



Australian Government
Department of Immigration
and Citizenship

Australian Leadership Innovation Centre

Communicating change within the department

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Secretary

Department of Immigration and Citizenship
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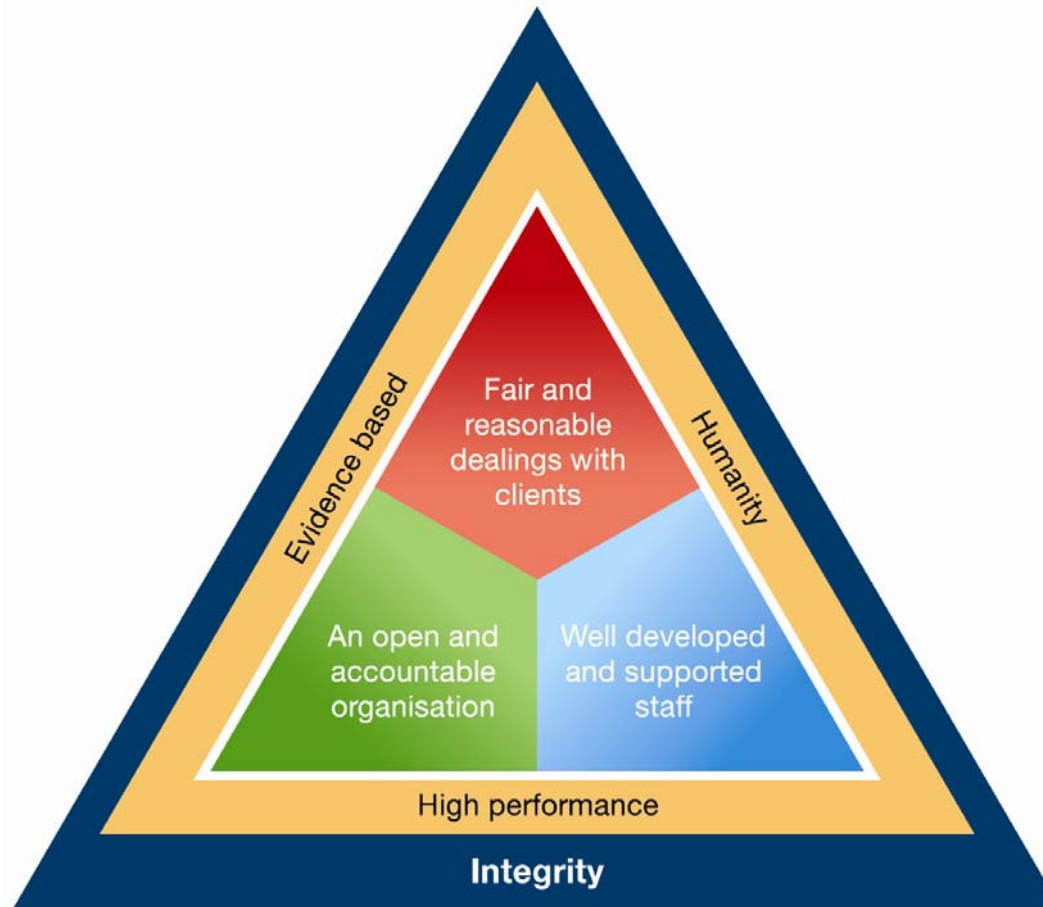
Department of Immigration and Citizenship

Overview

- 8000 people across Australia and overseas
- responsible for both policy and service delivery
- wide range of risks to manage and engage with across the portfolio



Departmental values





Leadership behaviours

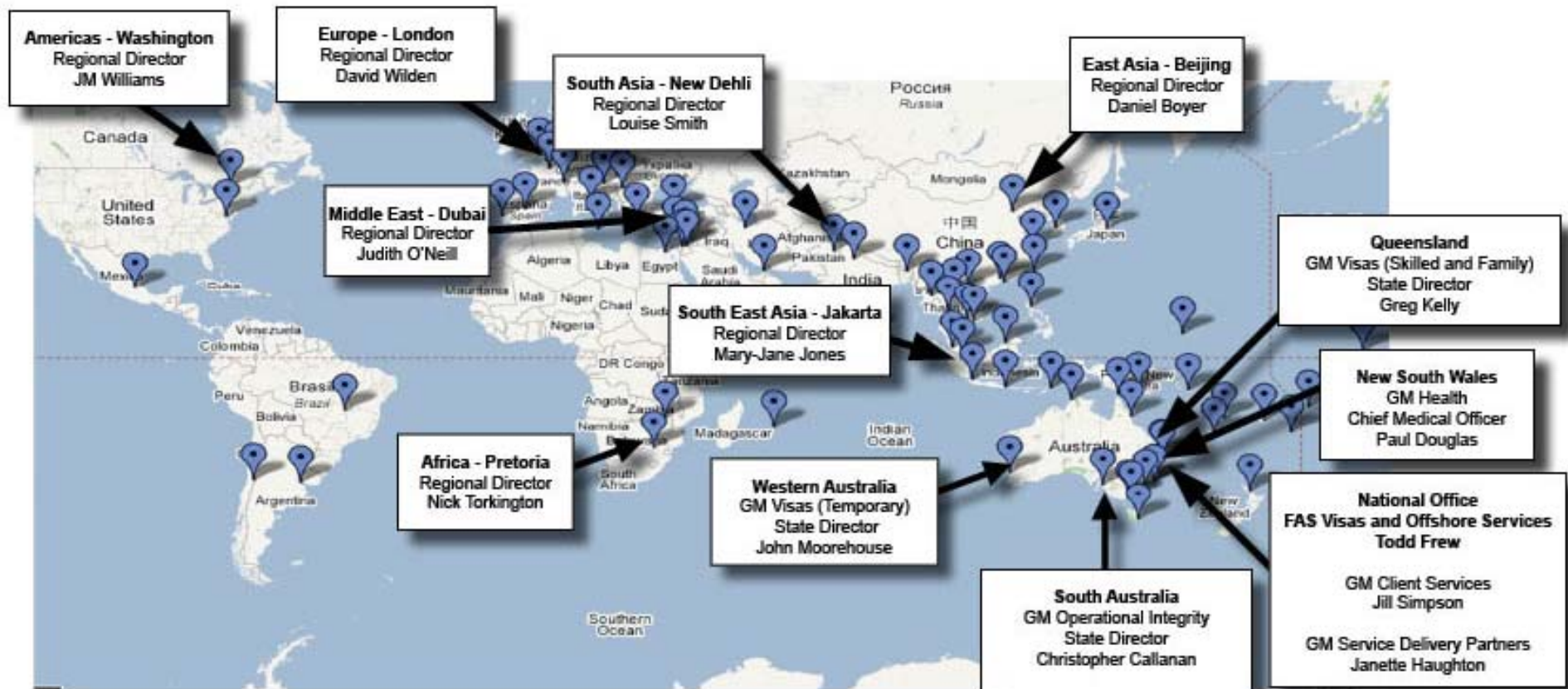
- provide vision and meaningful direction
- operate consistently with the things that we value
- communicate constantly and meaningfully
- create the environment for success
- function as team players
- persist to achieve good outcomes



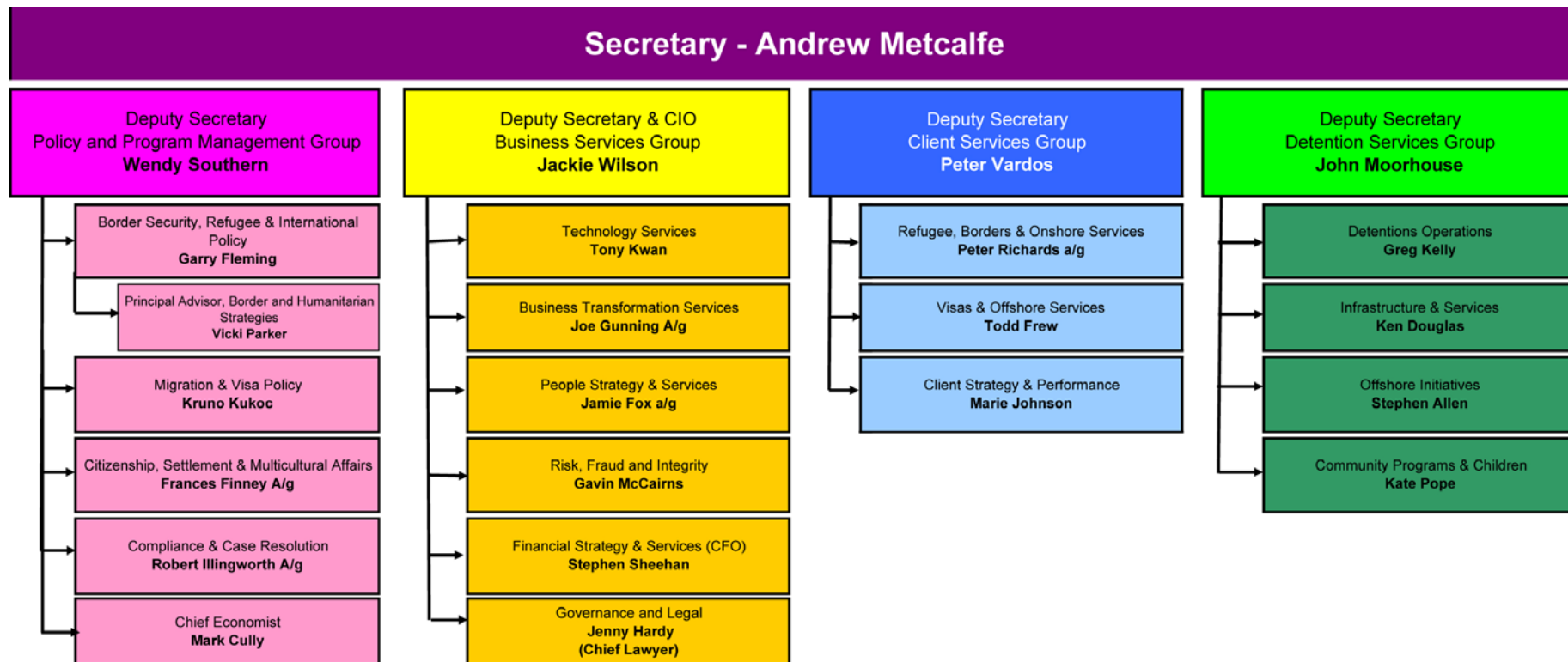
Communicating change

- face-to-face meetings
- weekly messages to all staff
- special messages to all staff
- management Circulars to all staff
- leadership messages to senior officers
- departmental newsletter
- strategic communication
- regular video messages
- access to Senior Leadership

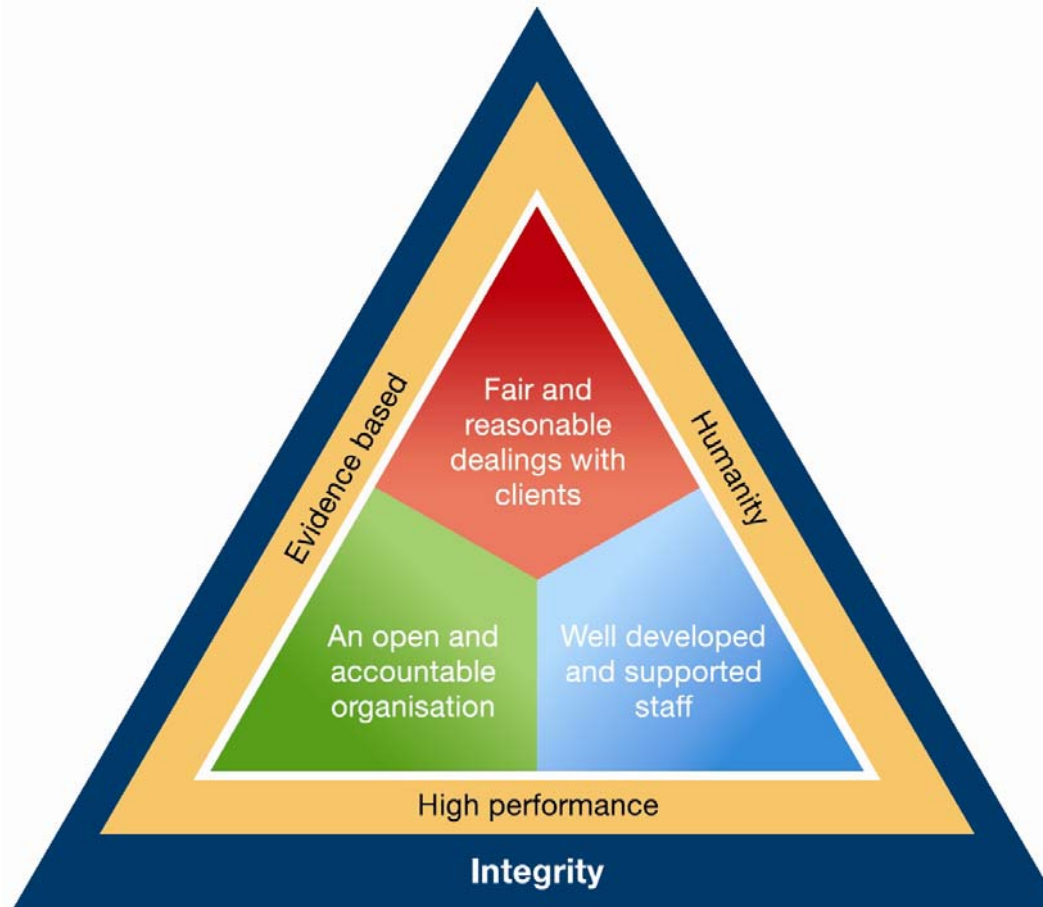
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Departmental values





Questions?