



Application for a Resident Return visa (RRV) or replacement evidence of an RRV

Before completing your application please read information form 968i *Return documents for Australian citizens and permanent residents*, available from the Department of Immigration and Citizenship (the department) website www.immi.gov.au/allforms/

Important – Please read this information carefully before you complete your application. Once you have completed your application we strongly advise that you keep a copy for your records.

Who should use this form?

This form may be used to apply for:

- an RRV;
- a provisional RRV; or
- replacement evidence of an RRV, or an old-style RRV (called an Authority to Return (ATR) or Return Endorsement (RE)).

If you are in Australia, you do not need to fill in this form. However, you may wish to read through the questions in the form to help determine if you are eligible for an RRV and, if so, what documents you need.

Integrity of application

The department is committed to maintaining the integrity of the visa and citizenship programs. Please be aware that if you provide us with fraudulent documents or claims, this may result in processing delays and possibly your application being refused.

How to apply

Step 1

Complete this form in English using BLOCK LETTERS.

You must provide the address of where you intend to live while your application is being dealt with. Failure to give a residential address in your application will result in your application being invalid. A post office box address will not be accepted as your residential address.

Make sure you, and any dependants over 18 years of age included in the application, sign the form. If an applicant is under 18 years of age, a parent or legal guardian must sign the application form.

Step 2

Make sure you have all the documents required. These will include your current passport and additional documents as requested in questions in this form.

If your documents are not in English you should arrange for them to be translated into English by an accredited translator. You should include both the original and the translated documents in your application. Passports do not need to be translated.

If you provide photocopies of original documents, they must be certified as true copies by an authorised person. Authorised people include: a magistrate, Justice of the Peace, Commissioner of Declarations, Commissioner of Affidavits, solicitor, registered medical practitioner, bank manager, postal manager or a State or Public Service officer with at least 5 years service.

Step 3

Make sure you have included the application charge. If more than one applicant is travelling on the same passport, only one form and one charge is required. In all other cases of family applicants, each passport holder must complete a separate application and pay a separate charge.

Fees may be subject to adjustment at any time. Visa Application Charges may be subject to adjustment on 1 July each year. This may increase the cost of a visa.

See form 990i *Charges*, available from the department's website www.immi.gov.au/allforms/990i.htm

Payment must accompany your application and is generally not refunded if the application is unsuccessful.

Method of payment

In Australia

To make a payment, please pay by credit card, debit card, bank cheque or money order made payable to the Department of Immigration and Citizenship. Debit card and credit card are the preferred methods of payment.

Outside Australia

Before making a payment outside Australia, please check with the Australian Government office where you intend to lodge your application as to what methods of payment and currencies they can accept and to whom the payment should be made payable.

Step 4

If you are outside Australia, lodge your application at any Australian mission.

In Australia, lodge your application at any office of the department.

Step 5

Usually your application will be processed while you wait. If you are granted an RRV, or replacement evidence, a visa label will be placed in your passport or travel document as evidence that you hold the visa.

How do you get your documents back from the department?

Once processed, you can collect your passport or other documents personally or, if you prefer, they can be sent to your residential address by registered mail. If you would like another person to collect your passport or other documents, complete Part D which must be signed by you and the person acting on your behalf.

Please ensure they carry identification when they attend an office of the department.

Continued on the next page ►

Review rights

If you are refused an RRV in Australia, you have a right to seek a review of the decision from the Migration Review Tribunal. Applicants outside Australia only have a right to seek a review if they have a parent, spouse, de facto partner, child, brother or sister who is either an Australian citizen or an Australian permanent resident.

About the information you give

The department is authorised to collect information provided on this form under Part 2 of the *Migration Act 1958* 'Control of Arrival and Presence of Non-Citizens'. The information provided will be used by the department for assessing your eligibility for a visa to travel, enter and remain in Australia and for other purposes relating to the administration of the Migration Act, for example, to assist migrants with settling in Australia, to monitor the conduct of migration agents, or for ensuring compliance with the Migration Act.

The information provided might also be disclosed to agencies who are authorised to receive information relating to adoption, border control, business skills, citizenship, education, health assessment, health insurance, health services, law enforcement, payment of pensions and benefits, taxation, review of decisions and regulation of migration agents.

The collection, access, storage use and disclosure by the department of the information you provide in this form is governed by the *Privacy Act 1988* and in particular, by the 11 Information privacy principles. The information form 993i *Safeguarding your personal information*, available from offices of the department, gives details of agencies to which your personal information might be disclosed.

The department is authorised under the *Migration Act 1958*, in certain circumstances, to collect a range of personal identifiers including a facial image, fingerprints and a signature from non-citizens, including from visa applicants. The department requires personal identifiers to assist in assessing your identity. The department is authorised to disclose your personal identifiers and information relating to your name and other relevant biographical data to a number of agencies including law enforcement and health agencies and to other agencies who may need to check your identity with this department. Where the department obtains personal identifiers they will become part of your official record with the department.

The department is involved in international information exchanges with a number of other countries. These exchanges include the sharing of personal identifiers, including a facial image and fingerprint data collected by immigration agencies such as this department. If, as a result of this sharing between countries, there is a match with your personal identifiers, the department will disclose your biographic data and immigration history to the other agency. The purpose of such disclosure would be to determine if you are presenting to the department and the other agency under the same identity and making similar claims.

For more detailed information you should read information form 1243i *Your personal identifying information*, which is available from the department's website

www.immi.gov.au/allforms/ or from any office of the department or Australian mission overseas.

Options for receiving written communications

You may authorise another person to receive all communications, both written and electronic, about your application with the department. You will be taken to have received any documents sent to that person as if they had been sent to you.

To do this you will need to complete Part F *Options for receiving written communications* and form 956 *Appointment of a migration agent or exempt agent or other authorised recipient*. For an explanation of what a migration agent or exempt agent or authorised recipient can do please read the sections below.

To change or end the appointment of your migration agent or exempt agent or authorised recipient you must promptly advise the department in writing. You can do this by using form 956 *Appointment of a migration agent or exempt agent or other authorised recipient*.

Authorised recipient information

An authorised recipient is someone you appoint to receive written communications about your application with the department.

All written communication about your application will be sent to your authorised recipient, unless you indicate that you wish to have health and/or character information sent directly to you.

The department will communicate with the most recently appointed authorised recipient as you may only appoint one authorised recipient at any time for a particular application.

Migration agent information

A migration agent is someone who can:

- advise you on the visa that may best suit you;
- tell you the documents you need to submit with your application;
- help you fill in the application and submit it; and
- communicate with the department on your behalf.

If you appoint a migration agent, the department will assume that your migration agent will be your authorised recipient, unless you indicate otherwise.

Your migration agent will be the person with whom the department will discuss your application and from whom it will seek further information when required.

You are not required to use a migration agent. However, if you use a migration agent, the department encourages you to use a registered migration agent. Registered agents are bound by the Migration Agents Code of Conduct, which requires them to act professionally in their clients' lawful best interests.

Immigration assistance

A person gives immigration assistance to you if he or she uses, or claims to use, his or her knowledge or experience in migration procedure to assist you with your visa application, request for ministerial intervention, cancellation review application, sponsorship or nomination.

In Australia a person may only lawfully give immigration assistance if he or she is a registered migration agent or is exempt from being registered. Only registered migration agents may receive a fee or reward for providing immigration assistance.

If an unregistered person in Australia, who is not exempt from registration, gives you immigration assistance they are committing a criminal offence and may be prosecuted.

Migration agents in Australia

Migration agents in Australia must be registered with the Migration Agents Registration Authority (MARA) unless they are exempt from registration.

Migration agents outside Australia

Migration agents who operate outside Australia do not have to be registered. The department may give some overseas agents an ID number. This number does not mean that they are registered.

Note: Some Australian registered migration agents operate overseas.

Exempt agents

The following people do not have to be a registered migration agent in order to provide immigration assistance, but they must not charge a fee for their service:

- a close family member (spouse, de facto partner, child, parent, brother or sister);
- a sponsor or nominator for this visa application;
- a member of parliament or their staff;
- an official whose duties include providing immigration assistance (eg. a Legal Aid provider);
- a member of a diplomatic mission, consular post or international organisation.

Further information on migration agents

Information on migration agents, including a list of registered migration agents, is available on the Migration Agents Registration Authority (MARA) website www.themara.com.au

You can also access information about migration agents on the department's website **www.immi.gov.au**

Consent to communicate electronically

The department may use a range of means to communicate with you. However, electronic means such as fax or e-mail will only be used if you indicate your agreement to receiving communication in this way.

To process your application the department may need to communicate with you about sensitive information, for example, health, police checks, financial viability and personal relationships. Electronic communications, unless adequately encrypted, are not secure and may be viewed by others or interfered with. If you agree to the department communicating with you by electronic means, the details you provide will only be used by the department for the purpose for which you have provided them, unless there is a legal obligation or necessity to use them for another purpose, or you have consented to use for another purpose. They will not be added to any mailing list.

The Australian Government accepts no responsibility for the security or integrity of any information sent to the department over the internet or by other electronic means.

Home page **www.immi.gov.au**

General enquiry line Telephone **131 881** during business hours in Australia to speak to an operator (recorded information available outside these hours).
If you are outside Australia, please contact your nearest Australian mission.

Please keep these information pages for your reference

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Application for a Resident Return visa (RRV) or replacement evidence of an RRV

Please use a pen, and write neatly in English using BLOCK LETTERS.

Tick where applicable

Part A – Your details

To be completed by all applicants

1 Are you an Australian citizen?

No Yes **▶** This is not the correct form. Please read the information form 968i *Return documents for Australian citizens and permanent residents*.

2 TYPE OF APPLICATION – *select one only*

Replacement evidence of a lost, stolen or damaged return document

RRV (called a Return (Residence) (Class BB) visa)

Provisional RRV (called a Resident Return (Temporary) (Class TP) visa)

3 Your full name

Family name

Given names

4 Have you been known by any other names?
(including name at birth, previous married names, aliases)

No Yes **▶** Give details

Family name

Given names

Reason for change Deed Poll Marriage Other **▶** specify

If you have changed your name since your first arrival in Australia, please provide documents to evidence your name change (eg. marriage certificate, deed poll or other official documents showing use of the name).

5 Sex Male Female

6 Date of birth

DAY	MONTH	YEAR
/	/	

7 Place of birth

Town/city

Country

8 Relationship status

Married Separated Never married or been in a de facto relationship

Engaged Divorced

De facto Widowed

9 Current residential address

Note: A post office box address is not acceptable as a residential address. Failure to give a residential address will result in your application being invalid.

POSTCODE

10 Address for correspondence

(If the same as your residential address, write 'AS ABOVE')

POSTCODE

11 Your telephone numbers

Office hours (AREA CODE)

After hours (AREA CODE)

12 Do you agree to the department communicating with you by fax, e-mail or other electronic means?

No Yes **▶** Give details

Fax number (AREA CODE)

E-mail address

13 Are you presently in Australia?

No **▶** Date you last departed Australia

DAY	MONTH	YEAR
/	/	

Yes **▶** Date of expected departure from Australia

DAY	MONTH	YEAR
/	/	

Continued on the next page **▶**

14 Details from your passport

Passport number

Country of passport

Date of issue

Date of expiry

Issuing authority/
Place of issue as shown in your passport

15 Details of identity card or identity number issued to you by your government (*if applicable*) eg. National identity card.

Note: If you are the holder of multiple identity numbers because you are a citizen of more than one country, you need to enter the identity number on the card from the country that you live in.

Identity number

Country of issue

16 Details of family members **included** in your passport who are included in your application

1. Family name

Given names

Date of birth

Country of birth

Relationship to you

Australian citizen? No Yes

2. Family name

Given names

Date of birth

Country of birth

Relationship to you

Australian citizen? No Yes

3. Family name

Given names

Date of birth

Country of birth

Relationship to you

Australian citizen? No Yes

17 If you are applying for:

RRV or provisional RRV ► Go to Part B

Replacement evidence of an RRV, ATR or RE ► Go to Part C - you do not need to complete Part B

Part B – To be completed if you are applying for an RRV

18 Do you have a current permanent visa, or did you have one when you last left Australia?

No

Yes ► You will need to provide evidence of this visa. Generally, the simplest way to do this is to provide a passport containing the visa. If you are unable to provide this, you should contact the department or an Australian mission overseas to discuss alternative forms of evidence

►► Now go to Question 21

19 Have you ever held a permanent visa?

No

Yes ► Give details

Date you were last granted a permanent visa

Date you last departed Australia as a permanent visa holder

Date your last permanent visa expired

20 Have you previously been an Australian citizen?

No

Yes ► Give details

Date you became an Australian citizen

Date you ceased to be an Australian citizen

Date you last departed Australia as an Australian citizen

You will need to show evidence that you were an Australian citizen, such as a citizen certificate or an Australian passport

21 Have you ever had an Australian entry permit or visa cancelled?

No

Yes ► Attach a separate sheet giving details

22 Have you ever been deported from Australia?

No

Yes ► Attach a separate sheet giving details

23 Did you first arrive in Australia as a migrant?

No ► Date you were granted permanent residence in Australia

Yes ► Date of first arrival in Australia

If you initially arrived in Australia prior to 1973, and you have not travelled since your arrival, you should provide either your original travel document, or the following documents:

- a statutory declaration stating:
 - (a) that you have been a resident since your first arrival; and
 - (b) your parents' full names - only if you were under 16 at the time of arrival; and
- one or more of the following sets of documents that indicate the time you have spent in Australia:
 - letters from employers; or
 - school records; or
 - bank records; or
 - tax assessment notices.

24 Have you travelled outside Australia in the last 5 years?

No

Yes ▶ Please provide your passport or travel documents showing your travel outside Australia over the last 5 years.

Only if these documents are not available, give details below

Details of your departure from Australia

Details of your return to Australia

Date			Port/Airport	Date			Port/Airport
DAY	MONTH	YEAR		DAY	MONTH	YEAR	
/	/			/	/		
/	/			/	/		
/	/			/	/		
/	/			/	/		
/	/			/	/		
/	/			/	/		
/	/			/	/		
/	/			/	/		

25 Have you been present in Australia as a permanent resident or Australian citizen for periods totalling at least 2 years in the last 5 years?

No

Yes ▶ Go to Part D

26 Are you a member of the family unit of a person who holds an RRV?

No

Yes ▶ Give details

Person's name

Their passport number

Their visa number

Expiry date of their visa

27 Do you have substantial business, cultural, employment or personal ties to Australia which are of benefit to Australia?

No ▶ Do you, or did you, have compelling and compassionate reasons for departing Australia?

No

Yes ▶ Please attach a separate sheet describing these reasons, together with copies of available evidence to support your reasons

If you are outside Australia and it is more than 3 months since you last departed Australia, do you have compelling and compassionate reasons for your absence?

No

Yes ▶ Please attach a separate sheet describing these reasons, together with copies of available evidence to support your reasons

▶▶ Now go to Part D

– You do not need to complete Part C

Yes ▶ Please attach a separate sheet describing these ties to Australia, together with copies of available evidence to support your ties to Australia

28 If you are outside Australia, and you hold a permanent visa, or you held permanent residence or Australian citizenship when you last departed Australia, have you been absent from Australia for a continuous period of 5 years or more immediately before your application?

No

Yes ▶ Please attach a separate sheet describing the compelling reasons for your absence, together with copies of available evidence to support your reasons

29 If you are outside Australia, you do not currently hold a permanent visa and you did not hold permanent residence or Australian citizenship when you last departed Australia, but you have held permanent residence or Australian citizenship at some time in the last 10 years, have you been absent from Australia for a cumulative period of 5 years or more since departing Australia as a permanent resident or Australian citizen?

No

Yes ▶ Please attach a separate sheet describing the compelling reasons for your absence, together with copies of available evidence to support your reasons

30 If you are applying inside Australia, have you been absent from Australia for a continuous period of 5 years or more since you were last granted a permanent visa or since the date you ceased to be an Australian citizen?

No

Yes ▶ Please attach a separate sheet describing the compelling reasons for your absence, together with copies of available evidence to support your reasons

▶▶ Now go to Part D – You do not need to complete Part C

Part C – To be completed if you are applying for replacement evidence of a lost, stolen or damaged RRV, ATR or RE

- A new visa label will only include family members who were named on your original visa if these people are also named in your current passport.
- If any family members who were named in your previous passport and visa now have their own passport and also need evidence of the visa, they need to apply separately for replacement evidence.
- If anyone named on your new passport was not included in the original visa, they need to apply separately for the grant of an RRV.

31 Details of the visa you need replaced (if known)

Visa label number/ visa grant number

If granted a visa without a label, please provide the 13-digit Visa grant number, as shown on the letter notifying the applicant of the grant of the visa.

Date of issue

Expiry date

Visa class/subclass

Where was your visa granted?

If you have a photocopy of the visa please attach it

32 Details of passport to which the visa was attached (if known)

Name of passport holder

Passport number

Date of issue

Expiry date

Nationality of passport

33 Details of other persons included in the original visa

1. Family name

Given names

Date of birth

Country of birth

Relationship to you

Australian citizen? No Yes

2. Family name

Given names

Date of birth

Country of birth

Relationship to you

Australian citizen? No Yes

3. Family name

Given names

Date of birth

Country of birth

Relationship to you

Australian citizen? No Yes

4. Family name

Given names

Date of birth

Country of birth

Relationship to you

Australian citizen? No Yes

34 Briefly describe why you need a new visa label

If your original visa is in a passport which has been lost, stolen or damaged, briefly describe the circumstances

35 If your passport containing the visa was lost or stolen, have you notified the authorities (police or nearest embassy or consulate of your country of citizenship)?

No

Yes Provide details and attach copies of any relevant paperwork

Part D – To be completed by all applicants

36 Do you require another person to collect your passport on your behalf?

Note: Your passport will not be given to this person unless you provide this authorisation

No ► Go to Part E

Yes

37 Give the following details about the person who will collect your passport

Name

Address

POSTCODE

Signature of representative

Date

I authorise the person named above to collect my passport

Signature of applicant

Part E – Assistance with this form

38 Did you receive assistance in completing this form?

No ► Go to Part F

Yes ► Please give details of the person who assisted you

Title: Mr Mrs Miss Ms Other

Family name

Given names

Address

POSTCODE

Telephone number or daytime contact

Office hours

Mobile/cell

39 Is the person an agent registered with the Migration Agents Registration Authority (MARA)?

No

Yes ► Go to Part F

40 Is the person/agent in Australia?

No ► Go to Part F

Yes

41 Did you pay the person/agent and/or give a gift for this assistance?

No

Yes

Part F – Options for receiving written communications

42 All written communications about this application should be sent to:
(Tick one box only)

Myself ► All written communications will be sent to the address for communications that you have provided in this form.

OR

Authorised recipient

OR

Migration agent ►

OR

Agent exempt from registration

You must complete form 956 *Appointment of a migration agent or exempt agent or other authorised recipient* and attach it to this application form. Form 956 is available from the department's website
www.immi.gov.au

Office use only

Charge paid? No Yes

Expiry date of passport

DAY	MONTH	YEAR
/	/	

Class / subclass of visa issued

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Previous visa number (if applicable)

--

VIT / visa number

--

Expiry date of visa

/	/	
---	---	--

Issued at

--

Date of issue

/	/	
---	---	--

Signature of issuing officer

--

Comments (if applicable)

Passport number

--

Passport
Held for collection

Signature of applicant/ authorised representative

--

Returned by mail

Signature of returning officer

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