



Award for Client Service Excellence (ACSE)

Nominations

Have you received or observed high quality client service within the department?

Excellence in client service is recognised bi-monthly by the Secretary through the Award for Client Service Excellence (ACSE). This award acknowledges staff who demonstrate the highest standard of professionalism and integrity in their daily work.

Importantly, we wish to recognise examples of service that are most highly valued by our stakeholders and clients. Therefore, when you become aware of an exceptional service provided by a departmental staff member, please take the opportunity to nominate them for an ACSE.

Nominating

You can nominate a staff member for an ACSE by using our online nomination form or you can provide a written nomination.

Online nomination

To nominate staff please complete the online nomination form below.

See: ACSE Nomination Form <http://www.immi.gov.au/contacts/forms/email/eform-client-service-award.htm>

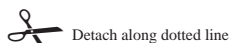
Written nomination

Please forward written nomination to:

Director
Client Service and Performance Section – DIAC
PO Box 25
Belconnen ACT 2616



Excellence is all around us, let's recognise it!



Detach along dotted line

Make a nomination

Please complete the following details to nominate a DIAC staff member who has provided exceptional client service.

Your name:

Organisation/group:

Contact email/address:

Name of DIAC staff member:

Reason for nominating:

.....
.....
.....
.....