



Australian Government

Department of Immigration and
Multicultural and Indigenous Affairs

IT Industry Briefing

27 September 2005

people our business



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Department of Immigration and
Multicultural and Indigenous Affairs

Purpose

- Outline DIMIA's forward procurement programs for
 - Biometrics (identity & integrity)
 - Global Systems Environment Program
 - IT Sourcing Program
- Let you know what is happening
- Help you to plan for engagement

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people our business

Housekeeping

- Facilities
- Information packs
- Mobile phones
- Presentations
- Questions
- Follow up
- Media enquiries

Program

| | |
|---------------|---------------------------------------|
| 9.30 – 9.40 | Introduction |
| 9.40 – 10.00 | DIMIA Objectives and Business Drivers |
| 10.00 – 11.00 | Global Systems Environment |
| 11.00 – 11.30 | Break |
| 11.30 – 12.30 | IT Sourcing Program |



Speakers & Panel Members

- Cheryl Hannah
 - First Assistant Secretary, IT Services and Security
- Matt Kennedy
 - Assistant Secretary, GSE Program
- Randall Brugeaud
 - Director, GSE Research and Acquisitions
- Narelle Dotta
 - Assistant Secretary, IT Sourcing Program
- Janette Haughton
 - Assistant Secretary, Identity Fraud & Biometrics

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DIMIA Objectives and Business Drivers

Cheryl Hannah
First Assistant Secretary
IT Services and Security

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We are open for business

- Mature purchaser
- Operate in a framework of transparency and accountability
- Tailored our procurement processes to achieve the best possible outcomes



Australian Immigration

- One of three immigrant receiving countries worldwide
- 60 year history
 - almost 7 million migrants and refugees
- Last year
 - More than 120,000 migrants
 - 13,000 humanitarian entrants
- Major programs
 - Skilled resources
 - Family reunion
 - Refugee and humanitarian



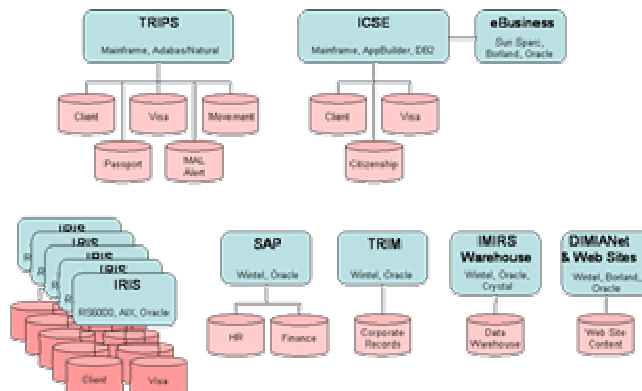
DIMIA has responsibility for:

- entry, stay and departure arrangements for non-citizens
 - border immigration control
 - settlement of migrants and humanitarian entrants
 - citizenship
 - ethnic and multicultural affairs
 - Indigenous affairs and reconciliation
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- Departmental appropriation: \$1.1b
 - Departmental staff: over 5,000 in over 60 locations

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Key DIMIA Systems



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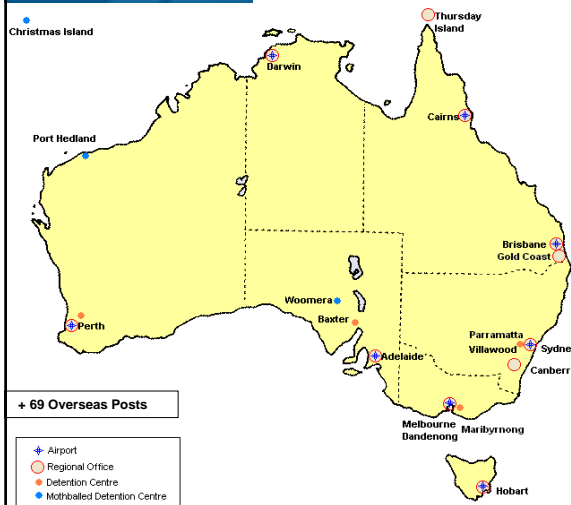
Transaction Volumes

| TRIPS | |
|------------------------------|-------------|
| Visas granted per day | 10,000 |
| Total number of visas issued | 70 Million |
| Movements per day | 56,600 |
| Total number of movements | 235 million |
| Total Storage | 300 Gb |

| ICSE | |
|--------------------------------|--------------|
| Applications decided (04/05) | 870,000 |
| Total events (04/05) | 15.5 million |
| Total number of client records | 8.5 million |
| Total Storage | 120 Gb |



Key Infrastructure



- 2 Mainframes
- > 200 Servers onshore
- > 70 IRIS Servers offshore
- 5300 Personal computers
- 480 Printers
- 8000 fixed voice lines
- 900 mobiles
- 55 data lines



Focus on Different Things

- Improve integrity of client processes and case management through enhanced identity management
- How we collect, store, search & report against information
 - Records management
 - Client detail
 - Case management
- Increased government focus on building IT capability

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Strengthening IT in DIMIA

- Deputy Secretary – CIO
- Additional Division Head
 - Focus on project management and delivery
- IT Reviews
 - Business needs for information
 - Internal review of technical capability
- Reviews will:
 - Inform how we deliver change program
 - Ensure that technical platform will be ready to meet the business needs of information

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DIMIA as a Client

- Security is a key issue
 - T4/DSD organisation
- We have high level procurement and contracting skills
- We work hard with suppliers to establish and improve business relationships

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We are Looking for:

- What industry **can** do
- Mature industry players
- Technical capability
- Innovative solutions
- Upskilling of our workforce

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Procurement Program

- Business Information Needs Review
 - Evaluation of proposals
- Global Systems environment
 - Business Drivers
 - Acquisition program
 - Demonstrations/proof of concept
 - Procurement
 - IT Sourcing Program
 - Strategy
 - Program

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Identity and Integrity

- Biometrics
 - Systems
 - Research & development
 - integration with business systems
- RFT due to be issued in November 2005

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Key Messages

- We are open for business
- We are a mature purchaser
- We operate in an environment of transparency and accountability
- Our procurement processes have been tailored to provide the best possible outcomes