



Keynote address

Andrew Metcalfe

Secretary

Department of Immigration and
Citizenship



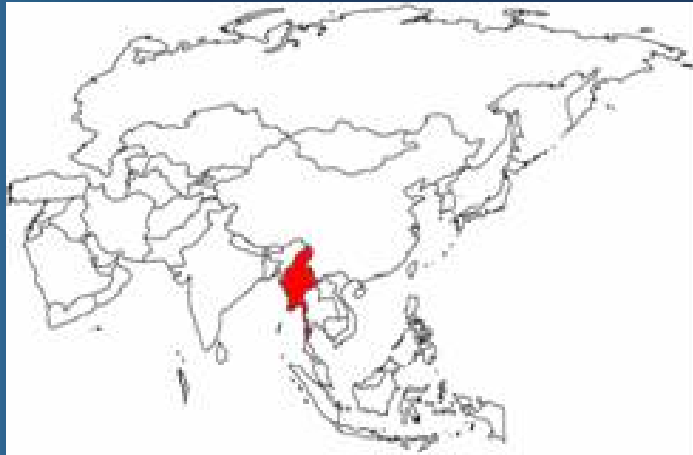
Case study

*Our
offshore
humanitarian
and
settlement
programs*

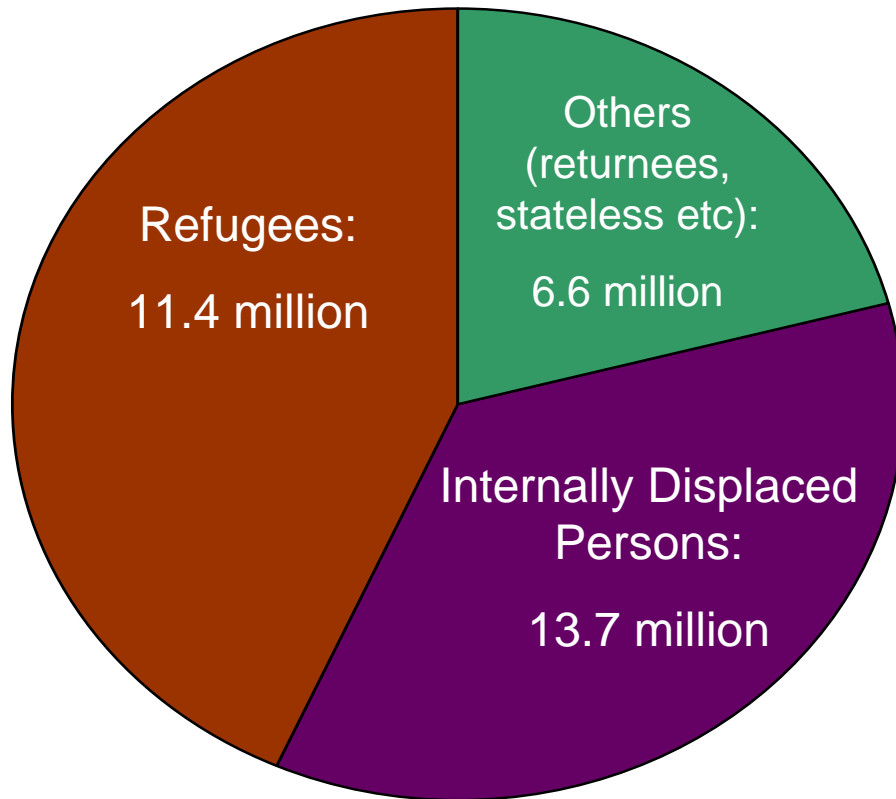




A personal story: Roselin



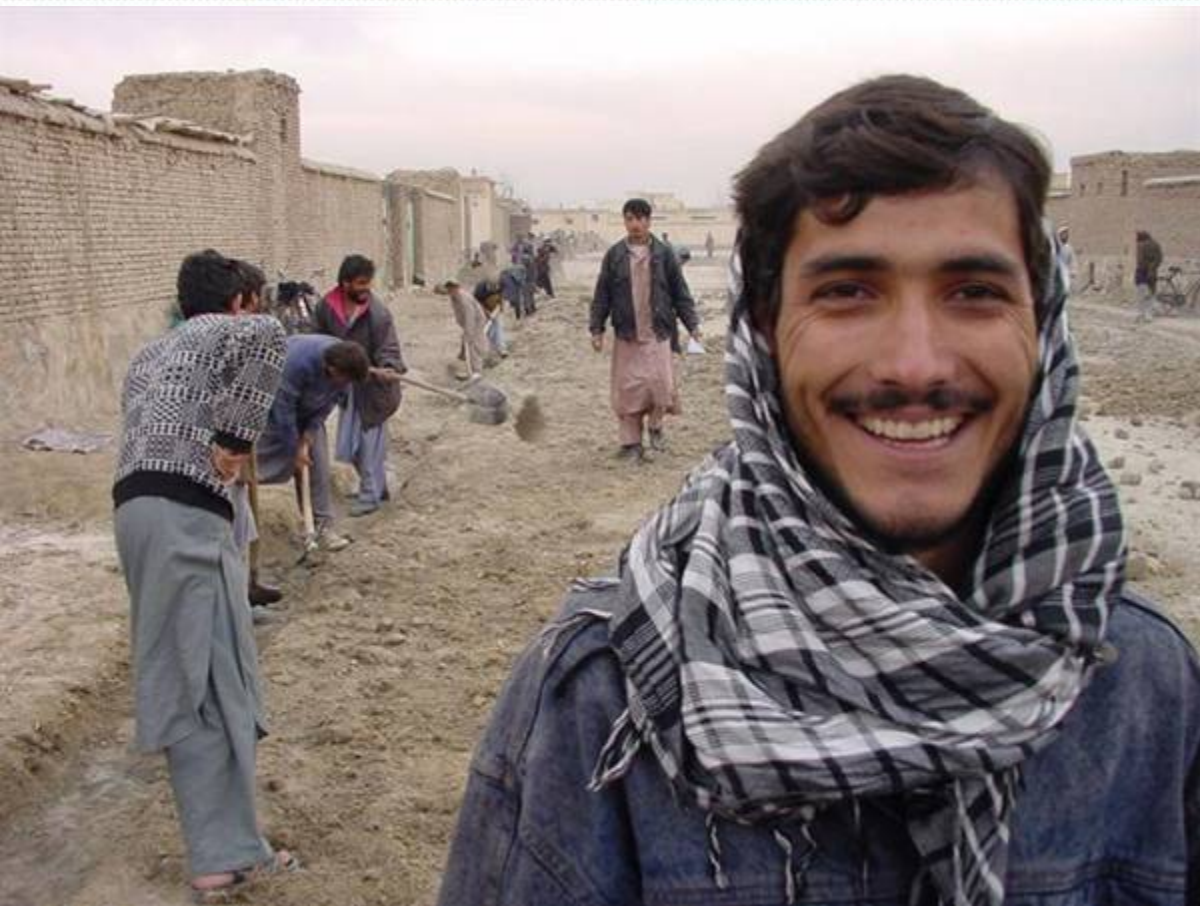
Global population of concern



© UNHCR

Total population of concern in 2007: 31.7 million

Australia's response



- Delivering aid
- Supporting UNHCR
- Asylum and resettlement (Humanitarian Program)

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2008-09 Humanitarian Program

- This year the program is set at 13 500 places
- Major nationalities for this year are:
 - Iraqis
(including around 600 locally engaged employees)
 - Burmese
 - Bhutanese
 - Afghans
 - Sudanese
 - Burundians



AUSCO

- The Australian Cultural Orientation Program:
 - Adult
 - Children
 - Youth
 - Pre-literate
- Conducted in:
 - Africa
 - Asia
 - Middle East and
 - Other areas as required
- Provides information about travel, settlement and life in Australia



Photo courtesy of Private Collection

Settlement Programs

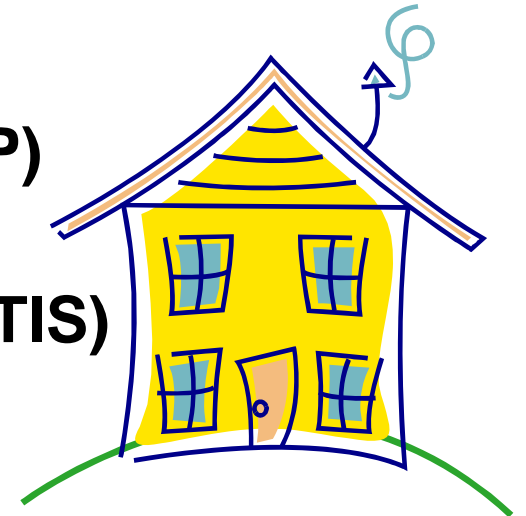
Integrated Humanitarian Settlement Strategy (IHSS)

Settlement Grants Program (SGP)

Adult Migrant English Program (AMEP)

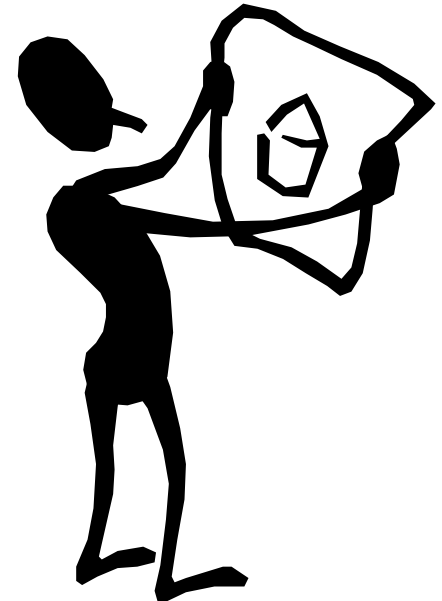
Translating and Interpreting Service (TIS)

African Settlement DVD



Humanitarian Program planning

- The size and composition of the Humanitarian Program is set annually by the government
- The government makes this decision after consideration of:
 - consultations with **peak refugee and humanitarian organisations**
 - a DIAC-funded submission from the **Refugee Council of Australia**, incorporating the views of its member organisations
 - letters received by the minister and the department
 - advice sought from the **UNHCR** on global resettlement needs, priorities and recommendations





Feedback

‘RCOA appreciates DIAC's support and its openness to receiving honest feedback from the community.

This openness contributes significantly to building public confidence in the national refugee program.’

Refugee Council of Australia

**‘Australia has one of the best
refugee resettlement programs
in the world’.**

António Guterres
UN High Commissioner for Refugees
March 2009



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