



Designing public policy & programmes

Enhancing policy and operational
performance:

Case study in compliance and detention reforms

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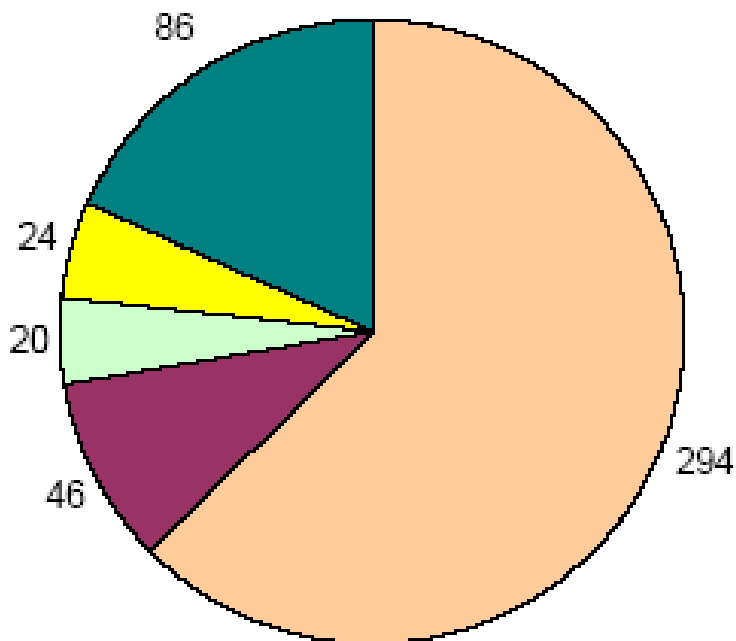
DIAC operations

Each week

- 30 000 phone calls received onshore
- Around 3000 permanent visas granted
- Citizenship granted to around 2000 people
- 440 000 passenger and crew arrivals
(around one per second)

People in detention

People in detention by location at 18 May 2007



- Immigration detention centres (excluding illegal foreign fishers)
- Illegal Foreign Fishers (IFF)
- Immigration residential housing
- Other alternative temporary detention in community (excluding IFFs)
- Community detention



The *Migration Act 1958*

Four kinds of unlawful non-citizens who may be detained under the Act:

- Persons whose visas have expired
- Persons whose visas have been cancelled
- Persons who have entered Australia illegally by boat or air
- Persons whose visas have ceased by operation of migration law



Immigration detention - purpose

Those who arrive unlawfully:

- do not enter the Australian community until granted a visa
- are available during processing of any visa applications
- are available for health checks
- are provided with access to support services, if required

Palmer and Comrie reports



DIAC strategic themes





DIAC values

- Teamwork
- Service excellence
- Respect
- Openness
- Commitment



DIAC leadership model

Every leader is to:

- provide vision and meaningful direction
- operate consistently with our values
- communicate constantly and meaningfully
- create the environment for success
- function as team players
- persist to achieve good outcomes



Response in compliance & detention

Initiatives:

- Compliance & detention divisions restructured
- Nine core operating principles established
- College of Immigration
- New onshore compliance & detention strategies

Improved detention facilities

Villawood (Sydney)
Residential Housing
Centre



Maribyrnong
Outdoor Area



Villawood (Sydney)
Gym Facilities



Immigration detention management

Initiatives:

- Stakeholder engagement strategy
- Immigration Detention Advisory Group
- Detention Health Advisory Group - March 2006
- Detention Health Framework
- Re-tendering for detention & health care services
- Service delivery model

DIAC strategic themes





Immigration detention management

Initiatives:

- Alternative detention arrangements
- Detention Review Managers
- Community Care Pilot
- Identity Management Strategy
- 24/7 Immigration Status Service
- Law Enforcement Liaison Unit strengthened
- *Systems for People* programme