

PART 2 Report on performance



Performance indicator index

The following figure provides a quick reference between the results published here and the relevant performance indicator in the 2004–05 Portfolio Budget Statements.

Figure 4: Performance indicator index

Outputs	2004–05 PBS/PAES page reference	2004–05 annual report page reference
Outcome 1 Administered Items	PBS 95–96 PAES 48	143–164
Output Group 1.1—Non-Humanitarian Entry and Stay	PBS 97–103 PAES 48–50	33–83
Output Group 1.2—Refugee and Humanitarian Entry and Stay	PBS 104 PAES 50	84–97
Output Group 1.3—Enforcement of Immigration Law	PBS 104–106 PAES 50	98–136
Output Group 1.4—Safe Haven	PBS 106	137
Output Group 1.5—Offshore Asylum Seeker Management	PBS 106	138–142
Outcome 2 Administered Items	PBS 124–125 PAES 56	211–228
Output Group 2.1—Settlement Services	PBS 125–126 PAES 56–57	169–186
Output Group 2.2—Translating and Interpreting Service	PBS 127 PAES 57	187–192
Output Group 2.3—Australian Citizenship	PBS 128 PAES 58	193–201
Output Group 2.4—Promoting the Benefits of Cultural Diversity	PBS 129	202–210
Outcome 3 Administered Items	PBS 140 PAES 61	250–254
Output Group 3.1—Indigenous Policy	PBS140 PAES 61	241–249

Figure 4: Performance indicator index *continued*

Outputs	2004–05 PBS/PAES page reference	2004–05 annual report page reference
Outcome 4 Administered items	PBS 147 PAES 63	257–291
Output Group 4.1—Policy and Advocacy	PBS 148 PAES 63	255
Output Group 4.2—Evaluation and Audit	PBS 148 PAES 63	255
Output Group 4.3—Home Loans	PBS 148 PAES 63	255
Outcome 5 Administered Items	PBS 166–175	372–378
Output Group 5.1—Promotion of Cultural Authority	PBS 176 PAES 66	294–295
Output Group 5.2—Advancement of Indigenous Rights and Equity	PBS 176 PAES 66	296–308
Output group 5.3—Improvement to Social and Physical Wellbeing	PBS 176 PAES 66	292
Output Group 5.4—Economic Development	PBS 177 PAES 66	292
Output Group 5.5—Capacity Building and Quality Assurance	PBS 178 PAES 66	309–371

Performance information

INTRODUCTION

Performance reporting in this Annual Report is based on the outcomes and outputs structure as set out in the Portfolio Budget Statements (PBS)/Portfolio Additional Estimates Statements (PAES) 2004–05 and on pages 22–23 of this report.

The department has five outcomes:

- Outcome 1—Contributing to Australia’s society and its economic advancement through the lawful and orderly entry and stay of people
- Outcome 2—A society which values Australian citizenship, appreciates cultural diversity and enables migrants to participate equitably
- Outcome 3—Sound and well-coordinated policies, programs and decision-making processes in relation to Indigenous affairs and reconciliation
- Outcome 4—The economic, social and cultural empowerment of Aboriginal and Torres Strait Islander peoples in order that they may freely exercise their rights equitably with other Australians
- Outcome 5—Effective delivery of policy advocacy support and program services to Aboriginal and Torres Strait Islander peoples.

These outcomes are the results, impacts or consequences of actions by the department on the Australian community. The outcomes are expressed in relatively broad, societal terms. While the department is the primary driver of the first two outcomes, we work closely with other agencies, especially to progress Outcomes 3 to 5. These inter-relationships with other agencies are recognised in the outcome reports that follow in this Part.

Each outcome report includes the following:

- a statement of the outcome, a list of supporting departmental outputs and a brief description about what is involved in the outcome
- a performance table setting out the effectiveness measures and actual results achieved across the outcome
- highlights of work towards achieving the outcome
- an assessment of performance against each departmental output (goods and services the department provides for or on behalf of the government) and its components

- a summary of each departmental administered item (those items of expenditure controlled by government and managed by the department on behalf of the government), including where appropriate, the objective, description and analysis of performance.

The structure of this report is similar to last year. It seeks to improve readability by ensuring a clear relationship between planned achievements detailed in the PBS/PAES and the actual results achieved. We have tried to strike a balance between the need to describe our activities and to assess their impact on the achievement of outputs and outcomes. In some parts of our work, this is more difficult than others, but it is an ongoing focus for improvement.