



Australian Government
Department of Immigration
and Citizenship

Leadership Enhancement Program

Perspectives of a Departmental Secretary

Andrew Metcalfe
Secretary

Department of Immigration and Citizenship

4 April 2011

Australian Public Service – Overview

- 18 portfolios
- 20 Departments
- 78 Statutory agencies
- 6 Executive agencies
- 223 000+ employees

Department of Immigration and Citizenship

Overview

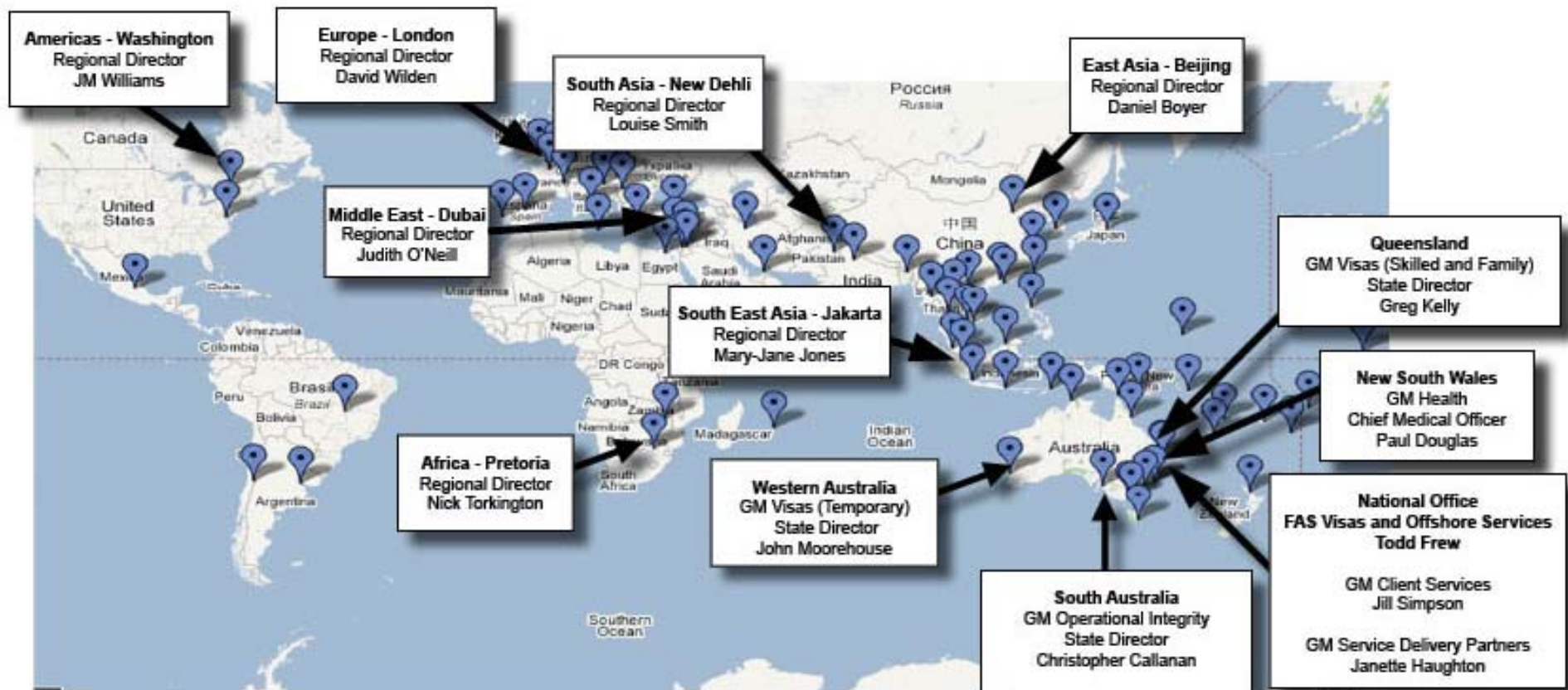
- 8000 people across Australia and overseas
- Responsible for both policy and service delivery
- Wide range of risks to manage and engage with across the portfolio



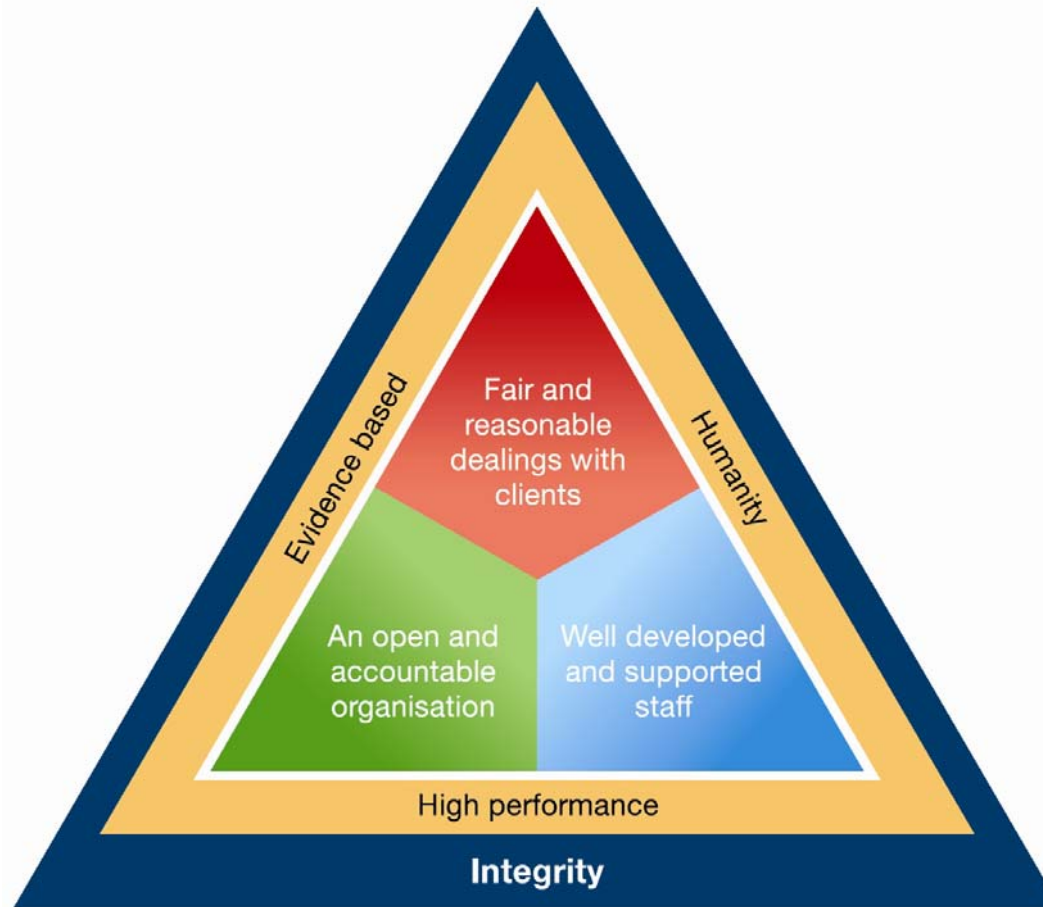
Department of Immigration and Citizenship



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DIAC Values



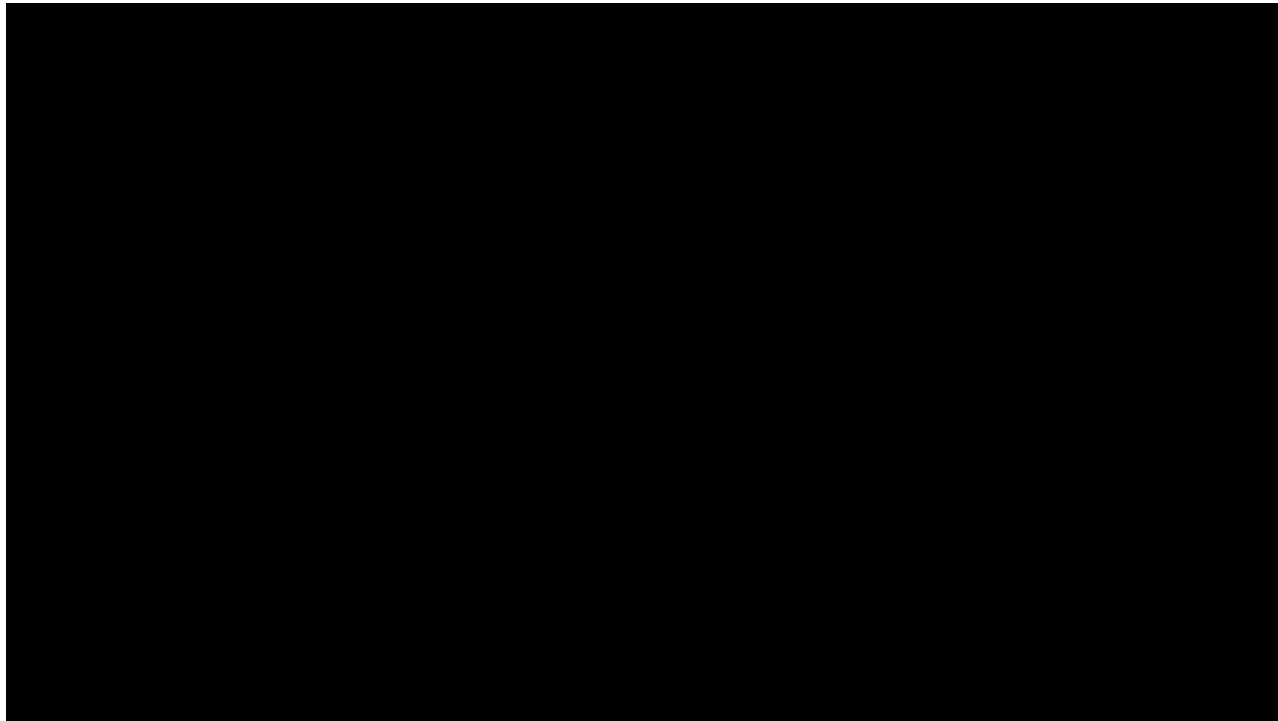


Left Behind





A day in the life of...





Leadership behaviours

- Provide vision and meaningful direction;
- Operate consistently with the things that we value;
- Communicate constantly and meaningfully;
- Create the environment for success;
- Function as team players; and
- Persist to achieve good outcomes.

Reunion





Questions?