



Global Health December 2010

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What's new for ehealth?

eHealth can now be used by panel doctors to record health examination results for all Australian visa applicants.

When can I access the new eHealth functionality?

The new functionality is currently being trialled in Malaysia, South Korea and Singapore before being progressively rolled out to the panel doctor network from January 2011.

You will be told in advance of any changes that may affect your clinic.

What if I am not using eHealth yet?

The department is progressively 'eHealth-enabling' all panel doctors around the world.

If your clinic is not yet eHealth-enabled, we may be contacting you regarding your technical capacity to use the system shortly.

What will be different when I get the functionality?

You will now be able to process more clients using eHealth.

Clients who lodge an application at an Australian embassy, post or consulate will be provided with a 'health examinations list' by the visa processing officer, which clients bring to a clinic appointment.

This list includes a new reference number called the HAP (Health Assessment Portal) ID.

How do I locate the client record?

You should:

- enter the client's HAP ID and passport number, or HAP ID and date of birth
- click 'search'
- click the 'confirm' button to allocate the record to the clinic in-box for processing when the client eHealth record is displayed.

When the record is allocated to the clinic in-box, process as normal.

Where can I get more information?


For help to process eHealth records, visit the Panel Doctor Gateway where you will find a step-by-step guide to the new changes and an example of a health examination list.

See: www.immi.gov.au/gateways/panel_doctors/

For more information about when you will have eHealth or the new functionality, email Global Health Strategies.

Email: health.strategies@immi.gov.au

Caption: The HAP ID is located on the health examination list and can be used to search for clients in eHealth.



Australian Government
Department of Immigration and Citizenship

HEALTH EXAMINATIONS LIST

The following documentation, information or action is required to process your application for a 679 visa.

This list identifies all of the applicants who have made a combined visa application, who are required to undergo a health assessment(s), to ensure they meet the health requirement for an Australian visa. The required health assessment(s) are listed against each applicant below.

Please provide this list to the doctor undertaking your health assessment(s).

HAP ID: H234212

Secondary Applicant: John SMITH

Date of Birth: 29/02/1990

Passport Number: BC12345678

Passport Country: BRITISH -CITIZEN

- 502 - X-Ray examination

The forms used for medical examinations are:

- Chest x-ray (Form 160)

If the required forms are not attached to this list, please download them from the website of the Department of Immigration and Citizenship at www.immi.gov.au/allforms/health-requirements/

Required health assessment(s) for visa applicants:

- outside Australia are conducted by qualified doctors and radiologists nominated by the department. A list of approved immigration panel doctors is available on the website of the Department of Immigration and Citizenship (DIAC) at <http://www.immi.gov.au/contacts/panel-doctors/>



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Global Health Onsite Audit Program update 2010–2011

During the period July to December 2010 Global Health Medical Officers of the Commonwealth will have visited about 95 panel clinics in 13 countries across the globe. Many of these were collaborative visits with Canadian Government Medical Attaches that allowed both parties to view the quality of the others facilities and learn about their migration medical processes.

Clinic visits for the second half of the 2010/2011 financial year will include various countries in Africa, Europe, South America, South Pacific and Asia. However, following the successful Panel Doctor training conference in Singapore in June, a greater emphasis is being given to Panel member training and fewer visits to clinics. Recent training in New Delhi attracted over 60 attendees and an expression of interest for similar training to be held in Johannesburg and Nairobi is being sought from Panel members across Africa. Global Health will keep you informed about when Panel Doctor training is coming your way.

The 7th Annual Intergovernmental Immigration Refugee Health Working Workshop Conference took place during 25–29 October in Ottawa. High level medical and administrative representatives from Canada, United Kingdom, New Zealand, United States of America and Australia met to discuss a range of topics, including: the mitigation of health risks related to communicable diseases; strategies to manage high migrant demand on health and social service systems; refugee health management; tuberculosis management; the alignment of networks and collaboration in quality assurance; ehealth and training. Agreement by member nation's to align health policies and procedures will aid efficiencies and consistency in immigration health examinations.

Changes to Health Strategies mailbox

Please note: Health Strategies has changed their mailbox address.
Email: Health.Strategies@immi.gov.au.

All emails forwarded to the old mailbox address (Health.Strategies.Unit.Level2@immi.gov.au) will be automatically forwarded to the new mailbox over the next few months. The old mailbox will decommissioned with effect of 1 April 2011.

Contact Health Strategies for eHealth technical assistance.

Where to send Australian visa medicals

To determine the correct destination of medical results:

1. Check if the name of an overseas Australian Immigration office (Embassy/Consulate-General/High Commission) is on the Forms 26/160 or in a letter requesting the examinations – if so, send the results to this address.
2. If no overseas Australian Immigration office address is on the Forms 26/160 or in a letter, check the visa class table list. If the subclass is listed, send the medical results to the Global Health (GH). In addition, Panel clinics in China and India and Hong Kong need to note that GH processes:
 - all subclass 570-580 student visas from People's Republic of China
 - all subclass 570-580 student visas lodged electronically (eVisas) from India.**See:** www.immi.gov.au/allforms/pdf/hoc-visa-class-list.pdf
3. If the visa subclass is not listed in the Visa class table send the medical results to an overseas Australia Immigration office (Embassy/Consulate-General/High Commission). If you are unsure which overseas Australian Immigration office processes the medical results please contact GH.
4. Please check the visa class list, if an applicant does not know the visa number they are applying for.
5. All subclass 570-575 student electronically lodged, e417 and e676 (eVisas) from Hong Kong and Macau should be sent directly to GH.

On behalf of Global Health, we wish you a safe and enjoyable festive season and a Happy New Year!

We look forward to your continued association with the Australian Panel in 2011.