

Agency Responses

This table records agency responses against the principles and strategies of the Accessible Government Services for All framework.

Department or agency	Responsiveness			Communication			Accountability			Leadership		
	R(i)	R(ii)	R(iii)	C(i)	C(ii)	C(iii)	A(i)	A(ii)	A(iii)	L(i)	L(ii)	L(iii)
Aboriginal Hostels Limited	•	•	•	•	•	•	•	•	•	•	•	•
Administrative Appeals Tribunal	•	•	•	•	•	•	•	•	•	•	•	•
Attorney General's Department	•	•	•	•	•	•	•	•	•	•	•	•
Australia Council for the Arts	•	•	•	•	•	•	•	•	•	•	•	•
Australian Broadcasting Corporation	•	•	•	•	•	•	•	•	•	•	•	•
Australian Bureau of Statistics	•	•	•	•	•	•	•	•	•	•	•	•
Australian Communications and Media Authority	•	•	•	•	•	•	•	•	•	•	•	•
Australian Customs Service	•	•	•	•	•	•	•	•	•	•	•	•
Australian Electoral Commission	•	•	•	•	•	•	•	•	•	•	•	•
Australian Film Commission	•	•	•	•	•	•	•	•	•	•	•	•
Australian Industrial Registry	•	•	•	•	•	•	•	•	•	•	•	•
Australian Institute of Criminology	•	•	•	•	•	•	•	•	•	•	•	•
Australian Institute of Family Studies	•	•	•	•	•	•	•	•	•	•	•	•
Australian Institute of Health and Welfare	•	•	•	•	•	•	•	•	•	•	•	•
Australian National Maritime Museum	•	•	•	•	•	•	•	•	•	•	•	•
Australian Prudential Regulation Authority	•	•	•	•	•	•	•	•	•	•	•	•
Australian Public Service Commission	•	•	•	•	•	•	•	•	•	•	•	•
Australian Pesticides and Veterinary Medicines Authority	•	•	•	•	•	•	•	•	•	•	•	•

Appendix B

Department or agency	Responsiveness			Communication			Accountability			Leadership		
	R(i)	R(ii)	R(iii)	C(i)	C(ii)	C(iii)	A(i)	A(ii)	A(iii)	L(i)	L(ii)	L(iii)
Australian Radiation Protection and Nuclear Safety Agency		•			•			•				•
Australian Research Council	•	N A	•	•	N A	•	•	•	N A	N A		•
Australian Sports Commission	•	•	•	•								
Australian Taxation Office	•	•	•	•	•	•	•	•	•	•	•	•
Australian Trade Commission (Austrade)	•	•	•	•	•	•	•	•	•	•	•	•
Australian Transaction Reports and Analysis Centre		•			•			•				•
Bureau of Meteorology	•	•	•	•	•	•	•	•	•	•	•	•
Centrelink	•	•	•	•	•	•	•	•	•	•	•	•
Child Support Agency	•	•	•	•	•	•	•	•	•	•	•	•
Comcare		•			•			•				•
ComSuper	•	•	•	•	•	•	•	•	•	•	•	•
CRS Australia		•			•			•				•
Department of Agriculture, Fisheries and Forestry	•	•	•	•	•	•	•	•	•	•	•	•
Department of Communications, Information Technology and the Arts	•	•	•	•	•	•	•	•	•	•	•	•
Department of Education, Science and Technology	•	•	•	•	•	•	•	•	•	•	•	•
Department of Employment and Workplace Relations	•	•	•	•	•	•	•	•	•	•	•	•

Where agencies did not report against a strategy, it has been marked as N A (not applicable). Where agencies reported only on principles, and not on specific strategies, the principles have been identified with a shaded ball.

Department or agency	Responsiveness			Communication			Accountability			Leadership		
	R(i)	R(ii)	R(iii)	C(i)	C(ii)	C(iii)	A(i)	A(ii)	A(iii)	L(i)	L(ii)	L(iii)
Human Rights and Equal Opportunity Commission	•	•	•	•	•	•	•	•	•	•	•	•
Insolvency and Trustee Service Australia	•	•	•	•	•	•	•	•	•	•	•	•
IP Australia	•	•	•	•	•	•	•	•	•	•	•	•
Medicare Australia	•	•	•	•	•	•	•	•	•	•	•	•
Migration Review Tribunal and Refugee Review Tribunal	•	•	•	•	•	•	•	•	•	•	•	•
National Archives of Australia	•	•	•	•	•	•	•	•	•	•	•	•
National Blood Authority	•	•	•	•	•	•	•	•	•	•	•	•
National Capital Authority	•	•	•	•	•	•	•	•	•	•	•	•
National Competition Council	N A	•	•	N A								
National Environment Protection Council Service Corporation	•	•	•	•	•	•	•	•	•	•	•	•
National Gallery of Australia	•	•	•	•	•	•	•	•	•	•	•	•
National Health and Medical Research Council	•	•	•	•	•	•	N A			•	•	•
National Library of Australia	•	•	•	•	•	•	•	•	•	•	•	•
National Museum of Australia	•	•	•	•	•	•	•	•	•	•	•	•
National Native Title Tribunal	•	•	N A	•	•	N A	•	•	N A	N A	N A	N A
National Water Commission	•	•	N A	•	N A	N A	•	•	•	•	•	N A
Office of Film and Literature Classification	•	•	•	•	•	•	•	•	•	•	•	•

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Department or agency	Responsiveness			Communication			Accountability			Leadership		
	R(i)	R(ii)	R(iii)	C(i)	C(ii)	C(iii)	A(i)	A(ii)	A(iii)	L(i)	L(ii)	L(iii)
Office of the Australian Building and Construction Commissioner		•			•			•			•	
Office of the Commonwealth Ombudsman	•	•	•	•	•	•	•	•	•	•	•	•
Office of the Employment Advocate	•	•	•	•	•	•	•	•	•	•	•	•
Office of the Inspector-General of Intelligence and Security		•			•			•			•	
Office of the Privacy Commissioner	•	•	•	•	•	•	•	•	•	•	•	•
Private Health Insurance Administration Council		•			•			•			•	
Productivity Commission	•	•	•	•	•	•	•	•	•	•	•	•
Professional Services Review		•			•			•			•	
Royal Australian Mint		•			•			•			•	
Social Security Appeals Tribunal	•	•	•	•	•	•	•	•	•	•	•	•
Special Broadcasting Service	•	•	•	•	•	•	•	•	•	•	•	•
Sydney Harbour Federation Trust		•			•			•			•	
Torres Strait Regional Authority	•	•	•	•	•	•	•	•	•	•	•	•

Where agencies did not report against a strategy, it has been marked as N/A (not applicable). Where agencies reported only on principles, and not on specific strategies, the principles have been identified with a shaded ball.

Agencies included in portfolio or department reports:

- Australian Antarctic Division
- Australian Bureau of Agricultural and Resource Economics
- Australian Government Information Management Office
- Australian Greenhouse Office
- Australian Quarantine Inspection Service
- Australian Valuation Office
- Biosecurity Australia
- Comcar
- National Institute of Clinical Studies Ltd
- National Measurement Institute
- Office of Australian War Graves
- Office of the Australian Safety and Compensation Council
- Office of the Federal Safety Commissioner
- Questacon – National Science and Technology Centre
- Remuneration Tribunal
- Seafarers Safety, Rehabilitation and Compensation Authority (Seacare)
- Therapeutic Goods Administration
- Tourism Australia
- Veterans and Veterans Families Counselling Service (formerly known as the Vietnam Veterans Counselling Service)

The following organisations have reported that they do not provide services to the public and have therefore not reported against the principles and performance indicators:

- Aged Care Standards and Accreditation Agency
- Air Services Australia
- AusAID
- Australia-Japan Foundation
- Australian Centre for International Agricultural Research
- Australian Government Solicitor
- Australian Office of Financial Management
- Australian Security Intelligence Organisation
- Civil Aviation Safety Authority
- Commonwealth Grants Commission
- Commonwealth Scientific and Industrial Research Organisation
- CrimTrac
- Defence Housing Authority
- Department of Defence
- Department of Parliamentary Services
- General Practice Education and Training Ltd
- National Offshore Petroleum Safety Authority
- Office of the Director of Public Prosecutions
- Office of the Parliamentary Counsel
- Office of the Renewable Energy Regulator