$F• 9l.(° 88F2PÈ 6x()• 7F0E47X .

Weather forecasts

1196

Bureau of Meteorology

www.bom.gov.au/weather/

The Royal Life Saving Society
Australia

www.royallifesaving.com.au

Swim Australia

www.swimaustralia.org.au

Kidsafe

www.kidsafe.com.au

Department of Environment and Conservation (DEC, G6E -C 8Ä\$(GI.)72PÈ 8Ä\$
,(GI:Ø! 88x E F6E 83Øh 7XØ)88x8E :Ø!)8 -C 7 4G% 42X 4F•
:07È 9l.(° 9P)F8

8T77• 98G:Øl

Department of Environment and Conservation

08 9334 0333

Cf8 8-Øi

D3Ø 7E 3L+8t Cf8 F1Ä 7(È 82Ø\$. E F6E !Ø8t 6Ä• Ø -8Ù)7\$
73T 984, ,Ø)7\$, 3Ø ?T \$GÄ, 30, -C984887 \$F• 4)\ 9l.(È What's on in
Perth (D3ØE F1Ä 6|è)' (° FÈ ,h* :08 6|Ø 3L)' %L688p+WA Visitors
Centre 72P G88à44%Lh 6'8p)• 44%T F1Ä \$F• %, 9l.(° 68x 3L83\$.
6x()• 7F0E47X

WA Visitors Centre

1300 361 351

www.wavisitorcentre.com

:07È 30F2pBd lè \$.80E newsagency 72PÈ \$Á• 66P %P4,18x ?=F\$50E
8F0E C9I 4,18" 68p+" :0,18" 4E

Special Broadcasting Service (SBS) B) x98 -C (B7X -PÖt \$Á• :ö! 66P %P
+8t F8),(8" 83\$.:08 F8),(8" \$8 4,17 3L)'%L6è83\$2ÄL-09¥
(B7X -PÖ +)8x 88F2PÈ **National Ethnic and Multicultural Broadcasters' Council**
(2ÄL-09¥ -C \$G^ -PÖ ñ 888GÀNEMBC) 80B-1aCB- www.nembc.org.au
-JIF0E47X

83Bh7X0)86x80E SBS (B7X :0D@3LÈ)6.9FM 8+P SBSB) x98 =xD8t =xD 28
(UHF)8\$.

@,04820E **2P/x300Z 2P+F0E 987 F\$ 2P/x30 2G7 Fx7È• :ö G\$506°**
F\$60 1(Ät ,h* 4=á 2P/x30 Fx7È" 8p)• 25F0E 8T*TV 4=ä 48FÈE
2P+8x F• 7\$ 860\$.

8Bdk

8Bdk 1ä8" 7 80E 68t 1(Ä ,h* Gm894)hF• /x780E 8Bdk 1ä8" 8U8x
9P)FÈ F8),(8" +8" 83\$ 8ÄIF• 9I.(È 50E :ö!=a! :ö! F,
(4:ö! -C :ö7 7E0E47X)ñ \$P48t 8Bdk 1ä8x ,h)• 9P)F" 3L\$
83\$

Australian Library Gateway

www.nla.gov.au/libraries

Australian Internet Cafes

www.gnomon.com.au/publications/netaccess/

13. Department of Immigration and Citizenship (8-04-0.)

Department of Immigration and Citizenship (8-04-0. , DIAC) + /x8Ä 9P-L 15j -C
 GI:0 4-0Äx 88F•7E-B8DF• DIAC 80E Living in Australia 8- DB:7E GI:0
 9I=3x E F5E 7) 4:ô 8°L 9I.(4 836

DIAC ,18CE **13 1881**

DIAC 8-18Cì www.immi.gov.au

Living in Australia web pages www.immi.gov.au/living-in-australia

DIAC :ø! 1h48t /x8Ä -C F4:Ñ ,ä 84 Gm875:0Ä 4=á % 6Ä• 8-0 2P/x3Ø
 6h° ?=F6

Western Australian DIAC Office
 411 Wellington Street
 PERTH WA 6000
 98G: 13 1881

GI:0 4-0Ä

\$.3CE 75:0ÄÄ GI:0 4-0ÄÄ %LÈ=ß-¼ È 4-0Ä B607 F7E
 88B607 :4/xF) 6x(8CE 8-18C72P F" 3L8E 4-0Ä 8Ä =y8Ä
 88p26° F6

B607 F7CE GI:0 4-0Äx 88F•dAô 7È , :½ GI:07 C9I d8 %6| =604
 88CE 758" 6È %8CE7E8x 9F" ñä GI:0 4-0Äx 88F•4=2P° 8ÄeFCE
 %4=2P4 2e)958+" 4-0Ä 3L7 47 ñäOÄ %T84-0Ä 3L7 472P
 \$.3CE 2e8-4=88t GI:0 4-08" %Ld7 6'2P G4 2P68x F8E 7ÈäOÄ %T
 888Ä 7.' -C 4=2P° E F5E \$ 8ÄIF• 158x 88F2PÈ 6x(ì =19FCE47X

Citizenship Information Line (GI:0 !è) **13 1880**

Citizenship 8-18Cì www.citizenship.gov.au

GI:0 4-08" %L4 G7È GI:0 7 Äx 4=5CE 3L836GI:0 4-0Ä 0 \$ 48CE
 4-0Äx %47 2ÄTFCE ñäÈGI:0 88 GI:0 7 Äx 1726° F6

GI:0 4-08p)2P 182l 8'18" %L+"2T7 %)'FÈ 8" Fx3L88GI:0 4-0Ä 3L7 4 €
 %)'F" dGÄ 838DF•18 2I4 %L+"CEF" 3L88% 172I7 %)'F" 3L836

%)' 6Ä8t 7äè **Australian Electoral Commission (GI:0 2T488GÄ , AEC) -C AEC**
 8-18C72P F" 3L8364=2P F0E 8ÄeFCE" 79I.' 2T7 , :0/:4:0 2T7 -C
 \$.3CE :ø!9I.' 2T7 %)'FOÄ %8 :02Ä 7bd495 \$ 17è %)' 6Ä8x
 8ÄeFCE° F6(756è878CE 66è %F8x E F5E) \$ 8ÄIF• 9I.(È 8-18C72P
 488Gm8t ,18058" 88x ñä AEC 7 98GFCE47X

Australian Electoral Commission (AEC) **13 23 26**

AEC website www.aec.gov.au

Resident return visas (801 /x8Ä)

+8° Gl:0 75:08Ä+2P 801958p)• Gl:0° 8 88F" 6Äx J 4\$"
Resident Return Visa 4 Fx7E" :\$ +8Gl:0)• 8817 Fx7E"/x8Ä
DIAC 7 7E" .(4!47X .

Gl:0)• **49¥ -J**

-J

-JlQ8t Gl:0 =6E 98=èd88x @-F8E /x8Ä 4=56° F8 . -JlQ /x8ÄCE 9CE
&(° Cf8• 9PF•15&" =9%T 3L838 10IF• 9l.(E 48Ü 47E **Australian**
Overseas Immigration Office(6x(Ì =197 7E0E47X

Electronic Travel Authority (ETA) 4388t)8%P 307 P8CE 7 F12 F)172P ,
Gm8t \$.3CE Gl:0 7, 1h472P 7 2Ä8Ä -P=%L 838 . ETAE Gl:07
7E +8t 8 -JlQ8" 7 F½8918x 7E0E FCE %47 Gl:0 7 F8 G8E
F8ETA E /x8Ä 4=2P° 82eFCE Fx7E 688\$ 82IF• 9l.(E
8-18Cì www.eta.immi.gov.au/72P 488

8-0

Gl:0 8-0 F8)(ÜE 6x(7t M8" 2l 4:ô :07E F78" 838

- **Family migration** (49¥ 8-0). 4=88 8Ä&x G8FCE 88F• ?=B" Gl:07
866° F8 .
- **Skilled migration** (d3T 8-0). 4=88 Gl:08CEP!ì 2G• .67 d7 F" d3T8!ì
C8LF• 88" 866° F8 .
- **Refugee (IED), Humanitarian (808) Special Humanitarian** (Cf8 808)E
-C **Special Assistance** (Cf8 :8) F8)(Ü

5 8-0 ?B8E 58CE ?=B" 8-0FCE 88F2P J66° F" 68• 7E 9F8"
838 8-0 918t .)8E8 8Ä -88p)• 50Ä 95FF• 9l.(° 88F" -L&
DIAC 7 7E0E47X \$ 82IF• 9l.(E 6x(7 =19FCE47X .

Migrating to Australia

www.immi.gov.au/immigration.htm

Australian Overseas Immigration Offices (Gl:0 F7- 8-0 1h2Ä)E

8-18Cì www.immi.gov.au/contacts/overseas/index.htm7 +4%L6è 838

14. :ò! 9l.' -C :ò! 6À 2P/x3Ø

GI:0È 2l 4:ô 98CE 9l.4 8È7\$ 9l.' :0 Gm8BÈÒ 9l.' ,à :ò!
9l.8È:ò!=àt 50E 1è 0È :ò!8x %.(+à :ò! 16À +Û 16À
\$.30E :E7È• 2P/x3Ø 9P)FÈ . :ò!=àt \$=è :ò! :0B 2ÀT8À 8ÈÈ Ý
%LÈ 2l8p)• 8À 98x F88) F• 2P/x3Ø 9P)-Od 88F2P ;p8x 2ÀTF" Fx7È
68È

:ò!16À 2P/x3Ø

:ò!t 99' :ò! \$à 1à7" 3Ø ?T,)A820E -C ,IG428x 9P)FÈ
:ò!=àt DF• 8T6x.(2pBd, .(8U2pBd, =2À 4)\ 918À , 6)À -C 86"8À 2P/x3Ø%
E-È8F• -È88CE :ò 2P/x3Ø 9P)FÈ

\$G^ 2P/x3Ø

50E GI:07 9l=F0E 88F• ÈF• 8ò -C 988x 9P)F" \$G^ -C :ò! 16À 4)\
918À" 7) :ò!=à 83868 :ò!=àt ,IG95 66858p)• 6À• -dñ 88CE
)m88CE CìÈ• 7È +9¥ 4Aà 3L88 -d)%L6è 83È

\$P4

\$.30E :ò!=àt ,h)• =y8x\$D F" 3L8È G89P 8P48x 7è5FCE 83È
8P48t /x756ÀCE =y8x28ÈCE 8¼ D :0,18 48È . \$.30E 8P472PÈ
8Bdk 1à8" 48È

dAò 2P/x3Ø

:ò!t :ò! 8T:ô,)) G808x 9P) , 10D0)380À F8F• .(" d:48x
:43LFCE 8È 9DFÈ . :ò!=àt DF• ;p P-P8x 48È+8° 58CE .%18x
-50x" :ò!=à ,l882P F4° -O8p26° FÈ
:ò!=àt 7) 3L8 -C 8678x 88FCE 83È . 3L8 487 \$F2P :ò!=à Gm8t
877À ,l8CE F0E -H(À

10IF• 9l.(

58È :ò!72P 4È• 2P/x3Ø 4F• 10IF• 9l.(È F\$:ò!=à Gm88P48x
-]IF0E47X:ò!=à 98G^Gì -C :02W/ite Pages 98G^Gì.805cal district(7
3L)%L6è83È :ò!9l.7 4F• 9l.(È 8-18Cìwww.gov.au/ 72P8 48È

WA Local Government Association

9321 5055
www.walga.asn.au