



eHealth—Online Health Processing

eHealth is the Department of Immigration and Citizenship's online system for recording, processing and storing health examination results for Australian visa applicants.

eHealth removes the need for processing paper-based health reports. Clinics using eHealth are able to record all health information for visa applicants online, including examination results, digital chest x-rays, specialist reports, and biometric photographs.

What are the benefits of using eHealth?

The main benefits of using eHealth include:

- faster electronic processing of health assessments
- online record keeping for medical documents
- convenience
- efficiency and accuracy.

'When my family and I had our health examinations completed through eHealth, I was impressed at how quick and easy it was. All the paperwork was done online, it literally took no more than a week for our health examinations to be finalised.'

Visa applicant—2009

How do visa applicants access eHealth?

Accessing eHealth is easy.

Applicants lodging their visa applications with eVisa need to:

- select an eHealth clinic (radiology and/or medical) from the list provided at the time of lodging their visa application
- answer the online medical history questions and print out a referral letter
- book an appointment with the selected eHealth clinic/s and attend for their health assessments

or

- download and complete a 'Radiological report on chest x-ray' form (160EH) and/or a 'Medical examination for an Australian visa' form (26EH)
- book an appointment and attend an eHealth clinic for their health assessments.

Applicants will need to attend an eHealth clinic and provide their Health Examinations List if they are:

- not lodging their applications through eVisa, and
- having their applications processed in Australia.


Note: The Health Examination List is supplied by the visa officer.

When visa applicants visit a clinic using eHealth, the clinic will:

- take their digital photo and upload it to eHealth
- enter all examination results (including a digital chest x-ray if required) into eHealth.

Health examination and x-ray results will be instantly available to the department's health operations centre for assessment, and in most cases, finalised within 48 hours.

How do I know which clinics use eHealth?

To find locations of eHealth clinics look for the eHealth logo  on the list of panel doctors in your country available from the department's website.

See: www.immi.gov.au/contacts/panel-doctors

More information

For more information on eHealth email the Global Health section.

Email: Health.Operations.Centre@immi.gov.au

Information on Australian visas is available at the department's website.

See: www.immi.gov.au