



Australian Government

Department of Immigration  
and Citizenship

## Change of address and/or passport details

Form

929

Important – Please read this information carefully before you complete this form. Once you have completed this form we strongly advise that you keep a copy for your records.

**If you intend to change your residential address for more than 14 days while your application is being processed,** you must tell the Department of Immigration and Citizenship (the department) your new address prior to moving, and how long you will be there.

**You must advise the department of any changes to your passport details before and after a visa is granted to you.** This includes details of any **new** passport you obtain to replace a passport that has expired or been lost/stolen/destroyed, and any additional passport of another nationality you hold. **Where a new passport has been issued, a certified copy of this passport must be submitted with this form.**

Please use this form to advise of any change to your:

- address; and/or
- passport details.

Return the completed form to the office where you lodged your application or if your visa has been granted, to the nearest office of the department.

**Note:** Questions 1–7 are mandatory. These questions must be completed regardless of the details you are changing as they contain essential information necessary to process the change of contact details and to ensure that you will receive all written communications about the application.

### About the information you give

The department is authorised to collect information provided on this form under Part 2 of the *Migration Act 1958* 'Control of Arrival and Presence of Non-Citizens'. The information provided will be used by the department for assessing your eligibility for a visa, and for processing your entry to and departure from Australia.

The information provided might also be disclosed to agencies who are authorised to receive information relating to adoption, border control, business skills, citizenship, education, health assessment, health insurance, health services, law enforcement, payment of pensions and benefits, taxation, superannuation, review of decisions and registration of migration agents.

Relevant information about you will be disclosed to federal, state and territory police to assist in your location and possible detention in the event that you become an unlawful non-citizen. You will become an unlawful non-citizen if your visa ceases (by cancellation for breach of a visa condition for example) or expires and you do not hold another visa authorising you to remain in Australia.

The collection, access, storage, use and disclosure by the department of the information you provide in this form is governed by the *Privacy Act 1988* and, in particular, by the 11 Information Privacy Principles. The information form 993i *Safeguarding your personal information*, available from offices of the department, gives details of agencies to which your personal information might be disclosed.

*Home page* [www.immi.gov.au](http://www.immi.gov.au)

*General enquiry line* Telephone **131 881** during business hours in Australia to speak to an operator (recorded information available outside these hours). If you are outside Australia, please contact your nearest Australian mission.

## Offices of the department in Australia

### New South Wales

#### Parramatta Office

9 Wentworth Street  
PARRAMATTA NSW 2150

Postal address:  
GPO Box 9984  
SYDNEY NSW 2001  
Fax: (02) 8861 4422

#### Sydney CBD Office

Ground Floor  
26 Lee Street  
(near Railway Square)  
SYDNEY NSW 2000

Postal address:  
GPO Box 9984  
SYDNEY NSW 2001  
Fax: (02) 8862 6096

### Australian Capital Territory

#### ACT Regional Office

3 Lonsdale Street  
BRADDON ACT 2612

Postal address:  
GPO Box 717  
CANBERRA ACT 2601  
Fax: (02) 6248 0479

### Victoria

#### Melbourne CBD Office

Ground Floor  
Casselden Place  
2 Lonsdale Street  
MELBOURNE VIC 3000

Postal address:  
GPO Box 241  
MELBOURNE VIC 3001  
Fax: (03) 9235 3300

#### Dandenong Office

51 Princes Highway  
DANDENONG VIC 3175

Postal address:  
Private Mail Bag 5001  
DANDENONG VIC 3175  
Fax: (03) 8762 2625

### Tasmania

#### Hobart Office

Ground Floor  
188 Collins Street  
HOBART TAS 7000

Postal address:  
GPO Box 794  
HOBART TAS 7001  
Fax: (03) 6223 8247

### Queensland

#### Brisbane Office

299 Adelaide Street  
BRISBANE QLD 4000

Postal address:  
GPO Box 9984  
BRISBANE QLD 4001  
Fax: (07) 3136 7152

#### Cairns Office

Level 2  
GHD Building  
85 Spence Street  
CAIRNS QLD 4870

Postal address:  
PO Box 1269  
CAIRNS QLD 4870  
Fax: (07) 4051 0198

#### Gold Coast Office

Level 1  
72 Nerang Street  
SOUTHPORT QLD 4215

Postal address:  
PO Box 2868  
SOUTHPORT QLD 4215  
Fax: (07) 5591 5402

#### Thursday Island Office

Commonwealth Centre  
Hastings Street  
THURSDAY ISLAND QLD 4875

Postal address:  
PO Box 299  
THURSDAY ISLAND QLD 4875  
Fax: (07) 4069 1884

### Western Australia

#### Perth Office

Wellington Central  
Level 3  
836 Wellington Street  
WEST PERTH WA 6005

Postal address:  
Locked Bag 7  
NORTHBRIDGE WA 6865  
Fax: (08) 9415 9286

### South Australia

#### Adelaide Office

Level 3  
55 Currie Street  
ADELAIDE SA 5000

Postal address:  
GPO Box 2399  
ADELAIDE SA 5001  
Fax: (08) 8237 6699

### Northern Territory

#### Darwin Office

Pella House  
40 Cavenagh Street  
DARWIN NT 0800

Postal address:  
GPO Box 864  
DARWIN NT 0801  
Fax: (08) 8981 6245

*Please keep these information pages for your reference*



# Change of address and/or passport details

Form  
**929**

**Australian Government**  
**Department of Immigration and Citizenship**

Please use a pen, and write neatly in English using BLOCK LETTERS.

Tick where applicable

**1** Which of the following details have changed?

Contact details  Complete **Part A and Part B**

Authorised recipient's contact details  Complete **Part A and Part C**

Passport details  Complete **Part A and Part D**

## Part A – Applicant's details

**2** Applicant's full name

Family name

Given names

**3** Date of birth

DAY MONTH YEAR  
/ /

**4** Provide one of the following:

Client number issued to the applicant by the department

File number issued to the applicant by the department

Application receipt number issued to the applicant by the department

Passport/travel document number (previously provided to the department)

Passport number

Visa label number

If granted a visa without a label, please provide the 13-digit visa grant number (as shown on the letter notifying the applicant of the grant of the visa).

Visa grant number

**5** Details of identity card or identity number issued to the applicant by his/her government (if applicable) eg. National identity card.

**Note:** If the applicant is the holder of multiple identity numbers because he/she is a citizen of more than one country, you need to enter the identity number on the card from the country that he/she lives in.

Identity number

Country of issue

**6** What application has been lodged?

Citizenship  Residence

Student  Visitor

Other  Describe

**7** At which office was the application lodged?

## Part B – Applicant's new contact details

**8** Residential address

POSTCODE

Telephone number

**9** Address for correspondence

(If the same as your residential address, write 'AS ABOVE')

POSTCODE

**10** Do you agree to the department communicating with you by fax, e-mail or other electronic means?

No

Yes  Give details

Fax number

E-mail address

**11** Effective dates for new contact details

DAY MONTH YEAR to DAY MONTH YEAR  
/ /

## Part C – Authorised recipient's new contact details

**12** Authorised recipient's full name

**13** Address for correspondence  
  
  
 POSTCODE

Telephone number  
COUNTRY CODE AREA CODE NUMBER  
 (        ) (        )

**14** Do you agree to the department communicating with you by fax, e-mail or other electronic means?

No

Yes  ► Give details

Fax number  
COUNTRY CODE AREA CODE NUMBER  
 (        ) (        )

E-mail address

**15** Effective dates for new contact details  
DAY MONTH YEAR / / to DAY MONTH YEAR / /

**16** Signature of authorised recipient

Date  
DAY MONTH YEAR / /

## Part D – New passport details

**17** Details of the applicant's/visa holder's new passport

Name as it appears in passport   
 Passport number   
 Country of passport   
DAY MONTH YEAR  
 Date of issue / /  
 Date of expiry / /  
 Issuing authority/  
 Place of issue as shown in passport

**18** Details of other passport(s) held by the applicant/visa holder

1. Name as it appears in passport   
 Passport number   
 Country of passport   
DAY MONTH YEAR  
 Date of issue / /  
 Date of expiry / /  
 Issuing authority/  
 Place of issue as shown in passport

2. Name as it appears in passport   
 Passport number   
 Country of passport   
DAY MONTH YEAR  
 Date of issue / /  
 Date of expiry / /  
 Issuing authority/  
 Place of issue as shown in passport

**19** **WARNING:** Giving false or misleading information is a serious offence.

Signature of applicant

Date  
DAY MONTH YEAR / /

We strongly advise that you keep a copy of this form and all attachments for your records.

### Office use only

Details shown on record

Date of last departure  
DAY MONTH YEAR / /