



Consolidation of visa and citizenship processing

The department is moving the processing location of a variety of visa subclasses and is establishing service hubs to improve our client service. A number of these changes are already in effect, with the rest being rolled-out in late 2008 and early 2009.

1 July 2008

Visa caseload	Location of processing
Subclass 457 – Business (Long Stay) ¹ , Subclass 422 – Medical Practitioner ¹ , Subclass 459 – Sponsored Business Visitor (Short Stay) ¹ ¹ Australian business sponsored applications only	Sydney ² – applications from the Australian Capital Territory, New South Wales and Queensland Melbourne – applications from Northern Territory, South Australia, Tasmania and Victoria Perth – applications from Western Australia
Occupational Trainees (Subclass 442) (nomination and onshore visa applications only)	Adelaide, South Australia
Citizenship (loss and resumption)	Dandenong, Victoria
General Skilled Migration	Adelaide, South Australia Brisbane, Queensland (onshore electronically lodged applications only)
Onshore Parent (subclasses 804, 864 and 884)	Perth, Western Australia

² The Sydney Centre of Excellence has two processing sites – the CBD and Parramatta offices. All Subclass 457 applications from the Australian Capital Territory and Queensland are processed in the CBD office. All other applications are processed in the Parramatta office.

1 September 2008 – 31 December 2008

Visa caseload	Location of processing	Date of consolidation
Second stage partner (subclasses 801, 814, 100 and 110)	Australian Capital Territory and Regions Office and Melbourne, Victoria	1 October 2008
Second Working Holiday Makers (subclass 417)	Cairns, Queensland	1 September 2008
eVisitor (subclass 676)	Hobart, Tasmania	October 2008
Superyachts	Brisbane, Queensland	27 October 2008
Ministerial intervention (s417 detention cases)	Sydney, New South Wales and Melbourne, Victoria	1 November 2008
FOI	Sydney, New South Wales and Melbourne, Victoria	1 November 2008

2009*

Visa caseload	Location of processing
Sponsored family visitors (subclass 679)	Overseas network
Small onshore permanent visa caseloads (for example Child and other Family)	Australian Capital Territory and Regions Office
Onshore business skills (subclasses 845, 890, 893 and 457IE)	Adelaide, South Australia
Small onshore temporary caseloads	Australian Capital Territory and Regions Office
Employer sponsored (permanent ENS/RSMS) (subclasses 119, 121, 856 and 857)	Sydney, New South Wales, Melbourne, Victoria and Perth, Western Australia (centres of excellence)

*Further advice on exact timing for the changes will be notified closer to the date.