

---

---

## Section 4: Other reporting requirements

### 4.1 PURCHASER-PROVIDER ARRANGEMENTS

Agencies may need to provide resources to other General Government Sector (GGS) bodies, for example in payment for services rendered or as part of cross-agency initiatives. Consequently, the sum of amounts in agency resourcing tables in Budget Paper No. 4, and in the resourcing tables in this document, will not equal total resourcing at the whole of government level (as reproduced in Budget Paper No. 1).

This section summarises significant transactions between GGS agencies that are not consolidated or reported at the whole of government level.

#### Overview

The department maintains a purchaser arrangement with the Department of Foreign Affairs and Trade (DFAT), the Australian Security Intelligence Organisation (ASIO) and Cluster 3.

#### Purchaser arrangements

##### DFAT & DIMA Service Level Agreement

##### Responsibility

The Service Level Agreement (SLA) is an agreement between DIMA and DFAT for the provision of management services by DFAT at DFAT-managed posts. For these services an agreed fee is charged. The SLA is intended to facilitate efficient and effective Australian Government business overseas by avoiding unnecessary duplication of common services at overseas posts.

##### Control arrangements

The SLA details the management services, performance standards and cost recovery arrangements to be provided for the term of the agreement. Management services include personnel services, office and property services and financial services. The agreement also contains a dispute resolution mechanism and a provision for reduced fees in the event that services are not provided to the agreed standard. In conjunction with the SLA, a separate Information and Communication Technology (ICT) Memorandum of Understanding (MOU) agreement provides for IT and telecommunication services. Both the agreements were signed in September 2004.

### **Resourcing**

The 2006-07 fee will be determined by the number of DIMA staff overseas during the year and is expected to be approximately \$5.7 million. Of this, the DIMA/DFAT ICT MOU is approximately \$3.7 million per annum.

### **Performance against outcomes of purchased outputs**

The SLA enables the delivery of the department's outcomes through the efficient delivery of support services at overseas posts.

### **ASIO bilateral arrangement**

The Australian Security Intelligence Organisation (ASIO) provides advice to DIMA in relation to the character requirements for temporary protection visas and further protection visas. This work is charged on a cost recovery basis under bilateral arrangements between ASIO and the department.

### **Assessment of domestic violence claims by Centrelink**

Centrelink is the gazetted agency for the provision of an assessment service for DIMA in relation to certain claims of domestic violence. This work is undertaken by Centrelink social workers and is charged according to a fee structure contained in a MOU between Centrelink and the department.

### **Provider arrangements**

#### **Cluster Support Unit**

##### ***Responsibility***

Cluster 3 comprises a group of Commonwealth Agencies first formed under an Agreement for Information Technology and Telecommunications (IT&T) Services and Industry Development with CSC dated 31 March 1998. The Cluster also has an Agreement for telecommunications services and industry development with Optus, dated 31 August 2001.

##### ***Control Arrangements***

The role of the Cluster Support Unit (CSU) is to provide a central point of contact for Cluster 3 contract administration to ensure contractual consistency and integrity across agencies for both the CSC and Optus Agreements.

The Cluster 3 Agencies are parties to a MOU which establishes protocols of operation of the Cluster Agencies for dealing with the contractors and established the Cluster 3 Management Committee and CSU. The CSU is the administrative arm of the Management Committee and the central point of contact for Cluster 3 contract management.

### **Resourcing**

Each Cluster Agency contributes resources as agreed by the Management Committee, with DIMA also providing accommodation and corporate overhead costs for the CSU.

### **Performance against outcomes and outputs**

The CSU contributes to the Cluster Agencies' and Commonwealth's objectives of IT&T infrastructure outsourcing by providing support to the Cluster 3 Management Committee and Cluster 3 agencies so that they can effectively discharge their contractual responsibilities.

### **Cluster agencies**

The Cluster Agencies are:

- DIMA;
- Australian Electoral Commission;
- Department of Finance and Administration Electorate Offices System (Optus only);
- Geoscience Australia (Optus only);
- IP Australia; and
- IPS Radio and Space Services (Optus only).

## **4.2 COST RECOVERY ARRANGEMENTS**

Under the Commonwealth Cost Recovery Policy and guidelines, Commonwealth agencies are required to review their recovery arrangements and prepare a Cost Recovery Impact Statement (CRIS) for significant cost recovery arrangements. This requirement applies immediately to new and significantly amended cost recovery proposals. In addition, all significant existing cost recovery arrangements are to be reviewed periodically over a five-year period in accordance with the schedule approved by government. DIMA's fees and charges are scheduled for review in 2006-07.

### **Summary of cost recovery impact statement**

DIMA currently does not have a cost recovery impact statement.

## **4.3 AUSTRALIAN GOVERNMENT INDIGENOUS EXPENDITURE (AGIE)**

See Portfolio Table 1: Australian Government Indigenous Expenditure on page 11 for DIMA's component of AGIE for the Immigration and Multicultural Affairs Portfolio.