



eHealth - Electronic Health Processing

What is eHealth?

eHealth is an online system that records the health examination results of visa applicants who complete their examinations outside of Australia.

eHealth enabled clinics are able to enter a visa applicant's health information (including the health examination results, a digital chest x-ray, specialist reports and biometric photographs) online.

Why use eHealth?

The benefits of using eHealth include:

- faster processing
- convenience
- paperless processing
- speed and accuracy
- online record keeping for medical documents.

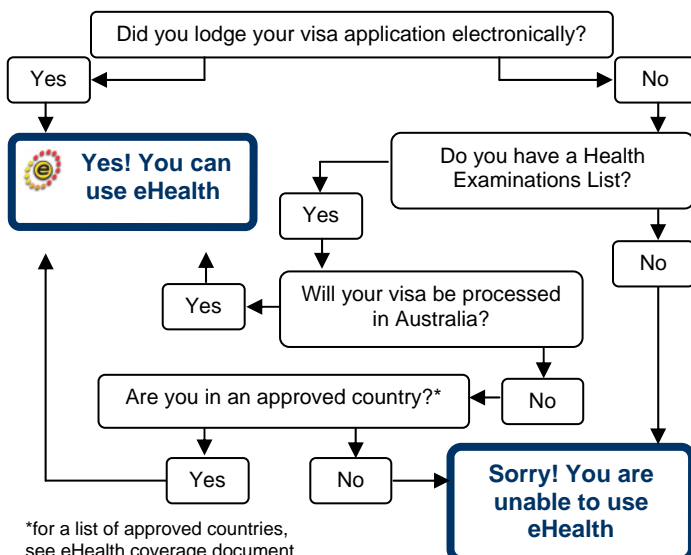
How does eHealth work?

When you visit an eHealth enabled clinic, the examining doctor will submit your health examination results and digital x-rays online, using the eHealth system. Your results will then be electronically sent to the department's Global Health office for assessment.

eHealth cases are generally assessed within 48 hours, but most within minutes!

- eHealth makes the process of meeting the department's health requirement significantly faster.
- eHealth means you no longer need to complete paper medical forms or take passport photos to the clinic.

Can I use eHealth?



How do I know which clinics are eHealth enabled?

To find out if there is an eHealth clinic in your region, look for the 'e' logo on the list of panel doctors on the department's website.

See: www.immi.gov.au/contacts/panel-doctors



How do I use eHealth?

If you are using eVisa:

- select an eHealth clinic at the time of lodging your online visa application, print out the referral letter and take it with you to the eHealth clinic

or

- ensure you download and print the 160EH and 26EH forms (made available during the electronic visa application process) and take them with you to the eHealth clinic.

If you are not using eVisa:

If you are eligible to use eHealth, your visa officer will provide you with a Health Examination List. Please then attend an eHealth clinic and give them this document.

Note: Alternatively your visa officer may give you a client identifier (known as a 'HAP ID' or 'HRI') which you must then provide to the eHealth clinic.



The clinic will:

1. Take a digital photo of you and upload it to eHealth
2. Enter the results of your health examination, including answering the medical history questions and uploading a digital chest x-ray (if required) into eHealth.

Need further information?

Find an eHealth clinic in your country.

See: www.immi.gov.au/contacts/panel-doctors

For any queries about eHealth please contact Health Strategies & Coordination section.

Email: health.strategies@immi.gov.au