

Section 4: Purchaser/provider and cost recovery arrangements

OVERVIEW

There have been no changes to the overview for DIMIA since Budget 2004-05. Please refer to the 2004-05 PBS for full text.

PURCHASER ARRANGEMENTS

Responsibility

There have been no changes to the purchasing arrangements responsibility since Budget 2004-05. Please refer to the 2004-05 PBS for full text.

DFAT & DIMIA Service Level Agreement

Control arrangements

The SLA details the management services, performance standards and cost recovery arrangements to be provided for the term of the agreement. Management services include personnel services (A-based and locally engaged staff), office and property services and financial services. The agreement also contains a dispute resolution mechanism and a provision for reduced fees in the event that services are not provided to the agreed standard. In conjunction with the SLA, a separate ICT MOU agreement provides for IT and telecommunication services. Both the current agreements were signed in September 2004.

Resourcing

The SLA service fee for 2003-04 was \$5.74 million. The 2004-05 fee will be determined by the number of DIMIA staff overseas during the year and is expected to be approximately \$5.28 million. Additionally, the ICT MOU 2004-05 fee is estimated to be approximately \$3.7 million.

PROVIDER ARRANGEMENTS

Cluster Support Unit

Responsibility

Cluster 3 comprises a group of Commonwealth Agencies first formed under an Agreement for Information Technology and Telecommunications (IT&T) Services and Industry Development with CSC dated 31 March 1998. The Agreement with CSC was extended for some Agencies in July 2003. The Cluster also has an Agreement for

telecommunications services and industry development with Optus, dated 31 August 2001. In June 2004, some cluster agencies agreed to extend the Optus agreement until 30 June 2007. The role of the Cluster Support Unit (CSU) is to provide a central point of contact for Cluster 3 contract administration to ensure contractual consistency and integrity across agencies for both the CSC and Optus Agreements.

Resourcing

Each Cluster Agency contributes resources as agreed by the Management Committee, with DIMIA providing resourcing to the Cluster equal to one Executive Officer, as well as accommodation and corporate overhead costs for the CSU.

Cluster agencies

The Cluster Agencies are:

- DIMIA;
- Australian Electoral Commission;
- Department of Finance and Administration Electorate Offices System (Optus only);
- Australian Government Analytical Laboratories (Optus only);
- Geoscience Australia (Optus only);
- IP Australia;
- IPS Radio and Space Services (Optus only); and
- Former Finance bureau customers.

Army Aboriginal Community Assistance Program

There have been no changes to the purchaser-provider arrangements for the Army Aboriginal Community Assistance Program since Budget 2004-05. See the IMIA 2004-05 PBS p.204 for more information.

Australian Greenhouse Office

There have been no changes to the purchaser-provider arrangements for the Australian Greenhouse Office since Budget 2004-05. See the IMIA 2004-05 PBS p.204 for more information.

COST RECOVERY ARRANGEMENTS

There have been no significant changes to the cost recovery arrangements since the 2004-05 PBS (p.205).