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Western Australia

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Chinese (Simplified)

2009 | 1 Ÿ

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Department of Immigration and Citizenship / 26

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£ Living in Australia* (% p 6) 5 8 J www.immi.gov.au/living-in-australia 9 C Ā

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1. E&A/•

Y P A Y E Z Z
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A. +Aì Tax File Number (/â)



B. ,PAu: Medicare (â) ŠCE/–+IŁ>



C. Open a bank account (ŮĚ)



D. Register with Centrelink (æ Centrelink ,PA.).



E. 6)4± Health Undertaking Service (:UAĤÙ)



F. Register for English classes (šABAĤÁ)



G. Enrol your children in school (4Ě)



H. Apply for a driver's licence (+NPSPK<)



A)à 1 2 0µ“8AĤ “KĤĤĤĤ7,YĤ”

A)à 4 0µ“Ĥ “ŠĤĤm,Y,Y,YCn”

A. +Aì Tax File Number (/â

OkV/,YqLŮP

Tax File Number (TFN)" :â

I,YCĤA!+q;Y"ĤĤĤĤ+Jc9ŮY,p
1"

W+Aì

ĤĤĤ

Australian Taxation Office (ATO) p/â)pV"ĤĤ

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(!šĤĤĤ)c ATO 580)+Aì TFN"Ĥ

šp/âĤ

Centrelink ,YzĤ*KAŸ

White Pages(,RNJ)+A²

2Ĥ

Australian Taxation Office (ATO) A46)4ĤnŠ

+A²

13 2861

š"+Aì TFN

Online individual TFN registration

ĤU

ATO shopfront locations

Centrelink shopfront locations

ATO580@

www.ato.gov.au

A)à 7 0µŷ KĤ/âĤ7,YĤ”

B. ,PAu: Medicare(â) ŠCE/–+IŁ>

ĤqEEĤ

Medicare(â),YAvĤ+ICŷĤĤEEĤ(>

/dĤvĤ (PBS)ĤĤĤ9D(Ĥŷ

Medicare Ÿ PBS FĤ Medicare Australia :1v)Ĥŷ”

8LÖVPÉÿš|à 2 0µ"8AÄ ", 1 7 0µ"i "a1 8 0µ"Zq ""

Centrelink A46)46n

+A²	13 1021
8EÖ	13 1202
7U	<u>Centrelink sÜ</u>
Centrelink 5&0®	<u>www.centrelink.gov.au</u>
...Š"/De	<u>ÖPö</u>
KAÖA,,	<u>Centrelink ÁÉYAÄÖ</u>

E. 6)4±Health Undertaking Service (:ÖAËÜ)

Wq)YVöbF½ (DIAC)#ëÜS[**Health Undertaking (:ÖAË)(815**
>)Fxp"%"öP7É **Health Undertaking Service"**

ö)4± Health Undertaking Service ÖE;YmžKÄPÖP>
CE#Iº

Health Undertaking Service	1800 811 334
(ÖE%	9 ZÈ 4 È)

F. %ABVÄÁ

ÖAEM3G7,Y5öEiöYHKWq)ÁÉÄi
Ašš8AÄ

...š,Ä,Y8AÄÖ	Adult Migrant English Program (ÖAÄVç	AMEP)
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AMEP ö7öEÖiöYLÖV"	AÖPA... "ZÖÖE	
il,YAöBLÖVPÉÿš à	2 0µ"8AÄ ""	

G. 468

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iYš|à 10 0µ"ö ""

H. +APSPK'«

Wq)PSPK'«PSPK'«AÖÖAyÄ5D
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oPSPK'«ÖVÖEÖN-A#AÖNCÄöÖNp#A%YPSPK'«
+Mq1S;Y"

Wq)PSPK'«ÖVEEöSPK5ÜA#AÖA"

<u>Department of Planning and Infrastructure</u>	13 1156
ÖE	08 9427 6404
TTY(+ö)	08 9216 8484
ö	08 9427 8191

5&NJ

ΑΠΡΟΫΕΑΓΓ'PSPK'PFJBLÖP'ΔΙΑ
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!AmŽyÄPSPK'5DqAÌ—KÚ

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000 S:

- **Police** (A;)
- **Ambulance** (E)
- **Fire Brigade** (K)

7E 000 (E) "C,Y" Bz - p; YBa+A?Ö (WqPYA²)

W q }äA B A L Ö V O k } A Ä ž 4" - }?V • -š "Police"(A;)!

"Ambulance" (& E;) è "Fire" (@ A;) | o; Y! A Ä " c } } z E i

Translating and Interpreting Service (TIS National) AÄV* A² TIS National , YÄ i

AÄ - E ä: AKÄ Y K X A s

A;

.... 2ÄYÉ 000 KAÉ "Police"(A;)"

ô 2ÄYÉ 131 444 ä YA," Ä+A?Ö White Pages _____ (,R NJ)+A2 "Police stations" Ö ä "C,Y"

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WqL Ö & y E Ä 1/2 000 KAÉ "Ambulance"(E;)" E Ä 2 E Ö a H E

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E ä C Y Ä ä 11 0 ä " ä "

St Johns Ambulance

9334 1222

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ö 2 Ä 1 / 2 000 KAÉ "Fire Brigade"(K) " Fire Brigade (K) B B &

@ ! ä i ä ä ä ä FL Y ä M 3 2 ä

T White Pages _____ (,RNJ)+A2,Y "Fire brigades" ä +A?Ö

K 2 ä Y + A ? Ö

Y 2 ä + A ? Ö White Pages (,RNJ)+A2,Y "NJ" X ä

Poisons Information Centre (!@)

13 1126

(24 ä)

Child Abuse Prevention Services (CAPS) (L!7% ä)

1800 688 009

(24 ä)

4. 9

5. 10

1/2 (DIAC)C~ 5C"CAvç (SGP) 5YF(Ù: 8A#
,Y2P/oa"

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5K8A#U/oa"

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/iYNN, AN, " % EE. Y/b:"

!AH SGP, YA XÚ SGP C,YY, YECX 880 :

Settlement Grants Program (SGP)

www.immi.gov.au/living-in-australia/delivering-assistance/settlement-grants/

Settlement Services Locator

www.immi.gov.au/living-in-australia/settle-in-australia/find-help/where-to-help/index.htm

Adult Migrant English Program (AMEP)

(AMEP)

5, YAMEP 5 [58 A E i5 p, Y Y o#
WJ E!C (+A u/ #5, Y a S 52P XQ!9)#
pY abK 8L O p H AMEP, Y a

2 0µ " 8A " "

Settlement Services Locator

www.immi.gov.au/living-in-australia/settle-in-australia/find-help/where-to-help/index.htm

6. 11

A 4 A O P 1.47e

6 A + A 0ellow Pages

Y Migrant Resource Centre e Migrant Service AgencyÙ % 4 0 0

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H IHSS, Y P Á IHSS ap 5 Y A 4 0 5 0 Š

Integrated Humanitarian Settlement Strategy (IHSS)

www.immi.gov.au/living-in-australia/settle-in-australia/find-help/ihss

M'iv/LCp4PaBjUM'v 9
Resource Centre 23A B'CA (K) 57

Youth Centre! Migrant

The Source 6)FqIM'5A;Y5&0D5&0D'162YCA,;

Kids Helpline (24 h)

1800 551 800

Kids Help 5&0@

www.kidshelp.com.au

The Source

www.thesource.gov.au

Parent Help Centre

H'NS 18 V%,YCA!A,6)4En"

Parenting Line

9272 1466

6K@

1800 654 432

Family helpline

9223 1100

1800 643 000

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9NF 0/4769 A 6 v K 0 y
f

Legal Aid WA

9261 6222

1300 650 579

9

Social Security Appeals Tribunal

9229 1300

1800 011 140

5&0@

www.ssat.gov.au

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+!H K 0 0, Y 0 A 1 K U

(90)"4KX

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Domestic Violence Counselling
Services:

9E 9

9223 1111

Crisis Care

1800 199 008

Country callers

6F 9 5 U

9223 1188

Women's Domestic Violence Help line

1800 007 339

Country Callers

6F 9 5 U

9223 1199

Men's Domestic Violence Help Line

1800 000 599

Country Callers

6F 9 5 U

H" 1, Y 0

x 24 5 3 y

1800 200 526

13 Y 560
Child Abuse Prevention
Services (CAPS)
(24 hours)
CAPS 5&0

www.australiasaysno.gov.au

1800 688 009

www.childabuseprevention.com.au

5

Ombudsman
L

Australian Communications and Media Authority (ACMA)
(02) 9963 6948
ACMA 5&0

ACMA

Australian Communications and Media Authority (ACMA)

1800 226 667

TTY (02) 9963 6948

(03) 9963 6948

ACMA 5&0

www.acma.gov.au

Australian Competition and Consumer Commission (ACCC)
(02) 9238 6600

62

Australian Competition & Consumer Commission

1300 302 502

Commonwealth Ombudsman

1300 362 072

Advertising Standards Bureau (ASB)

(02) 6262 9822

Banking and Financial Services Ombudsman

1300 780 808

Credit Union Dispute Resolution Centre

1300 780 808

Financial Industry Complaints Service

1300 780 808

Insurance Ombudsman Service

1300 780 808

Financial Co-operative Dispute Resolution Scheme

1300 780 808

Private Health Insurance Ombudsman

1800 640 695

Superannuation Complaints Tribunal (SCT)

1300 780 808

Telecommunications Industry Ombudsman

1800 062 058

WA State Ombudsman

9220 7555

C+A (08) 9462 1000

1800 117 000

WA State Ombudsman

mail@ombudsman.wa.gov.au

f

Pages 4-6

Pages 1-3 "Local Councils"

(1-14) 1400 062 058

White

Crisis Care (1300 24 6222)

24 hours

Crisis Care

9223 1111

1300 24 6222

1800 199 008

Relationships Australia

Relationships Australia

1300 364 277

1300 364 277

Relationships Australia

1300 364 277

Relationships Australia 1300 364 277

www.relationships.com.au

Men's Line Australia

Men's Line Australia

1300 789 978

Men's Line Australia (24 hours)

1300 789 978

Men's Line Australia 1300 789 978

www.menslineaus.org.au

Family Planning Association of WA (1800 222 222)

Family Planning Association of WA

Family Planning Association (FPWA)

9227 6177

Country callers

1800 198 205

Association for Survivors of Torture and Trauma (ASeTTS)

Association for Survivors of Torture and Trauma (ASeTTS)

ASeTTS

286 Beaufort Street

PERTH WA 6000

+61 8 9227 2700

ASeTTS

286 Beaufort Street

PERTH WA 6000

+61 8 9227 2700

55 www.asetts.org.au

Understanding Money

Understanding Money

Understanding Money

Understanding Money 1300 300 630

www.understandingmoney.gov.au/content/

Understanding Money

Understanding Money

Securities and Investments Commission (ASIC)

Australian

ASIC 1300 300 630

1300 300 630

ASIC 1300 300 630

www.fido.asic.gov.au

JĚ+JĚ(6),68LŮPĚĚa
ý ATM(7)X..G!ŮJĚBŮY
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PIN"Wq}YJĚĚ,

C!Ě

CĚ _____ PĚĚÉNrĚ (/#)E"C!AĚĚĚ

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Centrelink's Financial Information Service

13 2300

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ĚĚC)TĚPĚĚĚT8Ě;YREĚĚx

comprehensive

car insurancecy"

A!NSKĚ (Citizen's Advice Bureau)

AŮHCNY11(v)Ů7,YŮAŮKŮY4ŮYŮH/Ě|

Ba"ŮY

NSKĚNY4Ě)4Ě

Citizen's Advice Bureau

25 Barrack Street

PERTH WA 6000

+AŮ221 5711

Tax Help (/Ě~)

Ů,Y/Ě| (ĚĚ) + 7 Ů 1 ĚL7Ě| 6 Ů 30 Ů7"C%Ů"ª

ŮĚŮY 6 Ů 30 Ů 10 Ů 31 ŮĚĚ

Tax Help ŮŮ (ĚKT5Ů)!ĚĚĚD,YĚĚĚĚĚĚĚ

Ů"Ů"/ĚŮN"CĚĚ 7 Ů 1 ĚĚ 10 Ů 31 Ů7Ů4ĚŮ",Y

ŮŮŮ,Y/ĚĚĚ

Tax Help

13 2861

Harmony Day 1800 331 100
 Funded community projects 1800 782 002
 Living in Harmony 5&0@ www.harmony.gov.au

Australian Human Rights Commission (6)F{;Y!27A"

Australian Human Rights Commission 1300 369 711
 TTY (p#Aq.b5A") 1800 620 241
 5&0@N38A7Z CA,,) www.hreoc.gov.au

5?

5E#Y5(53#Y#FJ%
 p, Y).H"!A-H5?Y#pA; C\$B G, YA x C n |A`K U
www.apmab.gov.au/pubs/PoliceGuide.html (@/A A)

Wq)B? BZYCnA6)4S

Crime Stoppers 1800 333 000

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6o

CK#E?Y5#5E#
 #B2DY#EAEY#B#Y#E
 @#Y#A#H2B#i/#6#P"

The WA Police Family and Domestic Violence Unit 131 444
 (?T%A#4™)

People with hearing impairments can call the TTY 9374 4399
 (?Bq.b#E TTY)

Violence Against Women (24 #)") 1800 200 526

Violence Against Women 5&0@N38A7Z CA,,)
www.australiasaysno.gov.au

Men's Line Australia (24 #)") 1300 789 978

Men's Line Australia 5&0@ www.menslineaus.org.au

Domestic Violence Counselling Services (Y)B#))Š

Crisis Care 9223 1111

6K#" 1800 199 008

Centrecare 9325 6644

Women's Domestic Violence Help line 9223 1188

Country Callers 1800 007 339

Men's Domestic Violence Help Line 9223 1199

Country Callers 1800 000 599

Multicultural Women's Advocacy Service (4#6DHa) E#T%#o
 p!#Nm,YM38A#DHW%H#L#A"

Multicultural Women's Advocacy Service - Northbridge 9328 1200 # 9227 8122
whs.org.au/services/whch/mwas.htm

Youth Legal Service
Country callers (Free))

9202 1688
1800 199 006

09

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**Child Abuse Prevention
Service (CAPS) (24 Hour
Freecall Crisis Line)**

1800 688 009

CAPS website

www.childabuseprevention.com.au

E6

**International Social Service (ISS)
Australian Branch**

1300 657 843

ISS website

www.iss.org.au

H6:6Y

H6Ü9xÜyK M3:06YK6H6=Y6E²
,Y0UEÖK6EρAKKJEρFÖ;Y5%
p,YHaH6p556mNäYNA

Women's Information Service (WIS)

1800 199 174

WIS website

www.women.wa.gov.au

PSPK

6P PÖSPK'5PSPK,YEEFNPcq,PAAPSPK
RE;PA7,YCnAKÜÖu
)"

What to do soon after arrival (EPA)

5JEYEP766/!!6ÖSPK"47E"PSPKËYE²a
,YXL9M3T76"

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?V(NN;Y=Ü?EY!NIP29EY
0=SWqPEPPA&A,"

70=Ú5NNA656)45

,YcN"

Royal Society for the Prevention of Cruelty to Animals (RSPCA)

9209 9300

RSPCA e-mail

rspca@rspcawa.asn.au

RSPCA 5&0@

www.rspca.org.au

C&M7Ei

WqAaM7
E

A%pC yA...
/"5#4A9

C&M7...
E%EJKAm"

WqAaM7...
WSP...
EiQZa

(

) ,i/c/

/Ba

WqAaE

"please"(Aì...)(9...T

"thank you"(A)WqAaE

"please"Y "thank you"v/Ba"

%pEiAÉ "excuse me"(PS) L,Y"Vq...s É

"sorry"(L)"%pAi è(É
me"(AìA) "

"excuse me"è Pardon

WqAaE...
F("WqC...
4E,YE1M5"

Wq)EIRSVp' FUA...
AIF.../E

E...
dÉ "bless you"("/3C%/d4) —!95AKµ

NIP-F...
KXj

8-

WqAaE...
•,7E/y...
U58GK(NY

%p"vB: ?R'pY...
1(=)UNIPOT: =MIY...
:,ã

I+FL7K...
NSwOT: ,IU%8EYM'

(Eij:M')"

%pA

Y5A A A A Vq
A A 60 | vAK A

- Bring a plate (FUy6/A) j%) "EAYAV"CK

"bring a plate"()

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6. \$

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(V')Y

Accommodation vacant (005C\$) F04 ÁÁ 4Y005Cí(#

* y.pÁD'S\$GÁD"

%p/wāKÉM7\$JEÉCAyDÉ!"Ó

/4(Lease) 8/8(Residential Tenancy Agreement)

/wāKÉw0,Y

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/C04Éc.4Á

WqY404"?4ÉÖVTGU#19aV1SAwÉÖYÉ

ÉT,Y/4{L9M3P50B6É!P1V1S5G/4{

SAw KPAU

8AAÁ-KÉY

/BÐ

FÁ

/CÉLÖV#y4Y/GIAGI

(Rental Bond)"AGy4@

Y'GEÉY/GI"ÉIPI,YAGY4CAGI

1v)(Residential Tenancies Bond Authority) "

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TAS Tenants Advice 0" :

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1800 621 888

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www.taswa.org

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Home Owner Grant (Ok 6 5ÜC)"

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Centrelink (13 22 4666) (13 22 4666)

Department of Housing and Works (13 22 4666)

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Department of Housing and Works

99 Plain Street
EAST PERTH WA 6004

+A\$222 4666

+A\$800 093 325

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Metropolitan Migrant Resource Centre (13 22 4666)

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Centrecare Migrant Services

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www.synergyenergy.com.au

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Telecommunications Industry Ombudsman (+A)) 1800 062 058

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www.tio.com.au/publications/FactSheets.htm

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Job vacancies
Positions vacant
Yellow Pages (TNJ)+A2

Centrelink Job Network, PAPUS7, YPA.
Job Network (5&± E&±%p1S4{Y/9Y!/ 44

Centrelink VAAC
Job Search Information Line x08"y 13 6268

M38EA- 13 1202
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Job Search Information Line x08"y	13	6268
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ATO 5&0@ www.ato.gov.au/super
Australian Securities & Investments Commission (ASIC)
(%pA)Cv@) **1300 300 630**
ASIC 5&0@ www.fido.asic.gov.au

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Tax File Number (TFN) (/ãlÖ **Australian Tax Office (ATO)** (%p/ã)#
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%p/ã **(ATO)A46)4En**

Tax File Number Helpline (/ãlÖ) **13 2861**
Business and GST enquiries (AvE/ã) **13 2866**
Personal Tax Information Line (ãCA#) **13 2861**
/ã5&0@ www.ato.gov.au
TFN #",PA... www.ato.gov.au/individuals

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Centrelink's Customer Relations Unit ("C+A²) **1800 050 004**
M38AÄP,Y~ **13** **1202**

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Family Assistance Office (ÉÜ)

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Family Assistance
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Welcome to Centrelink" 8LÖV2Ö°

ÜK,Y5DCnA7É 13 1202 A"58@www.centrelink.gov.au _____

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New Apprenticeship Line (g6")	13 3633
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Centrelink TTY (pñÁq.b,Y3A")	1800 810 586
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Transperth Information () 13 6213
TransWA - Regional Public Transport WA 1300 662 205

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Royal Automobile Club (RAC) 13 17 03
<http://www.rac.com.au/>

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(9D(SA))
5&0@ www.nps.org.au

Child Health Centre (08 9 437 7333) Child Health Clinics (08 9 437 7333), SA... 09 +
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Ethnic Childcare Resource Unit 9443 4323

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Migrant Health Unit 9221 4445
17 Murray Street
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National Immunisation Infoline **1800 671 811**
Australian Childhood Immunisation Register **1800 653 809**
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Aged and Community Care InfoLine (KT5USCA3") **1800 500 853**
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Carelink Centres website

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411 Wellington Street
PERTH WA 6000
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