



Changes to processing arrangements for Exchange (subclass 411) visas

Location of processing

From 2 May 2011, all Exchange (subclass 411) nomination, sponsorship and visa applications lodged in Australia will be processed at the department's Specialist Temporary Entry Processing Centre in New South Wales.

Applications lodged before 2 May 2011

All Exchange (subclass 411) nomination, sponsorship and visa applications lodged at the ACT and Regions Office (ACTRO) before 2 May 2011, where no decision has been made, will be transferred to the NSW Specialist Temporary Entry Processing Centre for processing.

Applications lodged after 2 May 2011

From 2 May 2011, all Exchange (subclass 411) nomination, sponsorship and visa applications (for applicants in Australia) should be lodged directly to the NSW Specialist Temporary Entry Processing Centre by post or courier to:

Postal address

Department of Immigration and
Citizenship
NSW Specialist Temporary
Entry Processing Centre
GPO Box 9984
SYDNEY NSW 2001

Street address

Department of Immigration and
Citizenship
NSW Specialist Temporary
Entry Processing Centre
26 Lee St
SYDNEY NSW 2000

Note: Applications lodged to other Australian departmental offices will be transferred to the NSW Specialist Temporary Entry Processing Centre, which may delay the commencement of processing.

Contact details

Contacting your case officer

Once your application has been received you will be contacted by a departmental officer if further information is required. If you would like to provide additional information or enquire about your Exchange Visa (subclass 411) application, you can contact the processing team by email.

Email: nsw.specialist.entry@immi.gov.au

Pre-lodgement enquiries

If you are in Australia, any pre-lodgement enquiries can be made by the department's general enquiries line on 131 881 between 8.30 am to 4.30 pm, Monday to Friday.

If you are outside Australia and want to make an enquiry, please contact your nearest overseas office. Contact details for overseas offices are available on the department's website.

See: www.immi.gov.au/contacts/overseas/

More Information

More information on applying for an Exchange Visa (subclass 411) is available on the department's website.

See: www.immi.gov.au/skilled/specialist-entry/411/