



## Change to processing location for partner and family migration applications from clients in Pakistan

### Location of processing

From 1 May 2009, all partner and family migration applications from clients who live in Pakistan (with the exception of Afghani nationals) will be processed in the Australian Embassy in Bangkok, Thailand.

### Applications already lodged in Islamabad

If you lodged your application for migration prior to 1 May 2009 with the Islamabad Office, your case will be transferred to Bangkok for finalisation. You will be contacted by your case office in Bangkok once your file has been received and assessed.

### Lodging a new application

We encourage you to lodge your application directly with the office in Bangkok. However, applications will continue to be accepted at the client's nearest immigration office. If you lodge at an office other than Bangkok, your application will be transferred for processing and this may result in a slight delay.

To lodge your application directly, you can post or send via courier service to:

- Visa and Immigration Section  
Australian Embassy  
37 South Sathorn Road  
Bangkok 10120  
THAILAND

**Please Note:** There are application charges for these visas. Applications lodged directly with the office in Bangkok must be accompanied by the correct visa application charge in the form of a cashier cheque or bank draft in Thai Baht, or evidence the visa application charge has been paid at another immigration office.

For more information about lodging an application and the visa application charge, visit the department's website at <http://www.immi.gov.au/migrants/family/visa-options.htm> or, alternatively, visit your nearest immigration office.

### Contacting the department

For pre-lodgement queries, you can contact the department by phone on 13 18 81 (in Australia), visit the department's website at [www.immi.gov.au](http://www.immi.gov.au) or your nearest immigration office. For contact details of your nearest immigration office go to <http://www.immi.gov.au/contacts/offices.htm>.

For post-lodgement enquiries, you can contact the Bangkok office by phone on +66 2 3446400 from Monday to Friday between 2.30 pm and 4.30 pm (Bangkok time) or by email [immigration.bangkok@dfat.gov.au](mailto:immigration.bangkok@dfat.gov.au).

**Please Note:** Bangkok will not be able to answer enquiries on applications before 1 May 2009. If you have a question specific to your application before this date, you can contact the immigration office in Islamabad by email to [immigration.islamabad@dfat.gov.au](mailto:immigration.islamabad@dfat.gov.au).